

## **Pain Point**

Data was locked within one team and other teams were unable to access - data refreshed once a day - no data science environment

## **Business Outcome**

Increased velocity of risk modeling and data inputs and cross-collaboration with other units

## **Data Sources**

Mobile app - website usage - DWH -CRM data - external APIs on user data - Internal Risk Model - email -SMS - Call Center

## Time to Value

3 days across 4 departments (Risk, Collections, Anti-Fraud, Underwriting)