

# VISUAL CUSTOMER ENGAGEMENT

Powered by AI & Augmented Reality



Founded 2015 | HQ in Tel Aviv, Offices in NY and Madrid

## Our Mission

Delivering exceptional visual experience to simplify technology for consumers and employees throughout the product journey.



Sales



Onboarding



Support & Billing

## Our Products



### TechSee Live for Contact Centers

Empowers agents to see their customers' issues via their smartphone cameras, enabling real-time and interactive assistance.



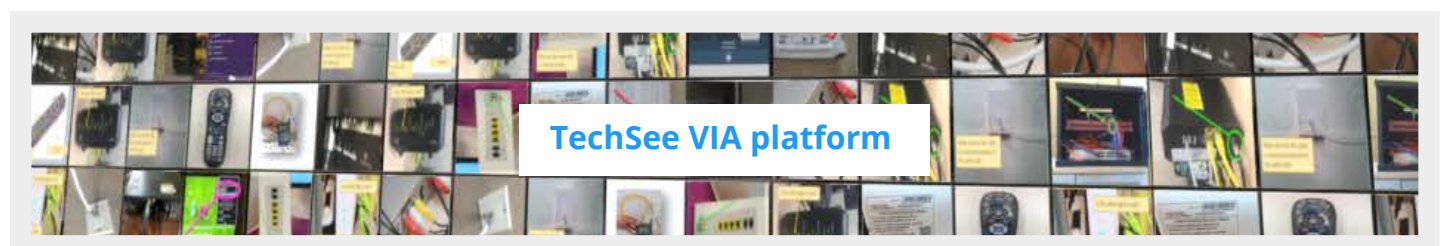
### TechSee Live for Field Services

Enables field technicians to consult visually with experts at HQ or in the field, to increase first-time fixes and boost productivity.



### Eve for Self Service

Enables consumers to receive visual and interactive guidance through their smartphones from a visual tech assistant.



# Our Technology: Computer Vision and Augmented Reality

**2** Patents **7** Pending patents

The largest visual data set of consumer products in the world

**17** m. images **3000** Device types

Deep learning computer vision proprietary algorithms

**95%** Accuracy in device recognition

Field proven enterprise grade AI/AR video platform

## Our Value

TechSee delivers proven ROI and consistent KPI improvements across industries:

- ↑ Net Promoter Score
- ↑ First Call Resolution
- ↓ Truck Rolls
- ↓ Average Handling Time
- ↓ Product Returns
- ↓ Claim Cycle Time
- ↑ Mean Time To Resolution

## Our Traction

**100+**  
Enterprise Customers

**150**  
Million Users

**14** Languages  
**25** Countries Worldwide

Leading firms in telecom, consumer electronics and insurance



Global network of partners

