



# What's included with the Zones Office 365 Migration?

## Implementation

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- Migration of data from source systems to Office 365 Exchange Online
    - Users can continue to work in their Outlook as they do today without impacting any data syncing
  - Configuration of Active Directory service with Exchange Assistant
  - Automated Outlook profile setup to connect to Office 365
  - Migration of address autocomplete, signature blocks, and archived PSTs to new Outlook profile
  - Auto-patching of Outlook 2007/2010 clients that require Microsoft updates to connect to Office 365
  - Necessary Service Pack updates which will be detected, but not auto-updated
  - Provide guided instructions on mobile device setup
  - Quality assurance and mail flow checks
  - Post migration sweep of source mail server hourly for 48 hours (the sweep can be extended upon request)
  - Project Management services
  - End user (EU) and point of contact (POC) communications throughout the project
  - Security and Information Protection setup
  - Handover and training
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