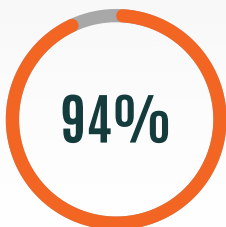




{today i Learned}

## Microsoft Teams BOT

### supports the following challenges

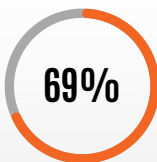


94% of employees would stay with the company for longer periods of time if it meant they could learn more. [1]



15%

People spend about an hour per day searching for or recreating information. [2]



A good onboarding process can improve employee retention by 69%. [3]



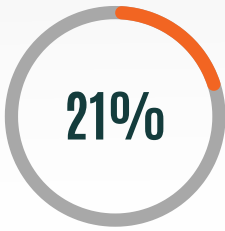
An engaged onboarding process improves performance and time to productivity by 50%. [3]



Only 12% of employees strongly agree their organisation does a great job of onboarding new employees. [3]

For new employees, the onboarding experience is often exciting, but can also be stressful, overwhelming, and inconsistent.

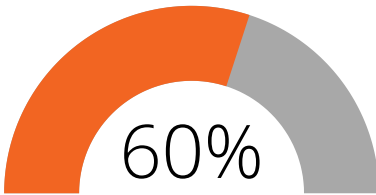
Provide employees with the ability to ask questions, support with general information, connect them to mentors and experts and induct them into an inclusive culture.



Organisations with highly engaged employees have 21% greater profitability. [3]



Highly engaged employees are 12x less likely to leave their company than those who are not engaged. [4]



Nearly 60% of people say they feel less connected to their team after shifting to remote work. [5]



1% of a typical workweek, employees focus on formal learning. [6]



80% of workforce learning is social. [1]



79% of CEOs worldwide are concerned that a lack of essential skills in their workforce is a barrier to future growth. [7]

# How tiLly Helps

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## Foster a culture of connectedness

One point of engagement for insight, knowledge, learning and support.



## Build knowledge organically

Extract knowledge from 1-2-1 engagements for the benefit of 1-2-many.



## Reduce risk of knowledge loss

Extract tacit knowledge from experts into an organisational Q&A knowledge base.



## Drive business growth

Tapping into knowledge at the right time empowers individuals to contribute to wider goals.



## Bring the knowledge to your employees

Leverage insight, content and expert advice to provide learning in the flow of work.



## Support multiple use-cases from a single BOT

Induction, product launch, systems support, Microsoft 365 upskill, compliance, H&S, HR...



## Connect employees to knowledge experts

Connect employees to your subject matter experts, wherever and wherever they are.



## Build insights

Understand knowledge gaps, learning needs and trends via engagement with the BOT.



## Empower employees to learn

Support L&D strategy by facilitating a contextual unstructured learning channel.



## Improve productivity

Connecting to centralised knowledge bases improves knowledge access efficiencies.



## Develop knowledge experts

Provide a platform for employees to develop and support others.



## Utilise AI to improve employee experience

Employees want and expect a personalised experience and AI helps deliver this.



## Utilise modern tech

Demonstrate to existing and prospective employees that you are investing in modern tech.



# References

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[1] - LinkedIn's Workforce Learning Report

[2] - McKinsey Report July 2021

[3] - Gallup Workplace Report

[4] - Glint Employee Engagement Report

[5] - Microsoft Work Trend Index Annual Report

[6] - Leading in Learning, Bersin by Deloitte

[7] - PwC CEO Survey

