

Hilal Computers

DIGITAL COLLAB

<http://hilalcomputers.com/>



Gold Cloud Platform
Gold Datacenter
Gold Small and Midmarket Cloud Solutions
Gold Cloud Productivity
Gold Collaboration and Content



Transforming Real-time Communications

Hilal computers have been offering SIP trunking service and Unified Communications with PBX and IP PBX.



CHALLENGES

Superior growth of Microsoft Teams and Skype for Business, Hilal wanted to add Enterprise Voice service in Microsoft environments. Hilal also envisions to gradually migrate customers to Microsoft UC with coexistence of customer PBX without forklift upgrade.

IDEAL SOLUTION

Hilal implemented Multitenant DR Session Border Controller which seamlessly gets integrated with Soft switch to provide SIP trunking service to multiple Teams tenant. Floating license dynamically allotted to CPEs deployed at customer premises for Teams interoperability with any PBX.

DESIRED OUTCOMES

All new-Advanced UC service was successfully launched allowing Hilal to provide improved Business Voice solution. Throughout the collaboration, Universal CPEs/Multi Service Business Routers were delivered along with Core Solution for controlled migration to Cloud Telephony with Microsoft Teams.



Hilal Computers Digital Collab

Building Future of Collaboration

With

Microsoft Intelligent Communication Platform

BUSINESS VOICE SOLUTION

Delivering secure, reliable , high quality voice elements to cloud based communications from Microsoft Teams or Skype for Business

ALL-IP NETWORK TRANSFORMATION

Gradual migration by promoting cloud advantages with coexistence of legacy PBX. Highly scalable with wide Interoperability

UC AND UCaaS

End-To-End Voice Elements, wide range of Products, services and Value-added Voice Applications like IVR, Compliance Recording, Call Center.

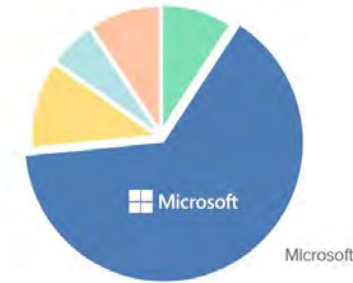
Any Deployment Scenario – Any Customer Size – Any Configuration – Any Application

[Hilal Computers] [Digital Collab] + [Microsoft UC]

Microsoft Teams is the Microsoft vision for intelligent communications, transforming calling and meeting experiences for people and organizations around the world. Part of Microsoft 365, Microsoft Teams leverages a new, modern Skype infrastructure for enterprise-grade voice and video communications.



2023



Microsoft Leader of
Enterprise
Communications
and Collaboration

CERTIFIED SOLUTION

Certified with Microsoft Teams, Skype for Business and leading unified communications platforms

ANY DEPLOYMENT

Secure and Reliable end-to-end voice solution for on-prem, Hybrid or fully in Cloud

ACCELERATING MICROSOFT UCaaS

Migrating to Teams not just for calling but to leverage UC features like Recording, IVR, Call Center and beyond.

Hilal Digital Collab For Microsoft 365

Managing and Operations entire voice network of a unified communications environment. Complete end-to-end network control, service assurance capabilities and comprehensive optimization and future planning tools.



CENTRALISED MANAGEMENT

- Monitor, Manage and Operate voice network Devices.
- Monitor Voice Quality and Reporting tools.
- Auto-provisioning and configuration.
- Value- Add Voice Applications

FLEXIBLE PRODUCTS

- Teams Direct Routing
- Scalable Session Border Controller
- Multi-Service Business Routers,
- Analog Gateways,
- IP Phones, Room Systems
- NFVs: SDvN, uCPE

SERVICES

- Network and UC Assessment
- Solution Design
- Planning and Implementation
- Managed Services

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