



# SYSFORE GST **365**

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# 02

## Welcome

Welcome to this companion guide for MS Dynamics 365 Sales GST Taxation. Within this guide, you'll be shown how to use Sysfore GST 365 App in MS D365 instance.

## About Sysfore

Sysfore is the first Microsoft Gold Partner on Azure and one of the early AWS certified partners in India, with a dedicated focus on modern apps and cloud managed services. With rich breadth and depth of experience and expertise in enabling customers onto the cloud-based offerings, Sysfore has delivered over 100's of engagements for customers to ensure their success. Sysfore's strong product engineering team focus on developing dynamically scalable cloud-ready web and mobile apps. Sysfore Cloud Managed Services offers 24\*7 support services for subscribed customers, for managing their various cloud infrastructure. Sysfore uses Microsoft Dynamics 365 to help customers grow their business multi-fold by effectively positioning their offerings coupled with the right value.

**For more information visit :**

<https://bit.ly/2Mgnxsl>

## Introduction

This app is using for GST tax calculation for Sales app record types of Opportunities, Quotes, Order and Invoice.

Tax Rate can be defined in product level. While selecting the product in transaction line, the tax amount will be calculated depending the upon the base amount.

Tax Rate can be modified in the line level. Depending upon the tax amount will be recalculated.

## 4. Subscription Activation

Subscription activation is available in D365 configuration page. Two types of activations are available. They are Trial and Subscribe.

Below screenshot describes about subscription activation.

The screenshot shows the 'Subscription Activation' configuration page in PowerApps. The left sidebar lists the solution 'Sysfore GST 365' and its components, including 'Configuration', 'Entities', and various business entities like Account, Brand, Business Unit, Invoice, Invoice Product, Model, Opportunity, Opportunity Product, Order, Order Product, Product, Product Category, Quote, and Quote Product. The main area is titled 'Subscription Activation' and contains two sections: 'Customer Details' and 'Subscription Details'. The 'Customer Details' section has input fields for First Name, Last Name, Email, Phone No, and No of Users. The 'Subscription Details' section has input fields for Valid From (12-Sep-2018), Valid To (dd-yyy), Days, Status, and Subscription Key. At the bottom, there are two buttons: 'Trial' and 'Subscribe'.

### 4.1 Field Explanation

- |                             |   |
|-----------------------------|---|
| <b>Customer Information</b> | : First Name, Last Name, Email and Phone No.  |
| <b>No of Users</b>          | : The total number of users who are accessing immediate sync process  |
| <b>Valid From and To</b>    | : Between "from" and "to" date, the license validity will be available.   |
| <b>Days</b>                 | : Total number of license validity days   |
| <b>Status</b>               | : There are 3 types of License Status. Below is the explanation about status.   |
| 1. Pending                  | : During Subscribe and Renewal activation request, the status will be pending.  |
| 2. Activated                | : Once the license is activated, the status will be activated. It means that the sync process can be able to access.  |
| 3. Expired                  | : License validity expiry status.   |
| <b>Subscription Key</b>     | : Subscribe or renewal activation key must be pasted here for the activation process.   |
| <b>Process Buttons</b>      | : There are 4 types of process buttons. Below is the explanation of process.  |
| 1. Trial                    | : 30 days validity from "valid from" date.  |
| 2. Subscribe                | : Default 1 year validity from "valid from" date. Otherwise request for particular date range.  |
| 3. Renewal                  | : Once the validity expires, customer can request for renewing the license.   |
| 4. Activation Key           | : Once the license is activated, the activation key will be sent to the customer mail Id. This key should be pasted to the subscription key field and activate the license. |

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## 4.2 License Activation Steps

### 4.2.1 Trial Activation

Customer details are required for license activation. Default valid from is current date. The customer can change the valid from date. When processing trial action, valid to, number of days and status will be automatically displayed.

Below Screenshot explains about Trial activation.

The screenshot shows the PowerApps Configuration page for 'Solution: Sysfore GST 365'. The left sidebar lists components under 'Configuration' and 'Entities'. The main area is titled 'Subscription Activation' and contains two sections: 'Customer Details' and 'Subscription Details'. The 'Customer Details' section has fields for First Name (Mirudhula), Last Name (S), Email (mirudhula@sysfore.com), Phone No (5498454984), and No of Users (1). The 'Subscription Details' section has fields for Valid From (12-Sep-2018), Valid To (dd-....yyyy), Days, Status, and Subscription Key. At the bottom, there are 'Trial' and 'Subscribe' buttons.

Customer Details		Subscription Details	
First Name *	Mirudhula	Valid From	12-Sep-2018
Last Name *	S	Valid To	dd-....yyyy
Email *	mirudhula@sysfore.com	Days	
Phone No *	5498454984	Status	
No of Users *	1	Subscription Key	--

The above data is enough for trial activation. Once the Trial is activated, the data will be as shown below.

The screenshot shows the PowerApps Configuration page for 'Solution: Sysfore GST 365'. The left sidebar lists components under 'Configuration' and 'Entities'. The main area is titled 'Subscription Activation' and contains two sections: 'Customer Details' and 'Subscription Details'. The 'Customer Details' section has fields for First Name (Mirudhula), Last Name (S), Email (mirudhula@sysfore.com), Phone No (5498454984), and No of Users (1). The 'Subscription Details' section has fields for Valid From (12-Sep-2018), Valid To (12-Oct-2018), Days (30), Status (Activated), and Subscription Key. At the bottom, there is a 'Subscribe' button.

Customer Details		Subscription Details	
First Name *	Mirudhula	Valid From	12-Sep-2018
Last Name *	S	Valid To	12-Oct-2018
Email *	mirudhula@sysfore.com	Days	30
Phone No *	5498454984	Status	Activated
No of Users *	1	Subscription Key	--

### 4.2.2 Subscribe Activation

Subscribe activation can occur in two ways. Before Trial, one can directly activate the Subscription or in case of expiry of Trial license expired, subscription can be done. Below screenshot describes about this.

The screenshot shows the PowerApps Configuration page for 'Solution: Sysfore GST 365'. The left sidebar lists components under 'Configuration' and 'Entities'. The main area is titled 'Subscription Activation' and contains two sections: 'Customer Details' and 'Subscription Details'. The 'Customer Details' section has fields for First Name (Mirudhula), Last Name (S), Email (mirudhula@sysfore.com), Phone No (5498454984), and No of Users (1). The 'Subscription Details' section has fields for Valid From (12-Sep-2018), Valid To (28-Feb-2019), Days (169), Status (Pending), and Subscription Key. At the bottom, there is an 'Activate Key' button.

Customer Details		Subscription Details	
First Name *	Mirudhula	Valid From	12-Sep-2018
Last Name *	S	Valid To	28-Feb-2019
Email *	mirudhula@sysfore.com	Days	169
Phone No *	5498454984	Status	Pending
No of Users *	1	Subscription Key	--

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If Valid To is not defined, default 1-year license will be activated. Otherwise, depending upon the selected Valid To the validity day will be calculated and status will be as Pending.

The request will go to Sysfore Apps Team and once the license is activated, the subscription key will be sent to the customer mail. The customer can use the subscription key and activate the license.

Below screenshot explains about activation of license by using subscription key.

**PowerApps**

File | Save and Close | Show Dependencies | Export Solution | Translations | Publish All Customizations | Actions

Solution: Sysfore GST 365

**Configuration**

Solution Sysfore GST 365

Information

Configuration

Components

Entities

- Account
- Brand
- Business Unit
- Invoice
- Invoice Product
- Model
- Opportunity
- Opportunity Product
- Order
- Order Product
- Product
- Product Category
- Quote
- Quote Product

**Subscription Activation**

Customer Details		Subscription Details	
First Name *	Mirudhula	Valid From	12-Sep-2018
Last Name *	S	Valid To	28-Feb-2019
Email *	mirudhula@sysfore.com	Days	169
Phone No *	5498454984	Status	Pending
No of Users *	1	Subscription Key	73a62206e0d14f1488289621b0ab3e95f7629d33efbb49b4b220da2acab714154223917851b14be79906499bb54b1104f4d4a0d4a38e4a4f50b11674a77854728

Activate Key

After activated the license, the data will be as shown below. The status will be changed as activated. If the key is not proper or in case of any other issue, the status will be as pending only.

**PowerApps**

File | Save and Close | Show Dependencies | Export Solution | Translations | Publish All Customizations | Actions

Solution: Sysfore GST 365

**Configuration**

Solution Sysfore GST 365

Information

Configuration

Components

Entities

- Account
- Brand
- Business Unit
- Invoice
- Invoice Product
- Model
- Opportunity
- Opportunity Product
- Order
- Order Product
- Product
- Product Category
- Quote
- Quote Product

**Subscription Activation**

Customer Details		Subscription Details	
First Name *	Mirudhula	Valid From	12-Sep-2018
Last Name *	S	Valid To	28-Feb-2019
Email *	mirudhula@sysfore.com	Days	169
Phone No *	5498454984	Status	Activated
No of Users *	1	Subscription Key	--

Renewal

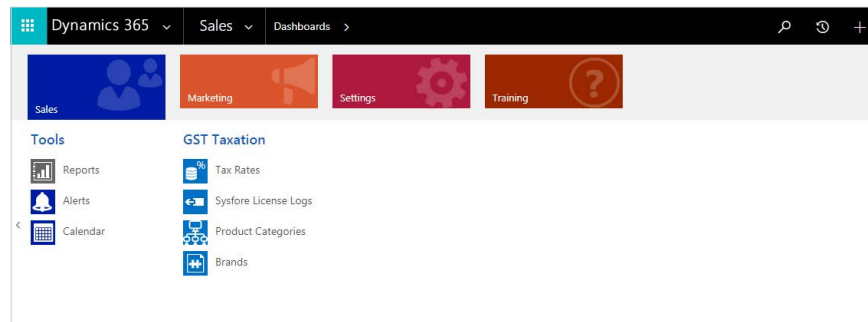
## 4.2.3 Renewal Activation

The customer can select the "Valid From" and "Valid To" and request for Renewal activation. The request will be pending status. The request will go to Sysfore Apps Team. The customer will get license key through mail for activating the license.

## 5. Custom Entities

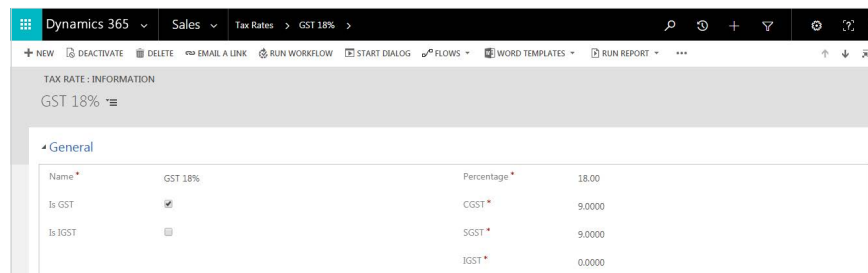
GST Taxation has 4 custom entities. They are Tax rates, Sysfore License log, Product category and Brand.

### 5.1 Tax Rate



Master Definition of GST/IGST and non- GST tax rate percentage must be defined in Tax Rate Record. CGST, SGST and IGST percentages are calculating separately depending upon total percentage.

Below screen shot explain about the attribute contains in Tax Rate Entity.



#### 5.1.1 Field Description

<b>Name</b>	: Tax rate identification name
<b>Is GST</b>	: Value True is GST tax and False is Non- GST tax
<b>Is IGST</b>	: Value True is IGST tax and False is Non- IGST tax
<b>Percentage</b>	: Total tax percentage
<b>CGST</b>	: Percentage of CGST holding in total percentage
<b>SGST</b>	: Percentage of SGST holding in total percentage
<b>IGST</b>	: IGST of total tax percentage.

### 5.1.2 Notification

GST and IGST tax can't be configured together. The system will show the notification. If GST and IGST values are false, it will consider as non-GST Tax.

Below Screen shot describes the error notification if GST & IGST configure together.

The screenshot shows the Dynamics 365 Tax Rates configuration for 'GST 18%'. The 'General' tab is active. The 'Name' is 'GST 18%' and the 'Percentage' is '18.00'. The 'Is GST' checkbox is checked, and the 'Is IGST' checkbox is also checked, which has triggered a red error icon. The 'CGST' value is 9.0000, 'SGST' is 9.0000, and 'IGST' is 0.0000. At the bottom right, a message states: 'Any one of GST or IGST can be integrated'.

Field	Value
Name *	GST 18%
Percentage *	18.00
Is GST	<input checked="" type="checkbox"/>
Is IGST	<input checked="" type="checkbox"/>
CGST *	9.0000
SGST *	9.0000
IGST *	0.0000

### 5.1.3 Percentage Calculation

Depending upon the selection of GST and IGST, the percentage holding for CGST, SGST and IGST will be calculated automatically.

#### 5.1.3.1 GST Calculation

The percentage value divided by 2 is for CGST and SGST. IGST will be zero. Below screen shot will be explained the tax percentage calculation in Tax Rate record.

The screenshot shows the Dynamics 365 Tax Rates configuration for 'GST 18%'. The 'General' tab is active. The 'Name' is 'GST 18%' and the 'Percentage' is '18.00'. The 'Is GST' checkbox is checked, and the 'Is IGST' checkbox is unchecked. The 'CGST' value is 9.0000, 'SGST' is 9.0000, and 'IGST' is 0.0000.

Field	Value
Name *	GST 18%
Percentage *	18.00
Is GST	<input checked="" type="checkbox"/>
Is IGST	<input type="checkbox"/>
CGST *	9.0000
SGST *	9.0000
IGST *	0.0000

#### 5.1.3.2 IGST Calculation

The percentage value will be same for IGST. CGST and SGST will be zero.

The screenshot shows the Dynamics 365 Tax Rates configuration for 'IGST 18%'. The 'General' tab is active. The 'Name' is 'IGST 18%' and the 'Percentage' is '18.00'. The 'Is GST' checkbox is unchecked, and the 'Is IGST' checkbox is checked. The 'CGST' value is 0.0000, 'SGST' is 0.0000, and 'IGST' is 18.0000.

Field	Value
Name *	IGST 18%
Percentage *	18.00
Is GST	<input type="checkbox"/>
Is IGST	<input checked="" type="checkbox"/>
CGST *	0.0000
SGST *	0.0000
IGST *	18.0000

### 5.1.3.3 Non- GST Calculation

The percentage will be taken directly for tax calculation. CGST, SGST and IGST will be zero.

The screenshot shows the Dynamics 365 interface for the 'Tax Rates' entity, specifically for 'VAT 5%'. The 'General' tab is active, displaying the following fields:

Name *	VAT 5%	Percentage *	
Is GST	<input type="checkbox"/>	CGST *	0.0000
Is IGST	<input type="checkbox"/>	SGST *	0.0000
		IGST *	0.0000

## 5.2 Product Category

Product has product category. Product category data definition can be done by using this entity.

The screenshot shows the Dynamics 365 interface for the 'Product Categories' entity, specifically for 'Softwares'. The 'General' tab is active, displaying the following fields:

Name *	Softwares
Description	.....

## 5.3 Brand

Product has brand definition. Brand data definition in this entity. Brand has more than models. In product depending upon the Brand selected, the model will be filtered.

The screenshot shows the Dynamics 365 interface for the 'Brands' entity, specifically for 'Lenovo'. The 'General' tab is active, displaying the following fields:

Name *	Lenovo
Description	.....

Below the 'General' tab, the 'Models' section is visible, showing a table of models associated with the brand:

Name ↑	Created On
T-410	8/24/2018 4:43 PM
T-430	8/24/2018 4:44 PM
ThinkPad	8/24/2018 4:44 PM

## 5.4 Sysfore License Log

License log capturing the license activation information. During creation of sales transactions, license is not activated or expire, it will notify through this license log.

Find below the screen shot

## 6. Tax Definition in Product Master

Tax can be configured for each Product separately. During the selection of product in Opportunities, Quotes, Order and Invoice line, the tax amount will be calculated depending upon the tax defined in the product master.

Below screen shot will show the tax rate configuration in Product

Product details tab added for capturing product basic details

- Product Category** : Category of the product
- Brand** : Product Brand can be defined. Depending upon brand selected, the model will be filtered.
- HSN/SAC Code** : Definition of HSN/SAC Code of the product.

## 7. GST TIN Number definition

GST TIN number definition is capturing in Business unit and account. Find the screen shot below.

Dynamics 365 Accounts > Dhanya Enterprise

Summary

ACCOUNT INFORMATION

Account Name \* Dhanya Enterprise

Phone

Fax

Website <https://www.dhanya.com>

Parent Account

Ticker Symbol

**GST TIN No EDLIS2563145897**

POSTS ASSISTANT ACTIVITIES NOTES

Today's Insights

There are currently no insights. There are currently no actions waiting to be completed.

Primary Co Dhanya S

CONTACTS

Full Name Dhanya S

Business Unit: sysforedemo1608

Information

Business Unit : Information

General

Name \* sysforedemo1608

Division

Parent Business \*

Website

**GST TIN No YURJ21564854N1**

Addresses

Bill To Address

Street 1 Sysfore Technologies Pvt Ltd

Street 2 117-120 Green leaf layout

Street 3 Koramangala 4th block

City Bengaluru

State/Province Karnataka

ZIP/Postal Code 560094

Country/Region India

Ship To Address

Street 1

Street 2

Street 3

City

State/Province

ZIP/Postal Code

Country/Region

## 8. Tax Configuration in Sales Transactions

### 8.1 Line Tax Configuration

While selecting the product, if tax rate integrated to particular product, the tax rate will be calculated depending upon the line discounted base amount. Tax rate percentage is the total percentage of tax rate. If Sysfore GST 365 license is not activated, GST tax won't be calculated.

Find below the screen shot explains the line tax calculation

Dynamics 365 Sales > Opportunities > New Opportunity Product

OPPORTUNITY PRODUCT : OPPORTUNITYPRODUCT

New Opportunity Product

General

Select Product Existing

\*Existing Product ANIC

Unit Primary Unit

Pricing

Price Per Unit ₹1,000.00

Volume Discount ₹0.00

Quantity \* 1.00000

Amount ₹1,000.00

Manual Discount ₹100.00

Tax ₹182.00

Extended Amount ₹1,062.00

Tax Rate GST 18%

Tax Rate (%) 18.0000

CGST ₹81.00

SGST ₹81.00

IGST ₹0.00

## 9. Tax Flow

Tax amount carrying in the Sales transaction flow from Opportunity product line to Invoice product line. Tax rate can be integrated in any stage of Sales transaction. It can be started from Opportunity or Quote or Order or directly can be assigned in Invoice.

Below screen shot describe the amount flow in the transaction records.

### 1. Opportunity Line

**Dynamics 365** Sales Opportunities Laptop

DELETE EMAIL A LINK RUN WORKFLOW START DIALOG FLOW WORD TEMPLATES RUN REPORT FORM EDITOR

OPPORTUNITY PRODUCT : OPPORTUNITYPRODUCT

Laptop

**General**

Select Product Existing  
Existing Product Laptop Unit Primary Unit

**Pricing**

Pricing		Use Default	
Price Per Unit	₹1,000.00	Tax Rate	GST 18%
Volume Discount	₹0.00	Tax Rate (%)	18.0000
Quantity	1.00000	CGST	₹90.00
Amount	₹1,000.00	SGST	₹90.00
Manual Discount	₹0.00	IGST	₹0.00
Tax	₹180.00		

### 2. Quote

**Dynamics 365** Sales Quotes Laptop

DELETE LOOK UP ADDRESS EDIT PROPERTIES EMAIL A LINK RUN WORKFLOW START DIALOG FLOW WORD TEMPLATES RUN REPORT

QUOTE PRODUCT : INFORMATION

Laptop

**General**

Select Product Existing  
Existing Product Laptop Unit Primary Unit

**Pricing**

Pricing		Use Default	
Price Per Unit	₹1,000.00	Tax Rate	GST 18%
Volume Discount	₹0.00	Tax Rate (%)	18.0000
Quantity	1.00000	CGST	₹90.00
Amount	₹1,000.00	SGST	₹90.00
Manual Discount	₹0.00	IGST	₹0.00
Tax	₹180.00		

### 3. Order

**Dynamics 365** Sales Orders Laptop

DELETE LOOK UP ADDRESS EDIT PROPERTIES EMAIL A LINK RUN WORKFLOW START DIALOG FLOW WORD TEMPLATES RUN REPORT

ORDER PRODUCT : INFORMATION

Laptop

**General**

Select Product Existing  
Existing Product Laptop Unit Primary Unit

**Pricing**

Pricing		Use Default	
Price Per Unit	₹1,000.00	Tax Rate	GST 18%
Volume Discount	₹0.00	Tax Rate (%)	18.0000
Quantity	1.00000	CGST	₹90.00
Amount	₹1,000.00	SGST	₹90.00
Manual Discount	₹0.00	IGST	₹0.00
Tax	₹180.00		



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Below screen shot describe the Excel format output of quote report

QUOTATION										
To,						Quote No : QUC-01010-VSY6C5				
Dhanya Enterprise 12 South Street Bengaluru-7549863 Karnataka,India						Issue Date : 12-09-2018				
						Quote Validity :				
Sl. No	Product Name	Product Description	HSN / SAC	Qty	Unit Price	Discount	CGST	SGST	IGST	Tax
1	AMC			1.00	1,000.00	0.00	9.00 %	9.00 %	0.00	GST 18%
							90.00	90.00		180.00
2	Data Storage			1.00	2,000.00	0.00	0.00	0.00	0.00	VAT 5%
										100.00
3	Software Maintenance			1.00	3,000.00	0.00	9.00 %	9.00 %	0.00	GST 18%
							270.00	270.00		540.00
Total						0.00	360.00	360.00	0.00	820.00
										6,820.00
With Warm Regards										
(64077F7D-63AF-E811-A961-000D3A)										

## 10.2 Monthly GST Tax Report

Monthly GST Tax report explains about between the particular date range, based on HSN/SAC code the relevant GST tax details will be generated.

This report is integrated with Order entity. Find below the screen shot explain about execution of report.

Dynamics 365 Sales Orders										
+ NEW - DELETE - EMAIL A LINK - FLOW - RUN REPORT - EXCEL TEMPLATES - EXPORT TO EXCEL - IMPORT DATA										
My Orders										
Run on All Records										
Monthly GST Tax Report										
<input type="checkbox"/>	Name	Status Reason	Total Amount	Customer	Email (Customer)					
<input type="checkbox"/>	Customer Service D365	New	₹6,966.00	Dhanya Enterprise						
<input type="checkbox"/>	D365 Field Service	New	₹4,720.00	Dhanya Enterprise						
<input type="checkbox"/>	D365 Sales Service	New	₹6,420.00	Dhanya Enterprise						
<input type="checkbox"/>	D365 Sales Service	New	₹6,700.00	Dhanya Enterprise						
<input type="checkbox"/>	Sysfore Retail demo	New	₹4,330.00	Dhanya Enterprise						

It will be consolidated all the order product with group by HSN/SAC code and generating the report between the particular date range.

Find below the screen shot of the Monthly GST Tax report

startdate: 9/1/2018

enddate: 9/30/2018

Start Date : 01-09-2018

End Date : 30-09-2018

Order No / Invoice No	HSN / SAC	Date	Customer	Customer GST No	HSN / SAC Wise Total Taxable Amount	CGST %	CGST Amount	SGST %	SGST Amount	IGST %	IGST Amount	Total Amount
ORD-01022-K7DOP9	8471	9/1/2018	Dhanya Enterprise	EDUS2563145897	1,000.00	9.00	90.00	9.00	90.00	0.00	0.00	1,180.00
	567469	9/1/2018	Dhanya Enterprise	EDUS2563145897	3,000.00	0.00	0.00	0.00	0.00	0.00	0.00	3,150.00
ORD-01023-J2F6M3	25431	9/3/2018	Dhanya Enterprise	EDUS2563145897	1,900.00	0.00	0.00	0.00	0.00	0.00	0.00	2,100.00
	8471	9/3/2018	Dhanya Enterprise	EDUS2563145897	4,800.00	0.00	0.00	0.00	0.00	0.00	0.00	4,800.00
ORD-01024-B0X9H4	8471	9/11/2018	Dhanya Enterprise	EDUS2563145897	1,000.00	9.00	90.00	9.00	90.00	0.00	0.00	1,180.00
	25431	9/11/2018	Dhanya Enterprise	EDUS2563145897	2,000.00	9.00	180.00	9.00	180.00	0.00	0.00	2,360.00
	567469	9/11/2018	Dhanya Enterprise	EDUS2563145897	3,000.00	0.00	0.00	0.00	0.00	0.00	0.00	3,000.00
ORD-01025-M3L3J3	8471	9/12/2018	Dhanya Enterprise	EDUS2563145897	1,000.00	9.00	90.00	9.00	90.00	0.00	0.00	1,180.00
	567469	9/12/2018	Dhanya Enterprise	EDUS2563145897	3,000.00	0.00	0.00	0.00	0.00	18.00	540.00	3,540.00
ORD-01026-M3J9Y4	8471	9/12/2018	Dhanya Enterprise	EDUS2563145897	1,000.00	9.00	90.00	9.00	90.00	0.00	0.00	1,180.00
	25431	9/12/2018	Dhanya Enterprise	EDUS2563145897	2,000.00	0.00	0.00	0.00	0.00	0.00	0.00	2,100.00
	567469	9/12/2018	Dhanya Enterprise	EDUS2563145897	3,000.00	9.00	270.00	9.00	270.00	0.00	0.00	3,540.00
Total					26,700.00		810.00		810.00		540.00	29,310.00

## 11. Contact us for support

If for any further assistance or enquiries, please contact us at:

**Sysfore Technologies Pvt. Ltd**

No. 13 (117-120) First Floor  
Green Leaf Layout, 80 Feet Road  
Koramangala 4th Block  
Bangalore – 560 034

E-mail : [D365Support@sysfore.com](mailto:D365Support@sysfore.com)  
[www.sysfore.com](http://www.sysfore.com)

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