2021 State of Cloud Permissions Risks Report
Executive Introduction

Closing the Permissions Gap with Cloud Infrastructure Entitlement Management (CIEM)

Risk Findings Across Cloud Infrastructures

Unique Key Findings

Recommendations for Multicloud Permissions Management

Executive Conclusion
Executive Introduction

As organizations modernize IT and adopt multicloud infrastructures to support evolving business processes involving user and workload identities (e.g., virtual machines, web apps, containers, scripts, etc.), it’s increasingly difficult to know who has access to what data across which platforms. This lack of visibility leads to excessive permissions and higher security risks exposing identities and resources.

Regardless of where an organization is in their cloud migration process, it’s important to implement robust cloud infrastructure security. Without it, their cloud environment is left vulnerable to attacks and accidents.

Microsoft collected data from risk assessments performed with over 150 organizations worldwide and discovered that more than 90% of identities are using less than 5% of permissions granted. This gap between permissions granted and those used is what we call the permissions gap.

The permissions gap is a contributing factor to the rise of both accidental and malicious insider threats, which can allow attackers to exploit an identity with misconfigured permissions and access critical cloud infrastructure. This gap can be reduced through implementing the principle of least privilege and working towards a Zero Trust security model, thus protecting cloud environments. However, this is nearly impossible to do manually and at cloud scale.

Today, over 40,000 permissions can be granted to identities across the key cloud infrastructure platforms and nearly 50% of these permissions can be classified as high-risk, meaning they can cause catastrophic security and business damage - service disruption, service degradation or data exfiltration - if used improperly.

In this report, we share detailed findings about the most common cloud permissions risks we observed and share recommendations to enforce the principle of least privilege and achieve Zero Trust security across your entire digital estate.

Cloud Infrastructure Security Trends

7x Growth of identities accessing cloud services

+ 20K+ High-risk permissions

95% of permissions are unused

But

87% want Zero Trust Compliance

However, organizations need to first fix the permissions gap to achieve Zero Trust Compliance
Closing the Permissions Gap with Cloud Infrastructure Entitlement Management

The principle of least privilege is nothing new – it’s one of the foundational concepts of Zero Trust:

- **Never trust, always verify**
- **Assume breach**
- **Enforce least privilege**

However, with the rising complexity of multicloud environments, it has become increasingly difficult to implement the principle of least privilege consistently across clouds. Without it, organizations are left susceptible to severe consequences.

In the past, organizations had fewer identities to manage, typically only including employees, partners, or customers. As the world has become increasingly more digital, these identities have expanded to include developers, third-party contractors, a host of workload identities like web apps, virtual machines, containers, or scripts, and a variety of compute types like EC2 instances and serverless functions. These workload identities can have the same high-risk permissions and access to sensitive resources that users do.

In order to lay out a framework for organizations to approach identity, access and permissions management in their multicloud environments, Gartner recently created the category Cloud Infrastructure Entitlement Management (CIEM). CIEM is a next-generation solution for managing permissions consistently across all cloud infrastructures and enforcing the principle of least privilege for all identities and resources, helping to reduce the permissions gap and getting one step closer to a Zero Trust security framework.
# Key Risk Findings Across Cloud Infrastructures

Some of the risks contributing to the permissions gap span across the three main cloud providers—Microsoft Azure, Amazon Web Services (AWS), and Google Cloud Platform (GCP)—while others are unique to each provider.

The most common risks we found in all three main cloud providers include:

<table>
<thead>
<tr>
<th>Risk Description</th>
<th>Implication</th>
<th>Best Practice</th>
</tr>
</thead>
<tbody>
<tr>
<td>High-risk permissions are continuing to rise, with more than 90% of identities using less than 5% of permissions granted</td>
<td>Excessively permissioned active identities are exposed to credential theft risks</td>
<td>Right-size permissions based on the past activities of these identities and grant additional permissions on an on-demand basis</td>
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<tr>
<td>Cross-account access is frequently granted to external identities</td>
<td>Cross-account access enables identities to access all resources in target accounts, leading to data leakage or malicious service disruption</td>
<td>Right-size scope of roles/policies to access limited resources and limit access to specific identities in other accounts</td>
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<td>Lack of separation of duties: Users with excessive roles/policies in both development and production subscriptions/accounts</td>
<td>Leveraging the same roles/policies and permissions in development and production environments exposes your infrastructure to insider threats and malicious external threats</td>
<td>Right-size permissions in development environments and clone permissions into production only as a starting point, then right-size permissions to tighten controls</td>
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<tr>
<td>Workload identities are over-permissioned and greater than 40% of them are inactive</td>
<td>Inactive identities leave organizations open to credential misuse or exploitation for malicious activities</td>
<td>Remove inactive roles/policies and identities to avoid unauthorized access to resources</td>
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## Unique Key Findings:

### Two thirds of all organizations have EC2 instances with access to all S3 buckets

**Implication:** Attackers can leverage compromised EC2 instances to access sensitive data stores leading to data breaches

**Best practice:** Restrict broad access to all resources for applications on EC2 instances

### More than 50% of enterprises have identities with privilege escalation ability to elevate to super admin role

**Implication:** Identities with hidden privilege escalation ability can self-elevate to admin privileges and gain unauthorized access

**Best practice:** Enable MFA for all users with console access and rotate access keys every 90 days

### Misconfigured security groups with inbound Secure Shell (SSH) port open and attached to EC2 instances

**Implication:** Open security groups allow network-based attacks to gain access to EC2 instances

**Best practice:** No security groups should allow unrestricted ingress access to any ports

### Admins typically don’t have Multi-factor Authentication (MFA) enabled and access keys not rotated for at least 6 months

**Implication:** Admins without MFA enabled login or non-rotated access keys increase the risk of compromised credentials

**Best practice:** Enable MFA for all users with console access and rotate access keys every 90 days
## Unique Key Findings:

### 65% of enterprises have anonymous public read access enabled for blob containers in production environments

**Implication:** Confidential data in public storage accounts is exposed to anonymous unauthorized identities

**Best practice:** Provide controlled just-in-time access to blob containers to prevent anonymous/unauthorized access

### Users assign permissions and access outside of security and audit processes

**Implication:** Unknown permissions assignments create a significant blind spot and unwanted risks for the organization

**Best practice:** Allow access through approval-based permissions on-demand to track for identity governance and compliance

### Remote Desktop Protocol (RDP), SSH access from the internet is enabled for network security groups in production environments

**Implication:** Attackers can use various brute force techniques to gain access to Azure virtual machines

**Best practice:** Disable RDP/SSH access on network security groups from the internet

### More than 70% of subscriptions have identities (users and workloads) with over-permissive contributor roles

**Implication:** Identities with contributor roles significantly increase risks due to their ability to delete business-critical resources

**Best practice:** Replace high-risk contributor roles with lower-risk right-sized roles based on past activities

### More than 85% of organizations have over-permissive users and service principals left orphaned after project completion

**Implication:** Inactive identities leave organizations open to credential misuse or exploitation for malicious activities

**Best practice:** Remove all inactive users and service principals automatically to avoid unauthorized access to resources
Unique Key Findings:

More than 80% of projects have Service accounts with over-permissive Owner/Editor roles either directly attached or inherited from folder or organization

**Implication:** Service accounts with Owner/Editor permissions significantly increase security risk due to their ability to delete business-critical resources

**Best practice:** Replace high-risk owner/editor roles with lower risk roles based on past activities and right-size all service accounts

More than 85% of organizations have user-managed keys for service accounts that are not rotated

**Implication:** Rotating service account keys reduces malicious usage risks of access keys associated with a compromised or terminated account

**Best practice:** Service account keys should be rotated every 90 days to ensure data can’t be accessed with old keys that may be compromised

More than 50% of organizations have project wide SSH Keys enabled for virtual machine instances

**Implication:** Project-wide SSH keys can be used to login into all the instances within a project. When compromised, they pose significant security risks that can impact all the instances

**Best practice:** Use instance specific SSH keys that limit the attack surface in the case the SSH keys are compromised

More than 75% of organizations have identity permissions creep ranging from Viewer to Owner

**Implication:** Identities with high-risk permissions expand the attack surface due to their ability to delete business-critical resources

**Best practice:** Persistently monitor the Permissions Creep Index, a metric that is the function of the number of unused high-risk permissions and the total number of resources that an identity can access, for all identities and right-size permissions to maintain security posture
# Recommendations for Multicloud Permissions Management

## Right-size permissions based on past activity

- Remove or scope down permissions automatically for over-permissioned users, workloads, and groups verify
- Grant high-risk permissions only on-demand with just-in-time access using an integrated approval workflow
- Restrict broad access to critical cloud infrastructure resources
- Remove inactive identities to avoid unauthorized access to resources

## Assess, manage, and monitor identities and access continuously

- Migrate from static, assumption-based permission grant process to continuous, activity-based permission management
- Monitor, receive alerts, and remediate anomalous identity behavior, unauthorized identities, and roles/policies
- Monitor, receive alerts, and remediate permissions for privilege escalation scenarios and inactive identities
- Remove inactive identities to avoid unauthorized access to resources

## Implement automated continuous identity governance and reporting

- NIST 800-53, CIS Benchmarks, and AWS Well-Architected reporting and built-in remediation to drive toward better compliance
- Restrict inbound access to virtual machines by removing inbound SSH/RDP access in security groups
- Enable Multi-Factor Authentication for all identities with console access
- Rotate keys regularly to reduce risk due to compromised credentials
- Automate and schedule custom risk reports across all accounts
Executive Conclusion

These key findings highlight areas where organizations should increase their cloud infrastructure security through implementing the principle of least privilege. Left unmanaged, the permissions gap can leave organizations vulnerable to attacks that can lead to catastrophic losses.

Key recommendations:

• Assess your permissions risks and identify which identity has been doing what, where, and when

• Grant permissions on-demand for a time-limited period or an as-needed basis to ensure least privilege

• Continuously monitor permissions usage across clouds

About Microsoft Entra Permissions Management

Microsoft Entra Permissions Management is a cloud infrastructure entitlement management (CIEM) solution that provides complete visibility into permissions for all identities (user and workload) across all major public cloud platforms (AWS, Azure, GCP) from a unified interface. It helps organizations understand what permissions identities have and what resources they’re accessing. Permissions Management automatically detects which permissions are unused and pose risks and allows Security and Identity teams to right-size permissions in just a few clicks. Thanks to high-precision ML-based anomaly detection capabilities, Permissions Management streamlines threat detection and response and allows organizations to maintain a strong security posture.

Try Microsoft Entra Permissions Management now

Permissions Management is now available for Public Preview! To try Permissions Management, log into Azure AD and click on our tile: aka.ms/TryPermissionsManagement.

For more information about Permissions Management, visit aka.ms/PermissionsManagement.