



# Brillio Azure Managed Service Provider(MSP) Powered by BrillioOne.ai



The new age Cloud IT environment has thrown in a wave of challenges for IT Teams especially around Multi cloud management, dynamic pricing model, cost optimization, compliance, and enterprise IT performance. To tackle these challenges, IT teams need to overhaul their approach towards information and liberalized enterprise IT management. Organizations today need a trusted , proven partner who can provide them end to end services from cloud assessment, migration, operations, spend optimization and expense management.

## What is *BrillioOne.ai* enabled MSP

Brillio's *BrillioOne.ai* enabled MSP is a proven end to end solution to accelerate cloud adoption and digital transformation. Brillio's MSP services are augmented by inbuilt AI/ML engine which drives operational efficiency, improved business outcomes, process transformation and provides actionable insights. *BrillioOne.ai* provides a robust , scalable , modular platform for cloud lifecycle management cutting across assessment, migration, cloud operations, service management, self service and self heal capabilities, cloud expense management and application performance testing.



## Why customers use Brillio Azure Expert MSP

- Brillio provides a one stop shop for customers across assessment & planning, design & build to operate, optimize & support
- Our MSP is based on a Digital Index™ delivery excellence framework which tracks project maturity across 3 dimensions of smart operations, intelligent platforms and Insights & Foresights
- The MSP offerings comes pre-built with intuitive reporting frameworks for dynamic reporting around Digital Health of engagements, Priority Incidents , CSI initiatives to provide holistic persona-based project status

### Increased Efficiency

- Migration factory driven approach to drive rapid workload migration to cloud
- Rapid Center™ template driven approach reduces provisioning time from days to hours

**Reduction in discovery effort by 30%**  
**Reduce migration timeline by 45-50%**

### Improved Services Reliability

- Right sized team and structure to drive round the clock service coverage
- Robust monitoring , event correlation engine to drive proactive incident handling
- Standardized tools , process and frameworks to drive SOP driven operations and CSI

**Improve environment availability to more than 99%**

### Transparent Reporting

- DIRECT™ Dashboards : Digital Index driven delivery excellence to track health of projects
- CARE™ : Real time health CSI and Risk tracker
- PITCH™: Real time critical incident dashboard

**Improve SLA compliance and reporting by 50%**

We needed a quicker way to process information in greater detail, and the cloud offered a simple way to manage this on a global scale. Working with Brillio enabled us to seamlessly and securely deploy a unified business intelligence platform across offices in more than 50 countries. We now have greater visibility of key performance trends, the ability to identify problem areas and quickly optimize sales strategies by data across multiple local markets

- Hizmy Hassen , Chief Digital and Technology Officer of Coats



# Transition from Reactive Operations to Zero Ops with Brillio Azure MSP Powered by *BrillioOne.ai*



## Cloud Assessment

- Tools and Questionnaire based assessment
- Application down and infrastructure up assessment
- Detailed roadmap aligned to R5 model Rehost, Replatform, Revise, Replace or Retire



## Cloud Migration

- Measure your application performance, analyse architecture discrepancies, and resolve discrepancies Optimization of infrastructure
- Our automation led processes ensure migration of workloads to reliable cloud models in an efficient and cost-effective manner



## Cloud Operations

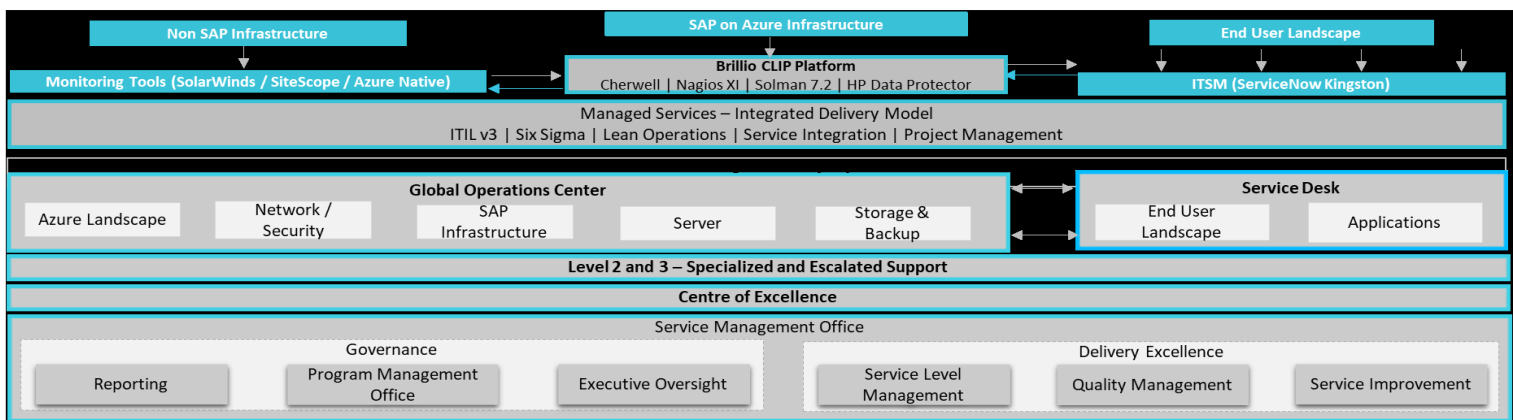
- Monitoring , Management and reporting
- Ticketing and Service Management
- Cloud expense management
- Digital Index reporting

## Our promise to you

Brillio's *BrillioOne.ai* ensures enterprises have a seamless, streamlined migration with end to end centralized infrastructure support, administration and monitoring.

## Why leverage Brillio Azure MSP

- Comprehensive 360° platform driven service delivery covering people, process and tools
- Progressively drive left shift and proactive operations
- Enables maintaining a lean and efficient multi-cloud operational model



## Get the desired ROI from Azure Expert MSP with Brillio

- Improve business agility by 28%
- 200-300 times faster infrastructure provisioning for development and testing
- 40 75% savings over traditional hosting scenarios

## Why Brillio?

Brillio follows a multi-pronged approach for on-premise to cloud migration with optimized managed services, concurrently using *BrillioOne.ai*. It diligently integrates various automated tools and solutions along the migration path to: increase business agility and all-time availability at lower cost while mitigating risks that arise during and post migration.