



About GeneFAX™ Pro

GeneFAX™ Pro, a flagship product from OptraHEALTH, is an AI-powered HIPAA compliant, knowledge platform for genetic health with BOT interfaces.

GeneFAX™ Pro is built using NLP abilities and trained on Genomic knowledge to help health system stakeholders namely patients, physicians, providers & payors, as well as organizations to “converse” with our knowledgebase that can answer any queries related to genetic testing and genomics.

GeneFAX™ Pro has partnered with Microsoft Azure Marketplace.

GeneFAX™ Pro Modules

GeneFAX™ Pro is the world’s first conversational AI app trained on genetics. This new-gen AI platform is suitable for educating patients, gathering their interest in various genetic tests, patient consenting, triaging and pre-test counseling. GeneFAX™ Pro has four main modules:

ChatBOT :



ChatBOT helps the user to understand whether he/she is eligible for a genetic test.

KnowledgeBOT :

You can query any genetic term through KnowledgeBOT.



QuizBOT :



QuizBOT allows user to know about genetics in an interactive and engaging way.

PhysicianBOT :

Physicians can suggest genetic tests to their patients through PhysicianBOT.



Features

- ✓ Curated Knowledgebase of 65 million ontological records
- ✓ Compilation of 450,000 questions & answers
- ✓ Available with Chat & Voice interfaces on Web & Mobile platforms
- ✓ Compliant with ACOG, NCCN guidelines
- ✓ Answers 95% of questions accurately*

* Validation done by Mount Sinai Hospital





GeneFAX™ Pro Panel

- ✓ Non-invasive Prenatal Testing (NIPT)
- ✓ Carrier Screening
- ✓ Hereditary Cancer Screening
- ✓ Insurance
- ✓ Genetics
- ✓ ART/Infertility
- ✓ Cardiovascular
- ✓ Hematology
- ✓ Metabolic
- ✓ Neurogenetics
- ✓ Pediatric
- ✓ Personalized Medicine

CounselorConnect™

- ✓ GeneFAX™ Pro CounselorConnect™ allows you to schedule a genetic counseling appointment with a board-certified genetic counselor at your convenience.
- ✓ 'Live Chat' & 'Schedule a Meeting' Feature
- ✓ Connect with Board Certified GCs for pre, post-test and cancer related genetics queries, prenatal testing, and much more
- ✓ GeneFAX™ Pro has partnered with InformedDNA for genetic counseling services. Patients gain additional access to expert genetic counseling from anywhere in the U.S.

GeneFAX™ Pro Technology

Set up GeneFAX™ Pro in your working ecosystem and empower customers with accurate information. GeneFAX™ Pro Technology helps organizations to provide world-class genetic counseling to their consumers. GeneFAX™ Pro has partnered with InformedDNA to provide genetic counseling services.

- Modules :**
- ✓ Knowledgebase Configurator
 - ✓ Contents Manager
 - ✓ Analytics Dashboard
 - ✓ Voicebot & Chatbot
 - ✓ CounselorConnect
 - ✓ Live Connect