

This ongoing Managed Services offer leverages Azure's limitless capacity and global scale to help customer drive agility and scale, without traditional headaches. Whether you're new to Azure or already a Microsoft shop, our Azure certified cloud experts can help you architect, design, migrate, manage, secure and optimize cloud solutions. Zensa offers a flexible approach, no matter the phase in your Azure journey. Our managed services can help you secure, optimize and govern your workloads by delivering a tightly integrated set of services with multiple tiers that fits your business.

#### **Features**

- Ongoing engagement to monitor, secure, optimize (cost & perf) workloads on Azure
- Collaborate with business owners and IT Teams to continuously refine cloud solutions
- Enhanced services to include Health and Perf Monitoring, OS Patching, BCDR, and 24×7
- Flexible, adaptable solutions and ability to meet customer's growing needs.

- Public/private Cloud accounts mgmt, cost insights and optimization dashboards
- Cloud operations and billing support with reconciliation and reporting
- Cloud platform service availability, health monitoring and workload management
- Backup and BCDR using Azure Site Recovery and Vault services
- 24×7 Escalation via Business Support, 24×7 Service Desk Support
- Compliance monitoring to close the gap of public cloud offering using a robust set of managed compliance controls and standards to adheres to compliance requirements.







**Onboard** 



**Zensa's Process** 

#### Assess.

Collaboratively, review customer's current support/service plans and determine service level agreements, requirements and options

#### **Understand:**

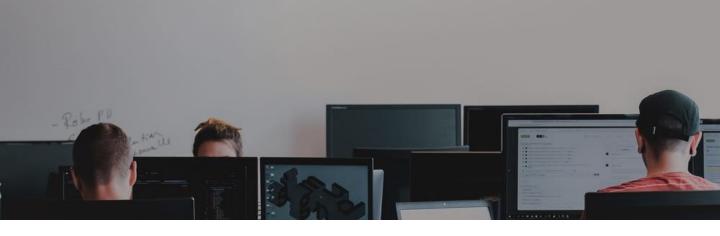
Zensa will work closely with customer to understand the operational management of services in Azure, build a detailed plan to lessen complexity, accelerate transformation, and optimize investments.

#### **Onboard:**

Fully onboard customer tenancies into our management framework (Lighthouse)

### Manage:

Health and performance monitoring, cost optimizations, security and compliance monitoring/enhancements. BCDR backup solutions with always available, 24x7 support operations



## ZENSA'S CLOUD TECHNOLOGY SERVICES

## Cloud Enablement

- Cloud ROI and TCO Analysis Workload Discovery and Assessment Migration Planning Datacenter Migrations Data/Database
- Migrations Cloud Reseller
- Migrations Training

## DevOps, AlOps Automation

- DevOps Capability Assessment Services
- Continuous Integration, Delivery, Deployment Pipeline Design and Implementation
- Automation Services
- Compliance and Security Services (Hardening)
- DevOps Training

## IoT Solutions, Data, **Analytics**

- **IoT Solutions** Architecture Design Sessions (devices and applications)
- loT Automation and Hardening
- IoT Edge Implementation Services.
- Insights and Analytics
- IoT Training

# **Application Services**

- App Modernization (Micro-services Docker, Functions, Event Driven)
- Application Perf
- Tuning & Monitoring Legacy Application Migration
- Mixed/Virtual/ Augmented Reality
- AI & Machine
- Learning 3D UI/UX Designing

