

# PI3 – example applications

## More from an issuing perspective

### Portfolio Management

#### Anti-Dormancy

- Attrition prediction and prevention: at month 1 and within-year trends

#### Category Upgrade

- Use spend profile to identify opportunities for classic -> premium

#### MCC Control

- Monitoring service for administrators with commercial cards

#### Category Migration

- Spot opportunities to offer commercial cards incl. fuel, purchasing

## More from an acceptance perspective

### Merchant Management

#### Sales Prioritisation

- Drive merchant mix through shifting resource allocation

#### Benchmarking

- Report merchant customer performance vs MCC / peers

#### Price Improvement

- Model pricing change scenarios through the merchant portfolio

#### Cost Improvement

- Identify best practice merchants e.g. fraud / decline / chargeback

### Campaign Management

#### Trigger Marketing

- Use spend in category e.g. air travel to prompt cross-sell e.g. currency

#### Segment Accuracy

- Track effectiveness at the transaction level, by segment, over time

#### Merchant Offers

- Use customer spend profile to identify reward / other benefits

#### Custom Segments

- Build behavioural groups based on actual transactions

### Co-Brand Management

#### Secondary Spend

- A high quality research sample, including MCC spend headroom

#### Data Integration

- Combine transaction data with internal sources e.g. loyalty

#### Interchange Check\*

- Future-proofed compliance at the transaction level

#### Interchange Claim\*

- Quantify over-charging