

# PowerSearch Getting Started from AppSource

#### Hello!

Thank you for your interest in PowerSearch. This Getting Started Guide will help you to install this Add-On from Microsoft AppSource. For detailed information, please take a look at our <u>guides</u> or <u>blogs</u>.

There are basically two ways to install PowerSearch from AppSource:

### 1. Get solution from Marketplace in Dynamics 365

It is possible to open AppSource directly from Dynamics 365. Therefore, please navigate to Settings > Solutions and hit the *[Get Solutions from Marketplace]*-button, highlighted in yellow in the figure below.

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All Solu 🌮   🗙 🖷		- 	😵 More Actions 🔹										Q
Name	1	Display Name	Version   Insta	lled On ↓	Package T	Publisher	Descrip	otion				I	C
msdyn	n_PowerAppsCh	PowerApps Checker	1.0.0.103	5/11/2019	Managed	Microsoft Dynamics 365	PowerA	pps Che	cker pro	omotes I	igher-qual	lity mo	
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Docun	mentsCorePackS	MSCRM-ADDONS.co	2017.2	5/9/2019	Managed	PTM EDV Systeme GmbH	This sol	lution co	ntains t	he data	or Docum	entsCo	
MSCR	MADDONScom	MSCRM-ADDONS.co	2017.39	5/9/2019	Managed	PTM EDV Systeme GmbH	General	I MSCRN	A-ADDC	NS.com	Solution.		
msdyn	nce_CRMHub	Crm Hub	1.0.20170	5/4/2019	Managed	Microsoft Dynamics 365							
Crb33	0e	Common Data Service	1.0.0.0	5/3/2019	Unmanag	CDS Default Publisher							

Figure 1: Get solutions from Marketplace

This leads you to the AppSource website where you can search for PowerSearch and is described below.



# 2. Get solution from AppSource

The second option is to go to the AppSource website and search for PowerSearch. Use this <u>link</u> to find all add-ons provided by mscrm-addons.com (figure below).

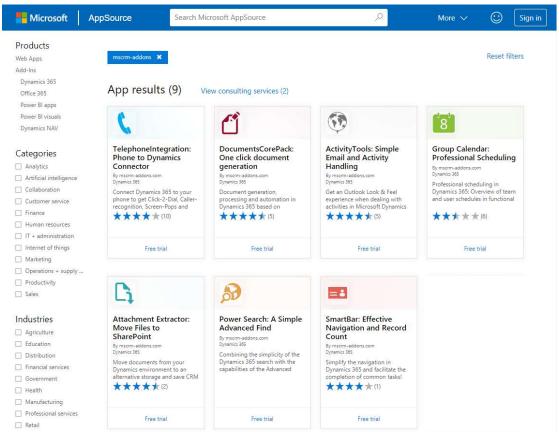


Figure 2: AppSource – solutions by mscrm-addons.com

Next, please select PowerSearch. The so opened window provides you with information regarding PS. Here, please click on the *[FREE TRIAL]*-button on the left side.

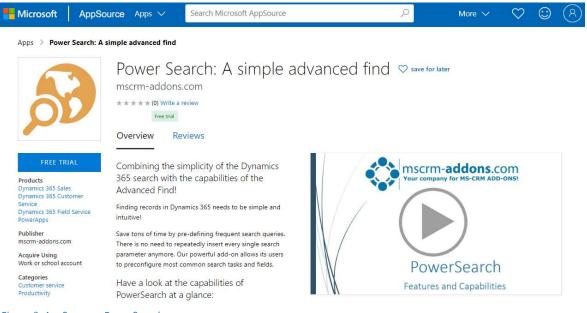


Figure 3: AppSource – PowerSearch



Next, please sign in to Microsoft AppSource. Enter your e-mail address and hit the **[Sign in]**-button as you can see in the figure below.

Sign in to Microsoft AppSource	
Enter the email address of the account you want to use when acquiring a AppSource.	pps on
If possible, use your work or school account. If you log in with a Microsoft account, apps work or school account will not be available.	that require
Work, school or Microsoft account	
admin@CRM410084.onmicrosoft.com	
Sign in	
Don't have an account? Sign up for a free account	

Figure 4: Sign in to Microsoft AppSource

In the window below please check the Microsoft permission checkbox at the bottom. Click on the *[Continue]*-button to proceed.

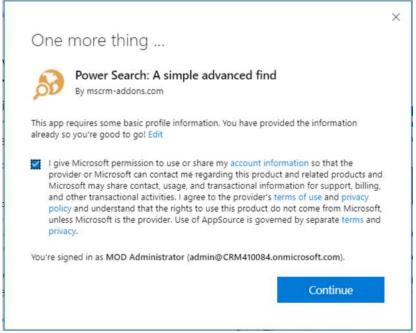
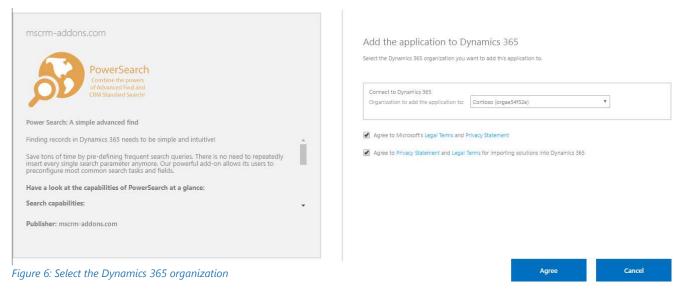


Figure 5: Check the Microsoft permission checkbox



Next, please select the Dynamics 365 organization you want to add the solution to, check the checkboxes below and hit the **[Agree]**-button.



This leads you to your organization overview. The installation takes a while – as you can see PowerSearch has the Status "Installation pending" until the installation is completed (highlighted in yellow).

Dynamics	365	Admin	istratio	n Center
re's a better way to manage you	r instances. Try the r	new Admin center		
TANCES UPDATES SERVI	CE HEALTH BAC	KUP & RESTORE APP	LICATIONS	
anage your solutior	าร			
~				
Manage your	solutions			
Select a preferred s	solution to ma	nage on selected ir	nstance: Contoso	
SOLUTION NAME	VERSION	AVAILABLE UNTIL	STATUS	
Gamification	2019.3.15	1/1/2050	Upgrade available	PowerSearch by msc
LinkedIn Sales Navigator	f 3.0.1.270	1/1/2050	Not installed	
Live Assist add-in powere	1.0.0.0	1/1/2050	Not installed	Please wait while installation starts. This may take a few minutes.
Live Assist for Dynamics 3	3 1.0.0.0	1/1/2050	Not installed	
Live Assist for Microsoft D	D 3.4.3.1	1/1/2050	Upgrade available	Created by: PTM EDV Systeme GmbH
Live Assist for Microsoft D	0 3.5.0.0	1/1/2050	Not installed	Learn more
Mawens Workflow Helper	r 1.0.2.8	7/25/2022	Installed	
OData v4 Data Provider	9.0.0.106	1/1/2050	Installed	
Office 365 Groups	2.9.0.2	1/1/2050	Not installed	
Portal Data for Dynamics	3 1.18.2007.0	1/1/2020	Not installed	
PowerApps Checker Base	1.1.1.6	1/1/2050	Installed	
PowerSearch by mscrm-a	d 2020.1	1/1/2021	Installation pending	
Project Service Automatic	on 3.10.2.34	1/1/2050	Not installed	
Routing Rules - Preview	9.1.0.1011	1/1/2050	Not installed	
	9.0.1.7071	1/1/2050	Not installed	

Figure 7: Organization overview – PS installation pending

Meanwhile, you will receive an e-mail with more information about PS and its usage.



To see when the installation is finished, please refresh the page in between. Only when the status is on "Installed" you can continue with the process (highlighted in yellow below).

age your solution Manage your s					
Manage your s	olutions				
Select a preferred so	plution to ma	nage on selected ir	nstance: Contoso		
SOLUTION NAME	VERSION	AVAILABLE UNTIL	STATUS		
Gamification	2019.3.15	1/1/2050	Upgrade available	Gamification	
LinkedIn Sales Navigator f	. 3.0.1.270	1/1/2050	Not installed	Gammeation	
Live Assist add-in powere	1.0.0.0	1/1/2050	Not installed		
Live Assist for Dynamics 3	. 1.0.0.0	1/1/2050	Not installed	UPGRADE	
Live Assist for Microsoft D.	. 3,4.3.1	1/1/2050	Upgrade available	Microsoft Dynamics 365 - Gamification	
	. 3.5.0.0	1/1/2050	Not installed	Created by: Microsoft	×
Live Assist for Microsoft D.				and the second second	
Nawens Workflow Helper .		7/25/2022	Installed	New version: 2019.11.1	-
		7/25/2022 1/1/2050	Installed Installed	New version: 2019.11.1 Learn more	
Mawens Workflow Helper .	., 1.0.2.8				
Mawens Workflow Helper . OData v4 Data Provider	1.0.2.8 9.0.0.106 2.9.0.2	1/1/2050	Installed		
Mawens Workflow Helper . OData v4 Data Provider Office 365 Groups	1.0.2.8 9.0.0.106 2.9.0.2	1/1/2050 1/1/2050	Installed Not installed		
Mawens Workflow Helper . OData v4 Data Provider Office 365 Groups Portal Data for Dynamics 3.	,, 1.0.2.8 9.0.0.106 2.9.0.2 1.18.2007.0 1.1.1.6	1/1/2050 1/1/2050 1/1/2020	Installed Not installed Not installed		
Mawens Workflow Helper , OData v4 Data Provider Office 365 Groups Portal Data for Dynamics 3 PowerApps Checker Base	1.0.2.8 9.0.0.106 2.9.0.2 1.18.2007.0 1.1.1.6 2020.1	1/1/2050 1/1/2050 1/1/2020 1/1/2050	Installed Not installed Not installed Installed		
Mawens Workflow Helper , OData v4 Data Provider Office 365 Groups Portal Data for Dynamics 3. PowerApps Checker Base PowerSearch by mscrm-ad	1.0.2.8 9.0.0.106 2.9.0.2 1.18.2007.0 1.1.1.6 2020.1	1/1/2050 1/1/2050 1/1/2020 1/1/2050 1/1/2021	Installed Not installed Not installed Installed Installed		

Figure 8: Organization overview – PS installation finished

Congratulations! You have successfully completed the installation of PowerSearch from Microsoft AppSource. If you now open your Dynamics 365 Settings, you will see the MSCRM-ADDONS section containing the so installed solution – PowerSearch (highlighted in yellow).

Dynamics 365 🗸	Settings 🗸 ci	ustomizations			+ © A	Y © X
Settings						
lusiness		Customization	System		Process Center	MSCRM-ADDONS
Business Manageme c	Sync Error	Customizations	Administration	Email Configuration	Processes	Products
Templates	Live Assist	Solutions	G Security	Activity Feeds Confi	Microsoft Flows	PowerSearch
Unified Service Desk		Microsoft AppSource	Data Management	Dynamics 365 App f		
Product Catalog		← Plug-In Trace Log	System Jobs	Sales Insights		
Service Management		Solutions History	Document Manage			
Mobile Offline			Auditing			

Figure 9: Dynamics 365 Settings > MSCRM-ADDONS: PowerSearch



A click on PowerSearch leads you to the PS *Getting Started* page. This provides you with information about the next steps to finalize the setup.

Login register
Getting Started with PowerSearch
Welcome to PowerSearch for Microsoft Dynamics CRM! The solution has been successfully deployed to your environment. To finalize the setup please perform the following actions:
1 Assign the following security roles to your users: "Mandatory security roles" 🛛
2 Embed PowerSearch into your Dynamics 365. Take a look into our "Step-by-Step video"
That's it! If you have any questions don't hesitate to contact our support-group available via live-chat 17 hours a day!

#### **1** ASSIGN SECURITY ROLES

First, you have to assign security roles for the users who should be able to use PS. Therefore, go to **Settings > Security** and select **Users**. Please open a user account and click on the **'Manage roles'**- option as you can see it highlighted in yellow below.

NNECT 🛛 👻 PROCESS 👻 💐 APPROVE EMAIL 💐 R	EJECT EMAIL 🖾 REASSIGN RECORDS 🤌 MANAGE ROLES 🏕 JOIN TEAMS	🖹 CHANGE BUSINESS UNIT 🔍 CHANGE MANAGER 🔹	• • •
USER * Carlos Grilo *=			
Inis user's information is managed by Uffice 305. To eait this info Summary	rmation visit the User Administration section of the Office 365 Portal.		
ACCOUNT INFORMATION	POSTS	TEAMS	+ 🔳
User Name * 🔒 carlosg@CRM410084.OnN		Team Name 🛧	1
	Enter post here	crm410084	
USER INFORMATION		POST	
Full Name * Carlos Grilo	All posts Auto posts User posts	POST	
Title Customer Call Center Manager			
Primary Email* carlosg@CRM410084.OnM			
Mobile Phone		ORGANIZATION INFORMATION	
Main Phone		Site	
Unified Service Desk		Territory	
Status Enabled			



In the so opened window please enable the two security roles you can see in the figure below by checking the checkbox.

Role Name	Business Unit	
Live Assist Supervisor	crm410084	1
Marketing Manager	crm410084	
Marketing Professional	crm410084	
🗹 mscrm-addons general security role	crm410084	ł
MSCRM-ADDONS.com ActivityTools	crm410084	f
MSCRM-ADDONS.com PowerSearch	crm410084	
MSCRM-ADDONS.com SmartBar	crm410084	
Raybook Manager	crm410084	1

Congratulation! You have finished the setup of PowerSearch. More information can be found in the corresponding <u>PowerSearch Installation & User Guide</u>.

After installing PS and assigning the security roles, you are now able to launch PowerSearch. It is automatically added to the sitemap of your default application (Dynamics 365 – custom).

	Dynamics 3	865 🗸	Sales > PowerSearch							م	Ø	Q
=			Accounts	Contacts Le	ads Opp	portunities						
ଜ		î	Account Name	Contains	•				Created On	On or After	,	ă 📃
©		$\sim$	Primary Contact					Q	Owner			
\$	Pinned	~	Category						Status	Active		
My	Work										Se	arch
100	Dashboards		Account Name 🛧			Main Phone	Address 1: C					
Ø	Activities											
E.	PowerSearch											
Cus	tomers											
5	Accounts											
8	Contacts											

Figure 13: Main page of PowerSearch



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# Contact

For further technical questions, please visit our blog <u>http://blogs.mscrm-addons.com</u> or contact <u>support@mscrm-addons.com</u>.

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