

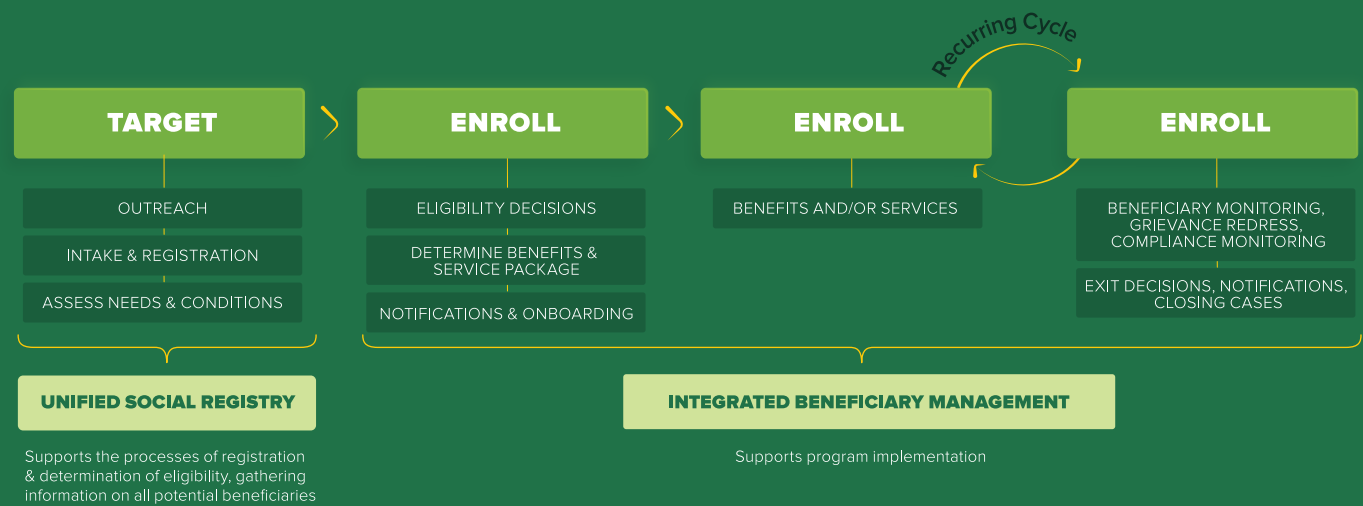


SYNERGY

SYNERGY AUXILIUM

AN INTEGRATED BENEFICIARY MANAGEMENT SYSTEM TO FACILITATE EFFECTIVE DELIVERY OF THE SOCIAL PROTECTION PROGRAMS

Social protection policies and social safety net programs are essential for any society seeking to reduce poverty and the vulnerability of its citizens by providing insurance, social benefits, or social assistance transfers. Synergy Auxilium enables effective implementation of social assistance programs through a 4-pronged approach – beneficiary identification, program targeting, social transfers and impact assessment through M&E frameworks. This helps to consolidate multiple schemes on a single integrated beneficiary management platform, thus enabling more equitable distribution of resources and increases efficiency.



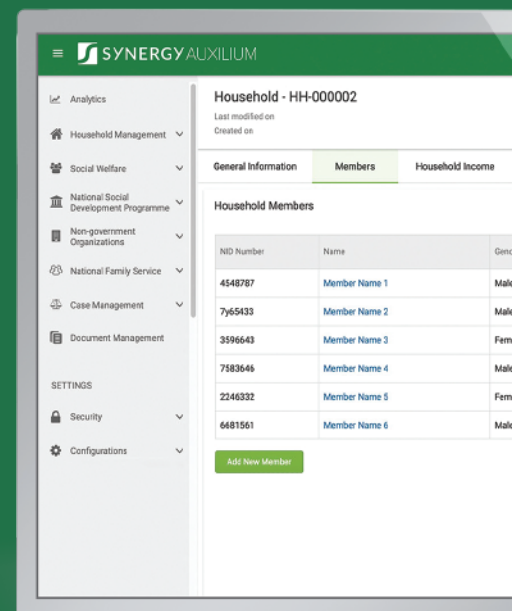
KEY FEATURES

BENEFICIARY REGISTRATION AND VERIFICATION

Manage beneficiary applications securely via a password-protected web portal where individuals wishing to participate in a program can submit via multiple channels: online, offline, and mobile. Customize and standardize application forms to capture the precise data and information required by a specific safety net program. Our e-filing system helps social protection agencies organize all application forms, documents, and official files on a single, searchable registry, facilitating document management and retrieval.

TARGETING AND AUTOMATED ELIGIBILITY SCORING

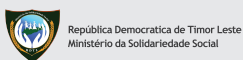
Ensure data-driven and equitable allocation of social assistance with automatic beneficiary eligibility scoring and payment calculation. Set and manage eligibility criteria including assignment of weights, values, and percentages to specific criteria and automatically calculate eligibility. Calculate the beneficiary's eligibility for multiple programs simultaneously, as well as suggest a recommended assistance payment amount. Streamline approval processes with automated workflows for application processing based on official roles and procedures.



MAJOR CLIENTS AND PARTNERS



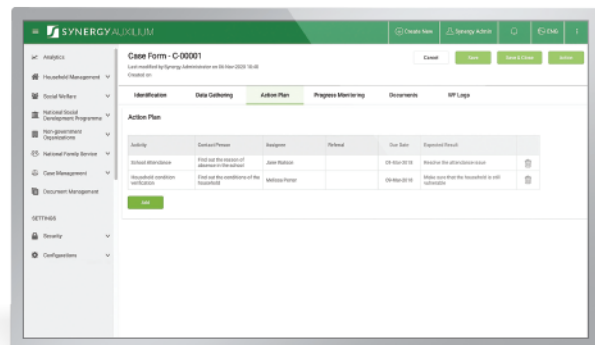
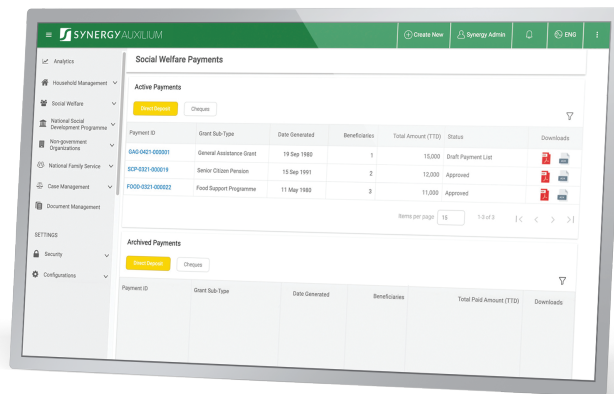
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SOCIAL TRANSFER PAYMENTS

Synergy Auxilium's payment processing and tracking functions can help you to carry out transparent, accountable, and efficient cash transfers. Generate cash transfer payment lists based on program criteria, split payments, impose restrictions, and integrate payment data with third-party bank databases.

View, track, and archive payment lists by program, beneficiary ID, date or amount, and import/export payment lists in common file formats.



CASE MANAGEMENT AND GRIEVANCE REDRESS

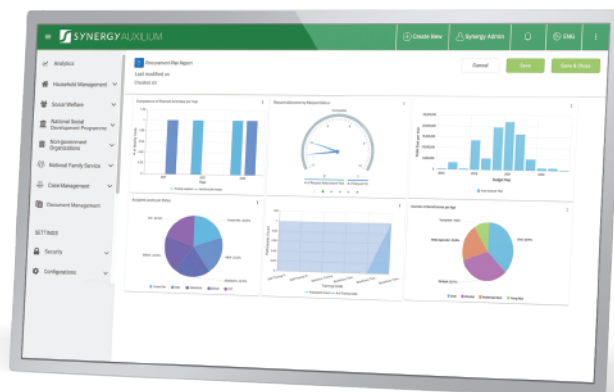
Interact with beneficiaries to solicit feedback about program progress. Enable beneficiaries to submit formal inquiries and complaints.

The complaints are processed through the corresponding workflow. By inputting various scenarios of workflow processes, it is possible to identify cases that need follow-up from specific users, depending on the case structure and the nature of the activity required to be implemented.

RESULTS - BASED M&E OF SOCIAL ASSISTANCE

Rigorous monitoring and evaluation (M&E) of program performance is proven to enhance the effectiveness of conditional cash transfer programs and promote best practices and efficient social assistance.

Establish M&E framework, indicators and measure program outcome. Drill down into social safety net program performance with advanced data analytics. Create charts, graphs, and maps quickly with user-friendly interface. Map geospatial data with integrated GIS module allowing remote geo-coding, and multilayered geo-spatial mapping of performance indicators and data. Export and download reports in a variety of common file formats.



INTEGRATION WITH OTHER SYSTEMS

Integrate Synergy Auxilium, a unified social protection information system, with other third-party systems to automatically import and export data, including National Registry, SMS operators, and other portals for seamless data exchange.

ABOUT SYNERGY

Synergy International Systems, Inc. ("Synergy") is a software development and consulting tech company built on hard work, dedication, and a commitment to excellence. Founded in 1997, we have worked in more than 80 countries to help organizations & governments to become more data driven. We are a privately held, 300+ person company headquartered in the Washington, D.C. metro area, with a Development and Global Learning Center in Yerevan, Armenia. We also maintain an office in Hague, Netherlands to accommodate rapid growth in EU by leveraging the area's excellent infrastructure and proximity to EU institutions and Kigali, Rwanda. We are certified ISO 9001 for quality management and ISO 27001 for information security management.



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