Microsoft Security

Microsoft Managed Desktop

Let our people be your people

Management

What is Microsoft Managed Desktop?

Microsoft Managed Desktop is a cloud-based IT management and security monitoring service that was created to deliver a great experience of secure Microsoft 365 productivity and collaboration on a modern device.

We created this service to help our customers take strategic control of their modernization journey with comprehensive device provisioning, configuration, and monitoring. This enables your team to focus on your organization's digital transformation while keeping everyone productive, more secure, and up-to-date.

In staying up to date, you save time. In a Forrester study, IT team customers using Microsoft Managed Desktop found they made 35% fewer help desk calls about device issues and spent 90% less time to set up new users.*

*See the study at aka.ms/mmdimpact

Expert service and security

Let Microsoft Managed Desktop engineers deliver up-to-date prevention and remediation plus ongoing insights for optimizing device health and performance with the expansive visibility, resources, and expertise of Microsoft.

Empower IT

Focus your limited resources on adding value, driving innovation, and creating business-specific opportunities. Leave routine endpoint maintenance to the Microsoft experts.

Deliver inspiring user experiences

Inspire people to create using hardware and software with less friction, designed for delight, with Microsoft Managed Desktop.

How Microsoft Managed Desktop can support your SOC

Our 24x7 Security Operations Center partners with your information security team, to prevent, identify, detect, and resolve threats. Our processes align with NIST 800-61r2 standards for cybersecurity risk mitigation and threat response.

Real-time threat analysis in response to alerts from Microsoft Managed Desktop devices.

Advisories to help you identify and resolve environment vulnerabilities as appropriate.

On-demand support to triage and address security threats.

Collaborative incident response (including device isolation) to protect your managed environment.

Advanced hunting of external threats.

How Microsoft Managed Desktop can support your IT Team

Our engineers orchestrate the hardware provisioning and software configuration of Windows and Office to ease the burden on your IT teams. You get a balance of device security and usability ready for your hybrid workforce, and an expert team that has your back.

Hardware
- OEM to User-Ready
- Extended Life
- Faster Boot

Device Configuration
- Role-Specific Setups
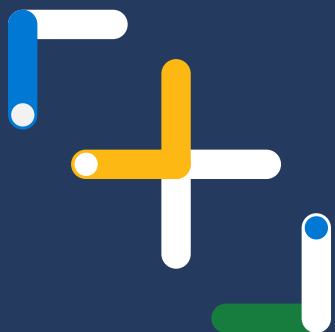- Kiosk/Shared Device
- Custom Appearance

Device Security
- Curated Antivirus and Anti-malware
- Attack Surface Reduction

Expert Service
- 'One Microsoft' Service
- Consultative Reporting

"Our Microsoft partnership is delivering what we need today, and it's also ready to support what we're going to need tomorrow."

Scott Brown: Head of Technology Infrastructure and Operations, MLC Life Insurance

Learn more → aka.ms/MMD