



Davyn's Social Security Citizen Engagement platform integrates Insured Persons Registration, Employer Registration, Contribution and Benefits. This allows governmental organizations a 360° view of Persons, Employers and Service Providers, allowing for better Transparency, Delivery of Services, Customer Relationship Management and Customer Analytics

Benefits

- Single (360°) view of the citizen resulting in more informed decision making
- Increase operational efficiency and reduce processing times by integrating all systems into one streamlined platform with common processes.
- Reduce branch wait times and improve service for Insured Persons by implementing appointments, self service kiosks and portals.
- Improve accessibility and participation in Social Security by providing convenient, user centric channels.
- Enhance reporting, alerts and dashboards to enable better decision making.
- Improve performance management by tracking business process times
- Improve security of data by limiting access to authorized personnel and auditing user actions.
- Fraud reduction through the application of biometrics.

Features

- Insured citizen, Employer & Healthcare provider portals
- Enrolment process
- Contribution, Compliance & Benefits calculations
- Integration to Financial Platforms
- Built-in Mobility, Reporting and Analytics
- Multi layered Security
- Biometrics & Signature capture, Self Service Kiosks & Electronic Payments

About Davyn

Davyn was founded in 2000 with a focus on delivering Enterprise Resource Planning and Customer Relationship Management solutions to clients in Trinidad and the English speaking Caribbean. Today, Davyn employs one of the largest groups of certified Dynamics resources in the English speaking Caribbean and is certified by Microsoft as a Gold Enterprise Resource Planning partner. We are focused on delivering a range of solutions based on the Microsoft platform and have assisted small, medium and enterprise companies to successfully implement solutions that have reduced costs, improved customers and supplier communications, met industry requirements, and made wiser, more profitable business decisions.

Our professional management and service team provides our clients with a broad spectrum of services, from application development and third-party software recommendations to business process refinement; always ensuring our clients' business goals are met with an overall low total cost of ownership. This approach has made us a solid, dependable company that continues to deliver consistently high levels of customer care and support.

