

Secure Productivity

happens in the **Cloud**
we will help you on your **Way**

Collaboration & Communication Employee Experience 1 Day Workshop



Microsoft
Partner



- Gold Cloud Productivity
- Gold Enterprise Mobility Management
- Gold Communications
- Gold Windows and Devices
- Gold Collaboration and Content
- Gold Datacenter
- Gold Project and Portfolio Management
- Silver Messaging
- Silver Cloud Platform
- Silver Small and Midmarket Cloud Solution

Collaboration and Communication for the Employee Experience

Empower people to be their best version of themselves

When I'm a
TAD happier at
work - I WANT
😊 to help You!



When you help me, I
1- get on with my task
2- save a lot of time
3- WANT to HELP too! 😊

#BETTER TOGETHER

#HAPPY@WORK

#PAY IT FORWARD

The Employee Experience Opportunity

Research has shown...

HIGHLY ENGAGED EMPLOYEES = 21% GREATER PROFITABILITY



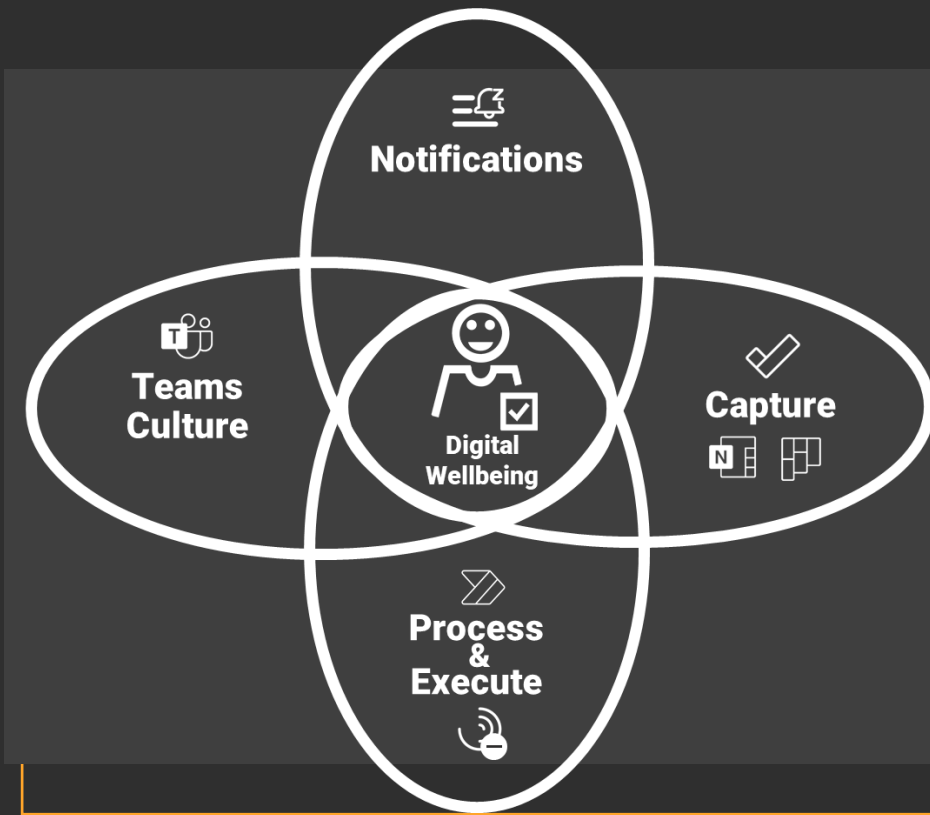
= 12% BETTER RETENTION



The Employee Experience starts with Digital Wellbeing

A big debate for employees in many organisations is when to use which tool when in Microsoft 365. Digital Wellbeing nurtures individual productivity and a collaboration culture, with good practices such as:

- Save your thoughts, ideas and tasks in Microsoft To Do
- Organise your tasks in lists and prioritise
- Reserve time to focus on doing one task at a time
- Learn good a Teams Culture for chat, channel conversations and meetings
- Take control over notifications and get them at the right time
- Collaborate effectively on content, such as documents, lists, and more
- Improve structure and run better meetings



The modules

- Capture
- Process & Execute
- Teams Culture
- Notifications

The tools

- Microsoft To Do
- Planner
- OneNote
- Microsoft Viva Insights
- Microsoft Teams
- Quiet Hours on Mobile
- Microsoft 365

The start of the journey

Digital Wellbeing needs to be taught as the basis for what you need to get better at, to improve the Employee Experience in your organisation

[Watch the explainer video](#)



The Employee Experience Journey

Understand that **Digital Wellbeing** needs to be taught to employees

Understand how **Microsoft Viva Learning**, **Microsoft Viva Topics** and **Microsoft Viva Connections** creates employee engagement and awareness

Understand how **Microsoft Viva Insights** can help you measure **Digital Wellbeing** culture success KPIs

Understand this enables leaders to practise **Empathic Leadership**







Use a **Champion network** to drive **Digital Wellbeing** adoption over time



The Employee Experience and how CloudWay can get you started

Choose 

You may start with a workshop, moving into an assessment, then a few proof of concepts leading into projects, or choose any, or combination, of these services, depending on what is most relevant for your organization.

	1-day Workshops 	3-days Assessment 	1 to 5-days Proof of Concepts 	3 to 40-days Projects 
	<ul style="list-style-type: none"> ✓ Digital Wellbeing ✓ Microsoft Viva Suite ✓ Microsoft Viva Insights ✓ Enable Frontline Workers ○ Champions and adoption ○ Empathic Leadership ○ Transition to Cloud ○ Microsoft 365 Sales ○ Microsoft 365 Productivity 	<p><u>Microsoft 365</u> <u>Assessment with focus on productivity and collaboration culture maturity</u></p> <p><u>Will provide a report with recommendations</u></p>	<p>Hands-on engagements to help you get started with Employee Experience features in</p> <ul style="list-style-type: none"> • Microsoft Viva Connections • Microsoft Viva Learning • Microsoft Viva Topics • Microsoft Viva Insights 	<p>CloudWay can implement <u>Collaboration and Communication tools in your organisation as technical project managers, hands-on, training and as trouble-shooters</u></p>
To 	Learn	Assess	Explore	Deploy
 Get	Report & Recommendations	Findings report with actionable and prioritised recommendations	Proof of Concept solution	Establishment of a process and network for on-going adoption processes with prioritised direction for next steps

- ✓ = Service offer is available and published
- = Service is available – Service offer in progress



CloudWay

1 Day workshop

The **Collaboration & Communication Workshops** help to kick-start improved ways of collaborating and communicating in an organisation, as well as externally. Utilizing **Microsoft 365 and Microsoft Viva Suite**, to see the possibilities working smarter, remove blockers and help combine existing services with cloud services. Optimizing the employee experience, to give room for innovation and improved business.



Target audience

- HR
- IT
- Change & Adoption
- Communications
- Organisational Development
- Innovation
- Knowledge Management
- And others working with Collaboration and Communication in the organization



- Improved Teams culture
- Encourage employee retention
- Leverage Next Gen Adoption of good practice
- Empower people to be their best
- Empower leaders to be happy leading



LEARN

What is:

Employee Experience workshops?

Microsoft Cloud Accelerator Workshops

- A set of pre-made workshops to enable customers to accelerate their journey towards an empowered and innovative workplace

CloudWay developed Workshops

- A set of experience and insight-based workshops to enable customers on a journey towards secure productivity in the cloud

Workshop steps

- Pre-call to align agenda and needs
- Workshop
- Next step report
- Post call

Outcome

Findings report of current solution and situation, with clear understanding and prioritized direction for next steps

- Assessment
- Proof of Concept
- Project



@TeamCloudWay



Collaboration & Communication

Available workshops – see next slide for details for current workshop



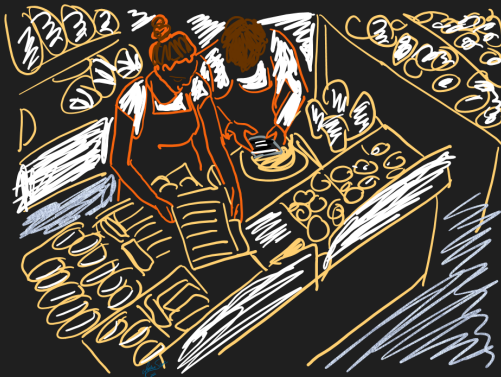
Digital Wellbeing



Microsoft Viva Insights



Collaboration &
Communication



Enable Frontline Workers (FLWs)



Microsoft Viva

More Collaboration and Communication workshops are available, under development, and will be added to this offer later. Click the links and learn more about each workshop on <https://cloudway.com/workshops>





1 Day workshop

Enable Frontline (Workers) Workshop

Frontline workers are the backbone of your organization. See explainer video about the workshop to learn more.



IT IS EASY TO ONBOARD FRONTLINE WORKERS WITH SMS AUTHENTICATION



LEARN

- In this workshop we will assess your frontline workers needs, help you understand the potential of easy onboarding with **SMS authentication** and how **Microsoft Teams** can be the **information hub** replacing physical info boards.



Target audience

- HR
- Management
- Frontline Workers Management
- Frontline Workers
- IT

What

Current challenges addressed in the workshop

- Sustaining resilience
- Keep up with business changes
- How to connect a disconnected workforce
- Improve security and safety
- Stay informed and up to date

Topics covered during the day:

- Presenting **Microsoft Viva Connection** Dashboard
- Learning good practice for **Culture and Digital Wellbeing**
- Delve into **employee and resource onboarding, licensing and sms-authentication**
- Examine improved and **automated processes** and ways of **collaboration and communication**

After the workshop

- You will have a clear understanding of how Microsoft 365 for frontline workers can empower your employees. You will have a business case ready to address the frontline workers business challenges and understand the potential in easy onboarding with SMS authentication and recommendations based on the frontline workers scenarios.

Next step:

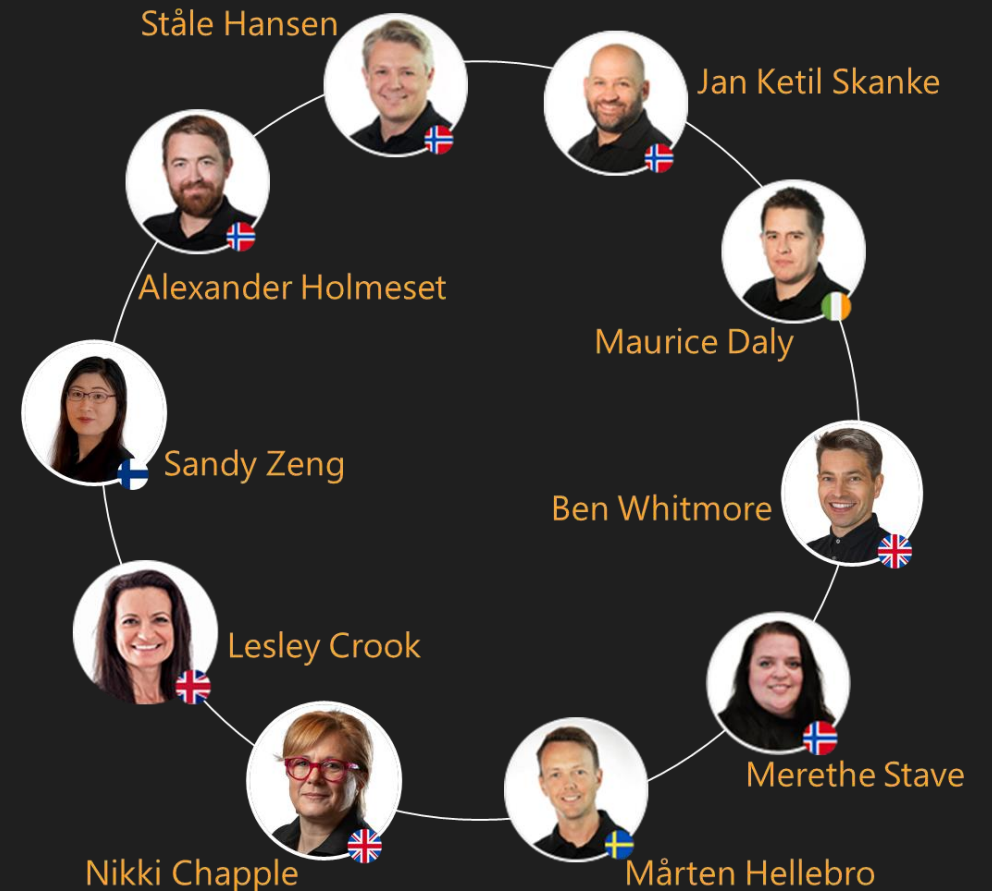
Book:

- [An assessment](#)
- [A Proof of Concept](#)
- [A Project](#)
- [A combination of above or all](#)



Experienced thought leaders, subject matter experts and Microsoft Influencers

Employees at CloudWay are Microsoft Most Valuable Professionals (MVP) with decades of experience with Microsoft Technology. With Public speakers, bloggers, YouTubers and podcasters you are guaranteed to learn from the best in the business. Read more at <https://cloudway.com/events/>



Customers who have attended workshops



Per Kopperdal

Konsulent IT-drift i Sparebanken
Sogn og Fjordane



Why do you think a workshop with CloudWay is useful?

We believe CloudWay has a high knowledge of the technology in question and the workshops are very on-point and lead to concrete results.

What did you change/improve in your company as a result of the workshop experience and why did you make that change/improvement?

The changes are an ongoing process, but mainly we (IT) made changes in security that most employees does not see/feel but still improved their security at work. We are also implementing a new way to handle planned tasks within IT.



Customers who have attended workshops



Trond Kristiansen

IKT Arkitekt/Rådgiver i MODUM
KOMMUNE



Modum kommune



Why do you think a workshop with CloudWay is useful?

We have been through several workshops with CloudWay and what they all have in common is that they have raised the IT department's understanding of cloud and Microsoft 365. This in turn has led to increased focus on routines, increased competence and the need for culture building for the use of digital tools both internally at the IT Department and into the organization.

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Customers who have attended workshops



Maia Sargenius Holthe
Leder styringsstøtte hos Ruter AS



Why do you think a workshop with CloudWay is useful?

The top management in Ruter wanted to be good at digital collaboration, as this will be a competitive advantage in the future. In this connection, we came in contact with CloudWay, and have conducted five workshops together with Ståle Hansen. Particularly useful was the session on culture for Notifications, chat and channels in Teams, and the session on culture in meetings, role distribution and planning for success.

What did you change/improve in your company as a result of the workshop experience and why did you make that change/improvement?

We have been inspired to look for good solutions for both hybrid meetings, digital interaction both in and before / after meetings. And

We have received a joint competence boost in the area, and we at Ruter will now look at how the culture in the company can change in step with a more hybrid working day.





If you want to work in a modern way with modern technology, then **book a meeting, a workshop or an assessment** with CloudWay today!

Contact us:

- [Book an initial meeting](#)
- [Book a workshop](#)
- [Book an assessment](#)
- Learn more: <https://cloudway.com/workshops/>
- Link to your Microsoft Commercial Marketplace offer

We help customers and partners succeed with Digital Wellbeing and understanding how to use the Microsoft Viva Suite can add value to the process

Microsoft
Partner



Microsoft

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