Nearly 60% of consumers who prefer online scheduling would switch providers for it.

Is your organization positioned to attract and retain today's consumers?

**ProviderMatch DirectBook** allows health systems to surface enterprise-wide appointment inventory and enable seamless online scheduling—for both in-person and virtual visits—directly into leading scheduling systems from ProviderMatch.

*(Image)*

**Align Network Capacity and Patient Demand with Near Real-Time Provider Availability**

Aggregate scheduling data across the enterprise to surface appointment availability in ProviderMatch so consumers, agents, and clinical staff can easily view, sort, and filter providers’ availability.

*(Image)*

**Convert Patient Demand at the Point of Engagement Across Access Channels**

Modernize the patient experience online, in the access center, and at the point-of-care by enabling consumers to find and book appointments—virtual or in-person—at a time most convenient to them.

*(Image)*

**Streamline Scheduling through Direct Integrations with Leading EHRs**

Leverage our integrations with leading electronic health record (EHR) systems to offer intuitive appointment booking workflows and create a consistent access experience across your organization.

*(Image)*

The power of ProviderMatch smart search with real-time scheduling: attract, convert, and retain patients across access channels.
Enable consumers and agents to self-schedule appointments—while allowing health systems and providers to maintain control of providers’ schedules.

Enable Consumers to Find and Schedule Appointments for a Variety of Care Types

Meet consumer demand for convenience by extending online booking to include various sites of care (e.g., urgent care and retail clinics), services (e.g., COVID-19 testing, flu shots, annual mammograms), and virtual visits.

Centralize Appointment Management with Self-Service Capabilities

Easily customize how appointments appear online—including slot duration, appointment purpose, and lag time—to simplify the booking process for consumers and employees alike.

Configure Appropriate Appointment Types for Each Access Channel

Select the specific visit types that appear in each channel to ensure that consumers, agents, and office or clinic staff have appropriate access to available appointments.

• Appointment inventory and direct scheduling into leading EHRs (e.g., Cerner Millennium, Epic, athenahealth, Centricity Business)
• Baseline appointment inventory accepted through batch files and HL7 updates
• Direct integration with underlying EHRs through APIs, HL7 and more
• Workflow to capture patient demographic information and appointment purpose
• Ability to include both in-person and virtual (phone or video) appointment types
• In-app analytics solution provides novel insights into appointment booking activity
• Available with each ProviderMatch application in our multi-channel patient access solution for consumers, access centers, and care settings