Patient’s missed appointments are long-standing issues affecting resource utilization and posing risks to the quality of healthcare services. Unattended medical appointments not only have a direct negative impact on patient’s health, but, also lead to loss of anticipated revenue.

Hanu’s Predictive Appointment Management helps in predicting the probability of patients missing their appointments based on AI and Machine Learning programs that have changed the game for organizations.

Hanu offers a Predictive Analytics 4-Week Jumpstart Program that can drive insights into potential “Missed Appointments” and help to mitigate the impact of missed revenue while increasing patient care and satisfaction.

**Business Outcomes**

- Predict potential no-shows
- Enable easy rescheduling recommendations
- Increased successful appointment rates
- Better patient outcomes

**Impact on Healthcare Industry**

It is predicted that a healthcare provider has an average of $200 per unused time slot and missed appointments cost the US healthcare system more than $150B a year.

**Predictive Analytics Jumpstart Program Process:**

**Week 1**
- Assess data environment
- Create a high-level roadmap, evaluate models & requirements

**Week 2 and 3**
- Setup Azure infrastructure for POC
- Train ML models
- Test and validate results

**Week 4**
- Review and action on results

**Solution Offerings**

- Predict the probability of patient missing his or her appointment
- Send notifications and reminders to the patient or patient’s guardian
- Rescheduling the appointment
- Integration with key systems
- Extracting relevant data (e.g., from PDFs) using text Analytics for Health in Azure
- Analytics Report

Get Started, Now!
Speak with our Azure expert for an 1-on-1 consulting hour on the most effective strategy for your digital transformation journey.

About Hanu

- 12+ years on Azure with more than 800 engagements
- Microsoft Azure Expert Managed Service Provider and Cloud Solution Provider
- Microsoft Gold Certified in Cloud Productivity, Data Analytics and Platform with Advanced Specializations in Modernization of Web Applications
- Microsoft India Partner of the year 2021 for Azure Technology and Microsoft US Partner of the Year 2020 for Azure Data Estate Modernization
- Recognized by reputed institutes like ISG and Gartner for Azure capabilities

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