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Getronics Cloud Service



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Vision

We focus on bringing Cloud Strategy to life by enabling our clients to understand and correlate the translation of Cloud Strategy into tangible outcomes within the Cloud Journey, by utilizing our expertise in multi-cloud technologies, our alliances with hyperscalers and tooling providers, thus enabling seamless "True Cloud Adoption", one client at a time.

> It is true that "Cloud Migration is about moving to cloud, but it isn't about moving one's problems in current state onto Cloud or going to Cloud like everyone else"; it is all about creating the appropriate "Adoption Plan" that best fits the needs of a customer and ensure their business can fully understand and reap the benefits of the Migration to Cloud"

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Business drivers for a **Cloud Migration**



Transformation



M&A (Merger & Acquisition)



IT &/or DC Consolidation



IT Debt



Vendor Consolidation



TCO Reduction

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Our Approach

To deliver seamless migration and achieve maximum Cloud Adoption









1. Plan

- Assessment/Advisory Report Study
- Scoping the program
- Stakeholder Alignment
- **Create Migration Checklist**
- Obtain SMEs' / Stakeholder sian-off
- Make Business Considerations, outline Migration Prerequisites
- Create Migration Plan including Batches and exit plan
- Create RAID Log

2. Design & Build

- Create Target Architecture & Desian
- Build Cross-Functional Services • • Introduce and Enable Prerequi-
- site Tooling, Policies etc. Target Infrastructure Setup
- Sign-Off the Foundation (Lan- ding Zone)
- Enable adoption within business by delivering a Pilot

3. Move

- Baseline New Cloud Model as the way of life for future state
- Identify and perform updates to Migration tooling / scripting as needed to support the overall migration
- Align Migration Factory to technology led Migration batches/waves as per Plan defined
- Migrate workloads to Target Cloud Model based on the R-Strategy defined

4. Operationalize

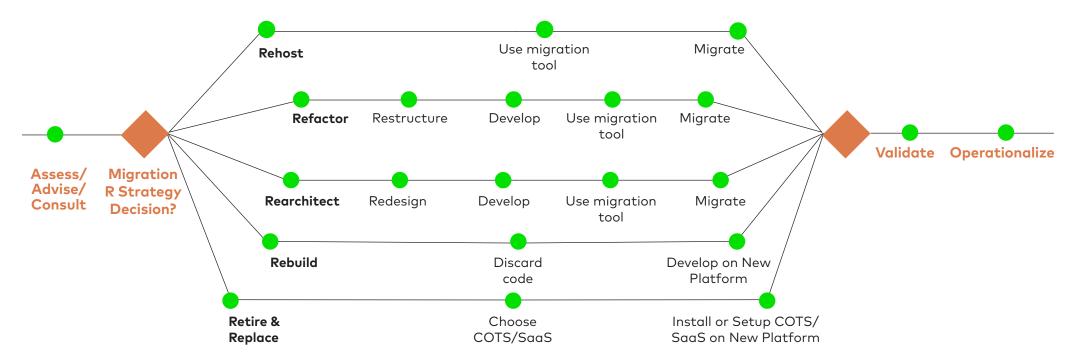
- Pre-Defined Checklist
- Change & Risk Management •
- Planning Considerations •
- Business dependencies
- **Clarity on Milestones** •
- Clarity on Metrics •
- POC/Pilot Validation
- Foundation Validation •
- **Migration Testing & Validation**
- Handover "Operational" state to Ops

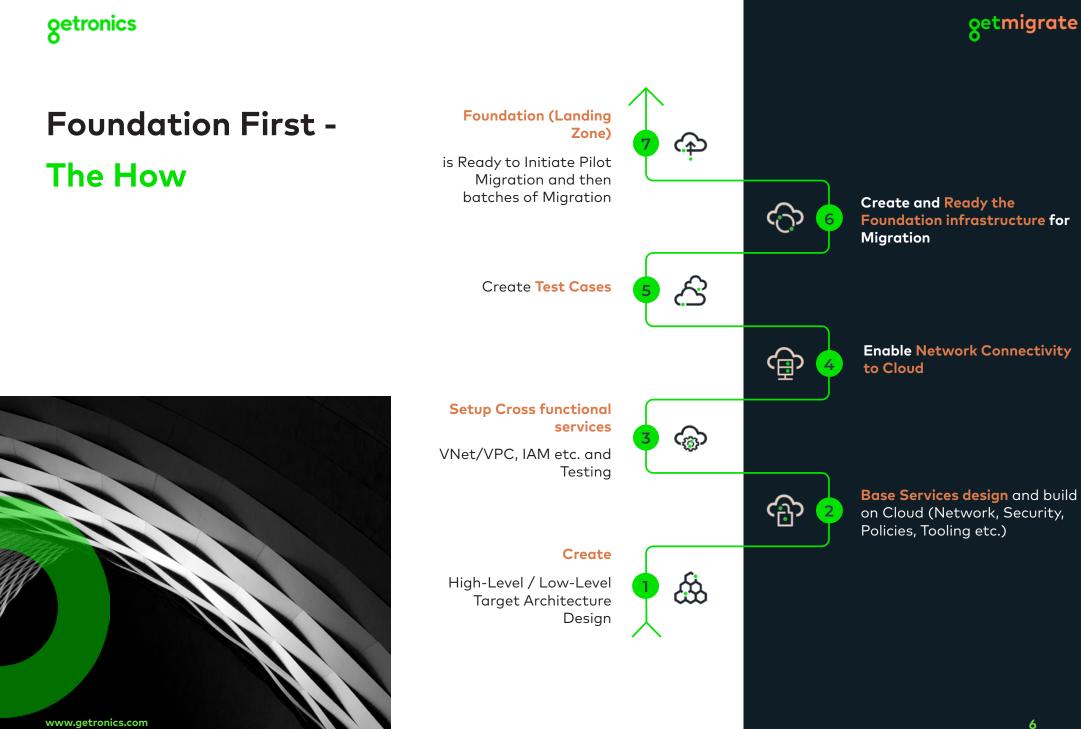
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Adopt - Readying ourselves to Embrace the Cloud way of working –

The How







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Execution Model: The Move



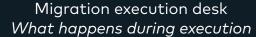
Migration Tracking - Review - Change Control and Approval Board $\langle \gamma \rangle$

- **Business Objective Tracking**
- **Migration Tracking &** Scheduling
- **Migration Governance**

Management

- **Approvals, Reviews &** Change, Risk and Comms
 - Feedback **Completion Sign - Off**

Move



3. Migration desk

- Configure Migra-• tion tool
- Use Migration tool to migrate workloads to Cloud Model
- Complete checklists •

2. Pilot Review desk

- Document learnings
- Update Runbooks
- **Baseline** •

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1. Migration Plan Review desk

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- **Review Migration Calendar**
- Identify Migration batches
- Plan Comms •

6. Operationalize

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Document handover •

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- Knowledge Transfer to Operations SMEs
- Obtain Migration Sign-off

4. Testing & Validation desk

- Test & validate migrated workload
- Authorize cutover / go-live decision



5. Hypercare desk

- Provide Migrated workload support
- Document environment behaviour
- Finetune

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Operationalize - Guaranteeing Operability

Is Operationalization relevant during Migration?

There exist questions on why should one focus their efforts on operational conversations during and upon completion of a Migration.

It is important to wear the Cloud Adoption hat on, while executing any Migration, there by allowing us to focus on truly enabling the Operations team to standardize BAU management, simplify the continuous improvement process, provide consistent user experience across Services/BUs/Regions,

Our 4 phases **getmigrate** approach proactively guarantees readiness for Operations as part of the Migration completion.

Creating Migration & Ops Overlay Establish and agree on a Baseline Business Criticality definition Services Dependency & RACI CMDB Enabled ITSM Review Methodology Release to Ops Checklist



Monitoring & Performance



Configuration & Orchestration



Governance& Control



Security & Compliance



Continuous Optimization