

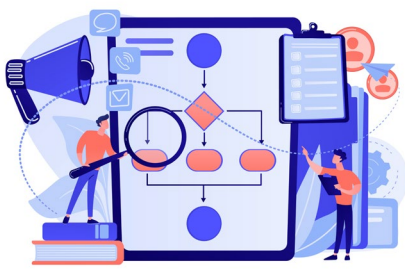
# Eight things you need to know when moving to Cloud-based Telephony

Overcoming the challenges that can be encountered whilst migrating telephony into the Cloud is paramount to success. Following a process and considering using some automation will provide a great end result.

If you are moving your telephony environment into the Cloud here are eight things which you will need to consider:

## 1 Access level control

Having the ability to control the level of administration access for Cisco Voice or Microsoft Teams Voice to different individuals.



## 2 Step by step process

Being able to control the speed (when to do it, start/stop) of a migration process in case of unforeseen circumstances.

## 3 Autonomous management

Having the ability to continue to manage Cisco Voice and Microsoft Teams Voice environments autonomously throughout a migration process.

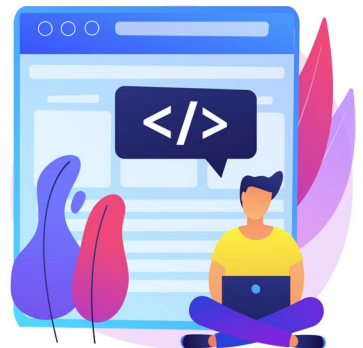


## 4 Migration security

The need to securely control all changes in a Cisco Voice or Microsoft Teams Voice environment into the cloud.

## 5 Reduction of required scripting

The need to reduce the time-consuming creation of Microsoft PowerShell scripts for the voice environment.



## 6 Simplifying voice delegation

The need to simplify the complicated process of implementing Microsoft Teams Voice delegation.

## 7 Elimination of human error

Avoiding the inevitable by using a system whereby an administrator no longer needs to access Cisco Unified Communications Manager, Microsoft Cloud Tenant, on-premise Active Directory and execute extensive scripting.



## 8 Analytics

Efficiently manage a business by having easy access to a detailed overview of all kinds of communications in the telephony environment, whether on-premise or in the cloud.

To find out more about migration solutions **contact Flexcom today**