CRM Connector

Microsoft Dynamics 365 Customer Engagement & Microsoft Dynamics 365 Business Central

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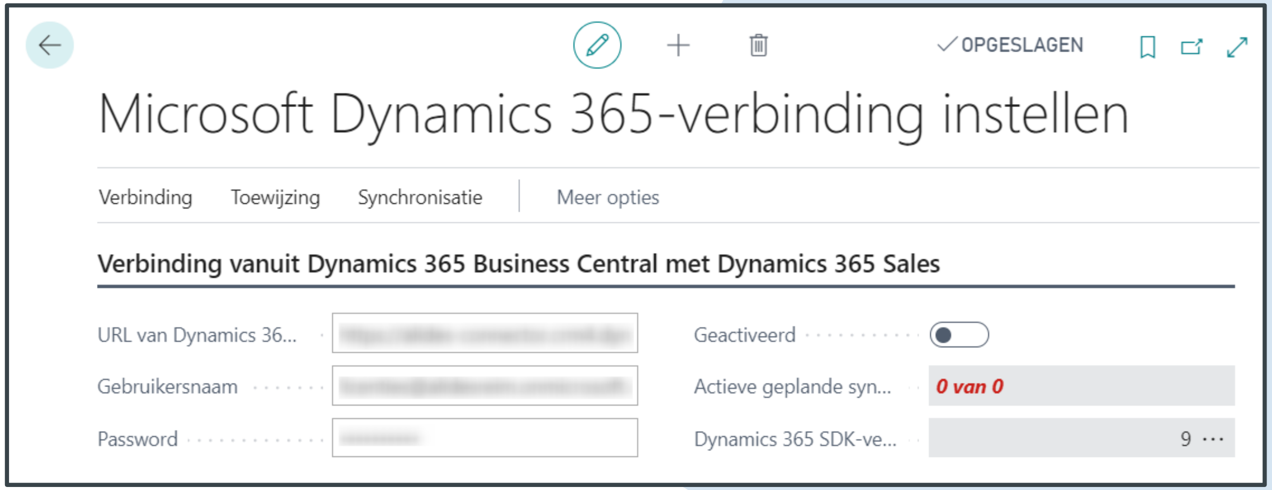
CRM Connector

Goal

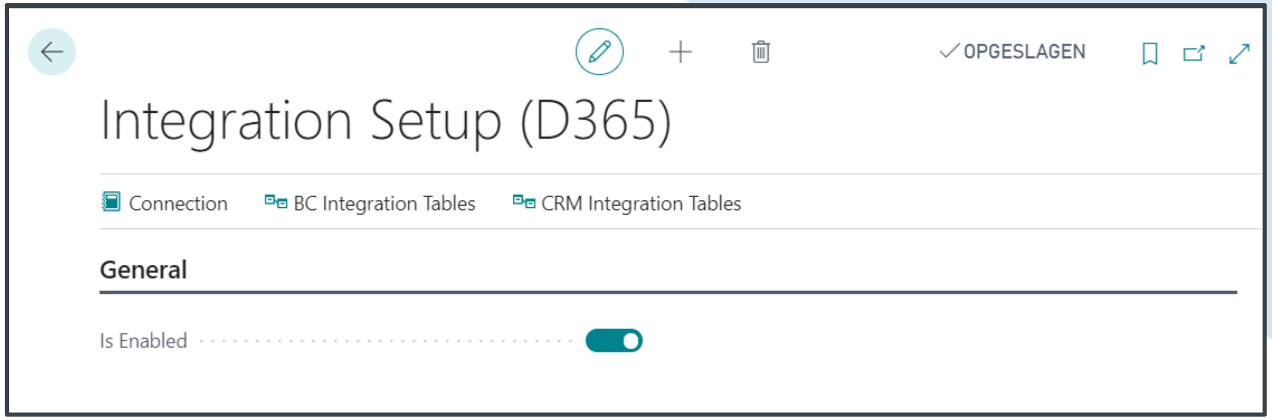
The CRM connector is built for the data-integration between Microsoft Dynamics 365 Customer Engagement and Microsoft Dynamics 365 Business Central.

CRM Connector
Integration Setup

- Connection
  - Dynamics 365 sales URL
  - Username
  - Password



- Activate the connection
  - Enable the connection



!!! Please do not activate the standard connector!!!

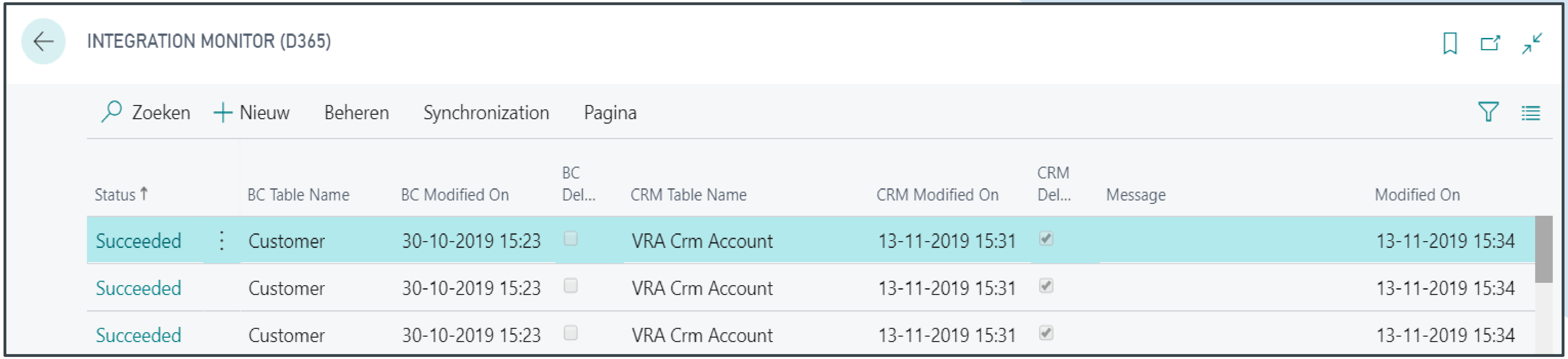
CRM Connector

Synchronization

- ❑ Create/modify a record in
  - ▪ **Microsoft Dynamics 365 Customer Engagement**

Or

  - ▪ **Microsoft Dynamcis 365 Business Central**



Status ↑	BC Table Name	BC Modified On	BC Del...	CRM Table Name	CRM Modified On	CRM Del...	Message	Modified On
Succeeded	Customer	30-10-2019 15:23	☐	VRA Crm Account	13-11-2019 15:31	☑		13-11-2019 15:34
Succeeded	Customer	30-10-2019 15:23	☐	VRA Crm Account	13-11-2019 15:31	☑		13-11-2019 15:34
Succeeded	Customer	30-10-2019 15:23	☐	VRA Crm Account	13-11-2019 15:31	☑		13-11-2019 15:34

- ❑ Create/modify the record in the target application

Thank you!

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