



 Allscripts®  
All possible

Sunrise™  
Community Care



A healthcare professional, likely a nurse or doctor, wearing blue scrubs and a blue surgical cap. She is wearing glasses and has her hair tied back. She is looking down at a tablet device held by another person whose hand is visible on the left. The background is a plain wall with a white paper towel dispenser and a fire alarm pull station.

## Sunrise™ Community Care

*Sunrise Community Care is a fully integrated EHR as a service, providing community hospitals a solution to fit their needs. This Azure-hosted, single platform solution is an end-to-end offering with clinical, financial and ambulatory content to help organizations achieve operational and financial success.*

Sunrise Community Care provides a comprehensive acute, ambulatory and revenue cycle platform built on industry-leading technology enabling hospitals to thrive in a time of great change for healthcare. This solution was created especially for the unique challenges facing community hospitals.

With this robust, solution, organizations can succeed in delivering coordinated care across settings—all while providing the best possible patient care.

### Today's Challenges

#### Increasing complexity and limited resources

Eliminating the need for IT teams to support multiple platforms, interfaces and vendors. This will significantly reduce complexity and cost within a hospital.

#### Increased operating costs

Smaller healthcare organizations need a trusted IT partner that offers transparent pricing and few upfront costs, while helping drive quality patient care delivery.

#### Right solution for smaller hospitals

For smaller hospitals' overall success, it is critical to have a fully supported IT solution that's supported across clinical, financial and ambulatory care settings.

# Sunrise Community Care Solutions

## Platform Differentiators



**Better leverage IT teams**—With an EHR as a service, Allscripts includes software and maintenance, hosting, managed services and upgrades with a single monthly fee—enabling IT teams to be used more strategically.



**Single platform across care settings**—Sunrise Community Care provides access to robust clinical content and proven workflows on a single platform, deployed in Microsoft Azure, enabling care teams to access a single patient record for more informed care.



**Complete, end-to-end community solution**—Sunrise Community Care gives community hospitals a complete, end-to-end system. The solution also helps improve staff productivity with a differentiated user interface and industry-leading clinical tools. For example, the Workflow Management Tool provides a quick, streamlined checklist view for task completion, and Patient Avatar streamlines clinical documentation by reducing the number of clicks to document.



**Reliable, cost-effective implementation**—The subscription-based model provides a fixed-budget, fixed-scope implementation, avoiding cost overruns. Implementation timelines are shorter to ensure organizations are up and running with their solution quicker.

## Key Benefits

- **Easy to maintain, full-service offering**—Sunrise Community Care is an EHR as a service that includes managed Azure deployment, education, implementation, upgrades, licensing, maintenance and support.
- **Full application suite to meet hospital needs**—The solution helps hospitals meet their clinical and financial requirements with a single patient record across the enterprise that enables teams to provide safer, more informed patient care.
- **Disaster recovery, no disruption**—Sunrise Community Care is Azure hosted with disaster recovery and high availability for planned and predictable maintenance during non-peak times. Annual upgrades help enhance user utilization and satisfaction.
- **Enabling strategic IT teams**—Sunrise Community Care includes application management services and a help desk, which means no required application staffing so that clients can focus on super users and adoption.
- **Built on industry best practices**—This solution includes implementation of industry best practices, proven workflows and standardized content for reduced variation in clinical practices, supporting improved outcomes, higher patient satisfaction and decreased clinician burnout.

## Clinical

*Enable efficient patient care that demonstrates quality and measures outcomes with a complete solution that spans acute and ambulatory care settings.\**

Sunrise Community Care provides an advanced, interdisciplinary clinical solution that helps the care team embed desired practices and protocols into their acute care workflows. It provides a comprehensive solution with advanced decision guidance, including CPOE, note and flowsheet documentation, clinical summary views and other key workflows necessary for driving patient care in the acute setting.

This solution also helps ambulatory practices to operate more efficiently through every stage of care and administration. Physicians can use the same user-friendly tools across outpatient and inpatient setting rather than having to learn multiple systems. It tracks vital processes related to current orders, medications, results and documents to help ensure safety at every stage and handoff. The ambulatory application supports advanced clinical guidance.

Sunrise Community Care also offers a comprehensive emergency department information system to help increase throughput and favorably affect ED clinical and financial outcomes. It supercharges the traditional Tracking Board with a more powerful and intuitive interface, order status at a glance and fewer clicks to vital tasks and information.

For lab needs, Sunrise Community Care delivers a laboratory information system (LIS) that supports all laboratory business models, including hospital, reference or hybrid labs, as well as single site or multi-facility labs. It automates the entire laboratory process, including order entry, specimen management, patient identification, analytic operations, information distribution, billing and business performance management.

Sunrise Community Care also has a mobile component, an easy-to-use mobile iOS and Android application for registered nurses and other clinical staff that enables physicians to manage their daily activities through highly mobile technologies. Natively integrated with our EHR platform and uniquely developed to maximize the capabilities of mobile devices, it delivers an intuitive and immersive user experience designed for the physician's priorities and workflows.

The solution also offers a full-featured pharmacy information system that gives hospital pharmacists with control over the medication management process. It helps organizations improve quality and safety in the complex medication management process, provide for greater efficiency and

productivity and improve operational margins with smarter inventory control.

Sunrise Community Care offers a radiology application that enables providers to make point-of-care decisions from a single patient record. Our Radiology Information System (RIS) helps ensure radiology departments are no longer isolated and can reduce the total cost of ownership (TCO) by eliminating additional hardware, databases and the need to maintain and build additional interfaces.

For surgical department needs, Sunrise Community Care offers an application that supports a single, continuous patient record from the perioperative suite to post-operative care and beyond. From operating room (OR) scheduling to post-operative treatment plans, it helps with clinical, financial and operational alignment across the enterprise.

## Operational

*Streamline operational processes for better clinical productivity.*

Sunrise Community Care provides an integrated module that enables organizations to collect vital patient information early in the process and share it across the enterprise. It provides a workflow that connects to Allscripts clinical and financial solutions via a single database, for reduced errors and redundancy, better workflows and complete reimbursement.

Using the Business Intelligence (BI) solution, Sunrise Community Care helps empower healthcare organizations to mine clinical data and transform it into actionable information. The rules engines and advanced data visualization and reporting tools provide access to the vast clinical data collected in the EHR, enabling clients to drive operational and clinical transformation by improving clinical performance and patient outcomes and reducing costs. Dashboards provide healthcare leaders with powerful access to performance information to facilitate quality improvement across the enterprise.

Sunrise Community Care also offers a comprehensive solution for the legal electronic medical record. It helps clinicians and staff access the content they need to support collaboration, simplify chart completion and minimize manual data entry, while helping organizations meet compliance requirements. It helps managers get the immediacy, efficiency and accuracy they need to effectively manage legal records while maintaining compliance with HIPAA, Joint Commission and CMS standards and other regulatory and retention policies.

\*Additional add-ons are available for Sunrise Community Care.

## Financial

*Improve financial stability for your hospital or health system and better manage revenue across the enterprise.*

A comprehensive financial solution is available with Sunrise Community Care for hospitals and health systems that enables organizations to manage revenue across the enterprise. It provides comprehensive revenue cycle functionality including revenue capture, billing and receivables management for both hospital and hospital-based physician billing. It helps provide a strong foundation that adapts and expands for new reimbursement and care models.

Sunrise Community Care offers powerful chart abstracting solution that provides the perfect complement to the EHR platform. Abstracting is the premier tool to help coders collect the necessary information for state-specific requirements, core measure data collection and/or any other hospital-specific requirements.

## Wellness

*Provide patients with a single point of access to health information so they can engage more fully in their care.*

Sunrise Community Care delivers our FollowMyHealth patient portal to engage and empower patients through a single access point and offer patient-owned, patient-controlled access to the portal.







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