



What key Microsoft Learn dates should we know?

- Learning Partners has begun to deliver ILT learner content from Microsoft Learn.
- On September 30th, Partners will not be able to order course licenses on Skillpipe.
- The last day to redeem a license on Skillpipe will be December 31st, 2022.
- After September 30th, the Trainer Handbooks (PDF) will start being removed as they get updated from the Learning Download Center (LDC).

Why are Trainer Handbooks (PDF) going away after Sep. 30th?

Trainer Handbooks are a Skillpipe deliverable and will no longer be generated by Skillpipe after September 30th as contents are moving to Microsoft Learn. Microsoft is expanding the Trainer Prep Guide, to replace the Trainer Handbook.

Starting October 6th, you will start seeing courses adopt new, Microsoft Learn-focused Trainer Prep Guide and Change Log templates.

Please join for a

What changes are coming in Microsoft Trainer Materials?

Nomenclature will be updated to reflect content taxonomy on Microsoft Learn (for example, Modules in Skillpipe → Learning Paths in MS Learn, Lessons → Modules, Topic → Unit)

PPT and Module 0 files will reflect the flow of the course material on Microsoft Learn.

Change Log will be more standardized across courses and solution area.

Will Trainers still be able to get trainer materials?

The Trainer material will remain as it is and will continue to be gated. Only Microsoft Certified Trainers will have access to that through the Learning Download Center.

Can Learners download the course materials as a PDF?

The only download functionality at this point is what the web browser provides.

What will my responsibility be as a Trainer?

Trainers will be expected to encourage Learners to redeem the Achievement Code they receive from the Learning Partner AND complete the Metrics That Matter (MTM) survey. Each of these actions earn Learning Partner KPI's.

Will the new Learn experience provide accessibility and mobile functionality?

Microsoft Learn has the full weight of Microsoft.com web's presence, including accessibility and localization.

Will Learners need to log into Microsoft Learn using a Microsoft account, or will they be able to utilize their work and or organizational account?

The Microsoft Learn profile can associate up to five Azure directory accounts, in addition to their Managed Service Account (MSA) account (gmail, Hotmail etc).

Are Microsoft Learn courses available currently?

All courses are available on Learn. We welcome you to go explore these courses now!

Would we need to pay for licenses for course material on Microsoft Learn?

Microsoft Learn learner content is completely free. Learners will no longer receive licenses to the student course material.

Labs and exams are still charged items, as they still have a fee associated through Lab Hosters, and the exams themselves.

Will there be a clear mapping of the decks on the Microsoft Learn page, to ensure that appropriate flow is maintained?

The content on Microsoft Learn is mapped directly to the Trainer PowerPoint slides.

Are labs moving to Microsoft Learn, and will lab instructions still be available on GitHub?

Labs will remain available through Lab Hosters, and lab instructions will remain as they are on Github.

Are freelance Trainers able to engage in delivering training without Learning Partners, and will there be any impact on freelancers?

Please refer to the MCT Program rules for more information on permitted training activities.

Will Learning Partners be sent instructions on how to generate the achievement code in Microsoft Learn, and are we able to start this process today?

The details of how this process will work are still being finalized. Please be on the lookout over the coming weeks for job aids, demo videos, and readiness resources, that will be explored during our Office Hours and posted to MCT Central.

Are Action Pack Learning Partners able to issue achievement codes for surveys and badges?

We will not be preventing anyone from delivering Microsoft Learn content, *but we request that the achievement codes be reserved for our Learning Partners ecosystem.*

Are ILT courses able to be customized, to deliver a custom course within the future of the ILT approach?

If a Learner has a certain question that is not covered in the class course content, you can provide them with links to other course content to provide support. *We want to enable the Trainers to truly support the Learners.*

Will previous Learners be notified regarding Skillpipe being phased out, ensuring they can access old course materials before the transition?

We will have messaging on Skillpipe which alerts the Learners that active course will be available on Microsoft Learn.

How will the content in Microsoft Learn differ from Skillpipe?

The content on Learn is the same content as Skillpipe. The design layout will be the only thing that appears slightly different.

Will Trainers be able to provide notes to Learners, as we did in Skillpipe?

This is currently not an available option, but we will continuously be evaluating how we can enhance the functionality and accessibility of Microsoft Learn.

How long will Learners have access to the Skillpipe bookshelf?

A Learners bookshelf will be available to them until at least June 2023.

Can Microsoft non-MOC and community courses be ordered after September 30th?

Community courses will remain available on Courseware Marketplace and Skillpipe.

Microsoft non-MOC courses will not be available after September 30th 2022.

Currently I have classes scheduled for October and November; how will I know which system the Learner will be using?

You should work with the Learning Partner that you are training for, to align with their approach to the transition. It is possible that you will have a class where Learners are using both systems.

End of FAQ

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