

Technology Intelligence is a critical enabler for organisational change and business transformation

Today, technology decision making is driven by data. However, this data is often in siloes and often incomplete. It impacts nearly all IT initiatives and can lead to huge overspend. To address this challenge, Trustmarque have worked with a number of our customers and developed our award-winning technology intelligence platform PRISM. PRISM eliminates data siloes, presents high level or detailed insights that are vital to confident decision making and maximising value from your technology investments.

PRISM+ for Office 365

PRISM+ Office 365 gives you visibility of your Office 365 suite. The platform gives you usage information that helps you to identify cost avoidance opportunities, and highlights potential savings and removes wastage. Using Microsoft Power BI visualisation tools, our PRISM dashboards provide an informative and complete view of your Office 365 environment.

We use the Office 365 data from your CSP or Enterprise Agreement to give a granular breakdown of allocation and costs across multi, single or virtual tenants. PRISM+ pulls data directly from the Microsoft Office 365 Graph API and your supporting CSP relationship with Trustmarque.

















Prism+ Office 365 Services

We have a three-stage service methodology to help you develop and implement a full virtual asset management programme. They will help you discover, explore, and optimise opportunities within your Office 365 tenants. These services can be implemented as a part of your asset management strategy or as stand-alone service.

License Value Assessment

Visualise - Surface allocation, adoption, and usage across the tenant(s).

Profile - Highlight Office 365 profiles in use within your estate.

Optimise - Evaluate viable optimisation opportunities aligned with the business strategy.

Execute - Our experts will provide a detailed analysis along with our recommendations.

Microsoft 365 Profiling

Explore - In depth examination of allocation, adoption and usage across the tenant(s).

Profile - Detailed workshops discussing current devices, users, job profiles, business objectives.

Direction - Defined roadmap for business strategy, purchasing models, current and future agreements, and licensing.

Execute - Our experts will provide a detailed series of workbooks and reports along with our recommendations.

Commercial Optimisation Service

Analyse - Detailed examination of allocation, adoption and usage across the tenant(s) & on-premise.

Plan - Detailed workshops discussing current and future devices, users, job profiles, business objectives.

Optimise - Agreement and licensing optimisation in relation to business strategy, purchasing models, current and future agreements, and licensing.

Execute - Our experts will provide a detailed series of workbooks and reports including license positions and commercial strategy recommendations.

Office 365 Process **Improvement**

We can help you implement a solid process base to ensure you're making the most of your investments and are aligned to industry standards.

Office 365 process assessment

Assess - Evaluate current processes for managing Office 365 via our online portal.

Measure - Base Office 365 process maturity against best practice implementation.

Office 365 process alignment

Align - Pair your key Office 365 processes with industry best practice.

- Software Rationalisation Process
- Named User Verification Process
- Software Request Process
- Joiners, Movers, Leavers
- Software Change Management **Process**
- Software Recycling Process

Implement - Process Implementation support

Technology Intelligence by Trustmarque

We will empower you with technology insights that will inform your business decisions in a digital and data driven world. Regardless of your current starting point, our experienced team of consultants can help you map your way to complete control and manageability of all your technology spend.

