

Gijima Microsoft | Service Offering Overview

Digital Organisation

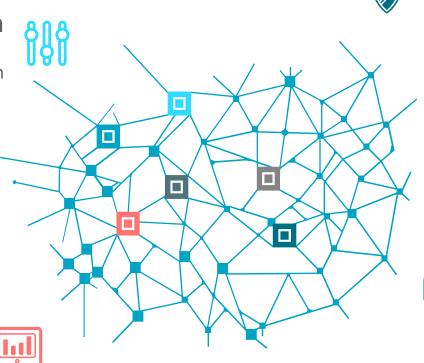
- Cloud Modernisation
- Enterprise Modernisation
- Digital Journeys

Customer Centric

- Engage Customers
- Natural Connect

Empower Workforce

- Modern Workplace
- Integrated Collaboration
- Work Effectively
- Windows Virtual Desktop



Security

- Cloud Cyber Defence
- Compliance and Identity Integration
- Protecting Information

Optimise Digital Operations

- Reduce Maintenance
- Increase Agility and Scalability
- Governance and Compliance

Transform Services



- Legacy Transformation
- Reinvent Services
- Accelerate Products

Every company is a software company. You have to start thinking and operating like a digital company. It's no longer just about procuring one solution and deploying one. It's not about one simple software solution. It's really you yourself thinking of your own future as a digital company."

Satya Nadella, Microsoft CEO



Gijima Microsoft WVD | Managed by Gijima

Windows Virtual Desktop Service



Clients



Diagnostics



Management



Broker



Gateway



Load balancing

Management and policies



Image, app, and profile management



User density, VM sizing, and scaling policies



User management and identity



Networking policies

Gijima Microsoft WVD | Customised for different Personas



Security and regulation

Financial services

Health care

Government



Elastic workforce

Mergers and acquisition

Short-term employees

Contractors and partners



Remote employees

BYOD and mobile

Covid-19 Lockdown

Call centers

Branch workers



Specialized workloads

Design and engineering

Legacy apps

Software dev test

Gijima Microsoft WVD | Local Presence

Available in South Africa North and South Africa North West



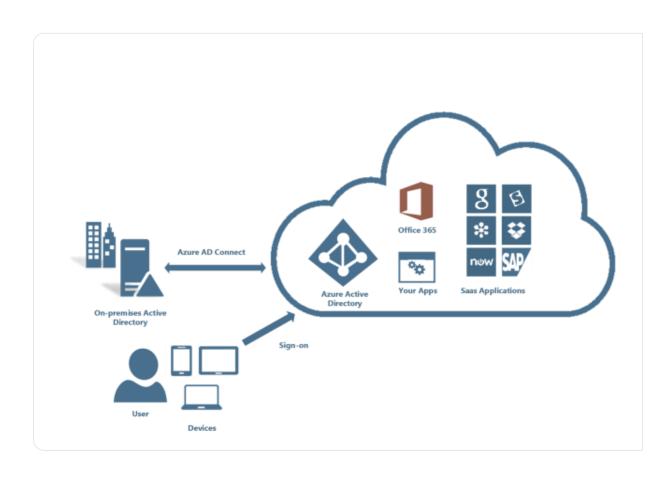
Images and Data stored local Service Metadata stored OffShore



Deployment based on best Practices

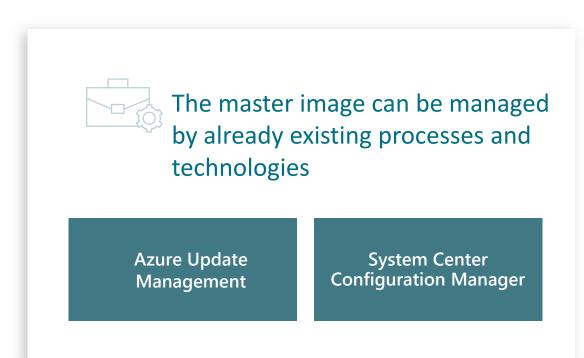


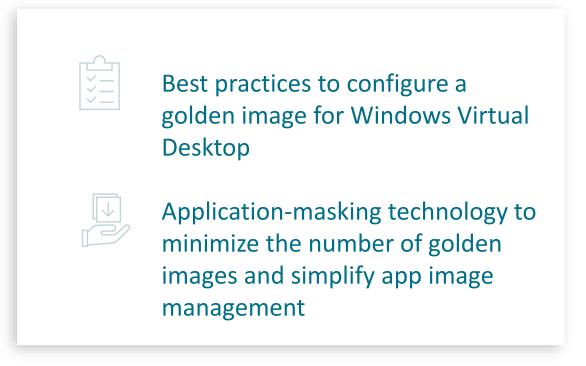
Gijima provide local migration planning and execution



Gijima Microsoft WVD | Imaging

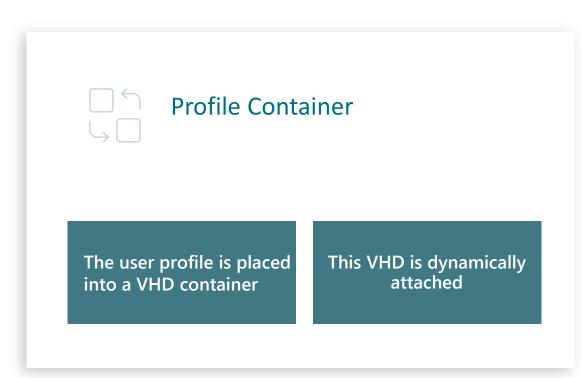
Master Image Management





Gijima Microsoft WVD | Profiling using FSLogix

Profile Management



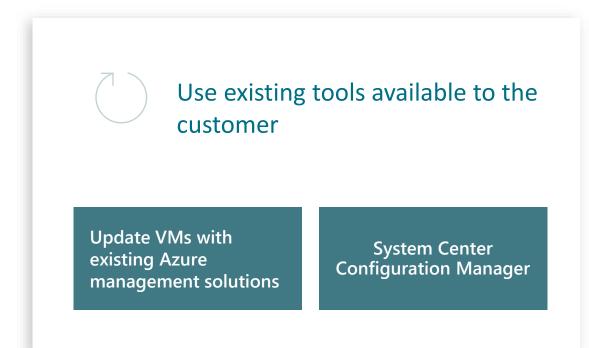


Cloud Cache

- Cloud Cache absorbs reads and optimizes writes
- Adds a local cache component
- If the connection to the remote container is interrupted, the apps still work

Gijima Microsoft WVD | Updates

Patch Management

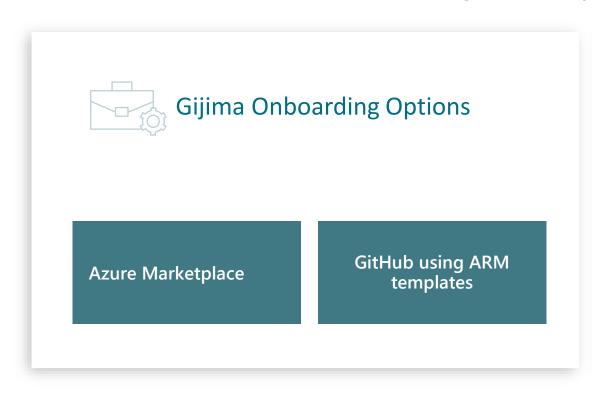


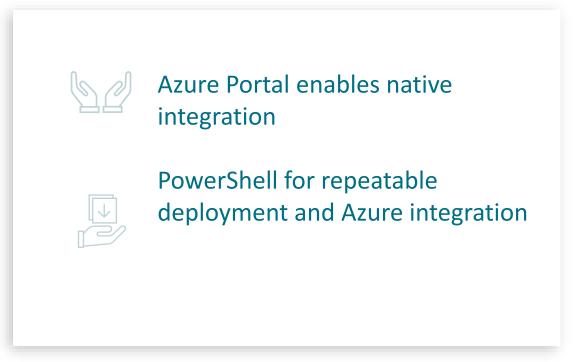


Gijima provide staged updates to keep systems available after logon

Gijima Microsoft WVD | Deployment and Management

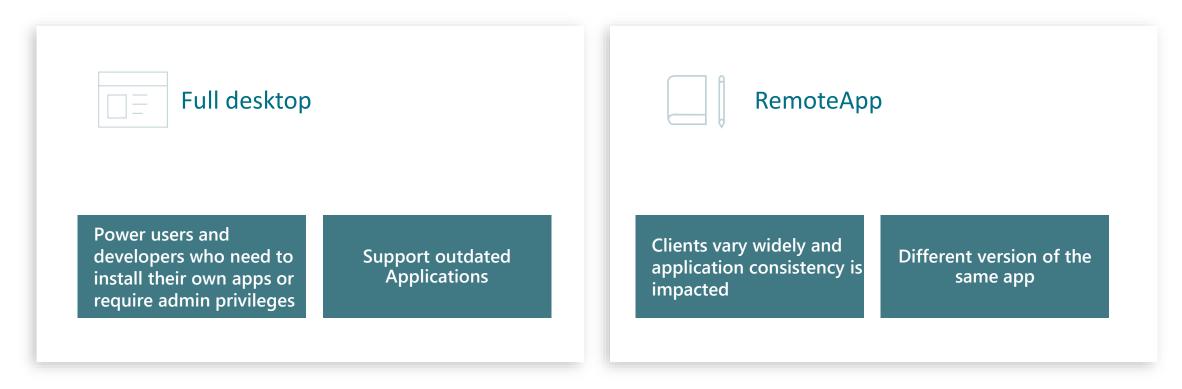
Gijima Deployment and Management Options





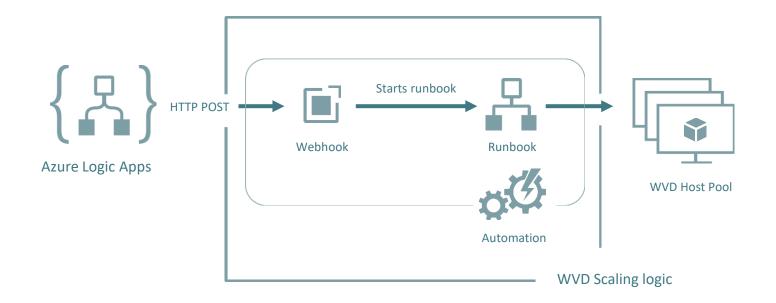
Gijima Microsoft WVD | Full desktop vs. RemoteApp

Specific to Customer requirements



Gijima Microsoft WVD | Automation

Our Automation keeps costs low and minimizes IT administration time by using ARM templates



Gijima Microsoft WVD | Recommendations

Network Round trip network latency

- < 120 ms acceptable for continual use of VDI.
- <75 ms rich interactive multimedia and unified communications
- Depth-first user session scaling is more cost-effective
- Breadth-first user session scaling is more performant
- We recommend a mix of the two.

During logon storms (9 AM), have breadth-first as the scaling algorithm and flip to depth-first algorithm when the peak hours have passed.



Gijima Microsoft WVD | Recommended for Hybrid

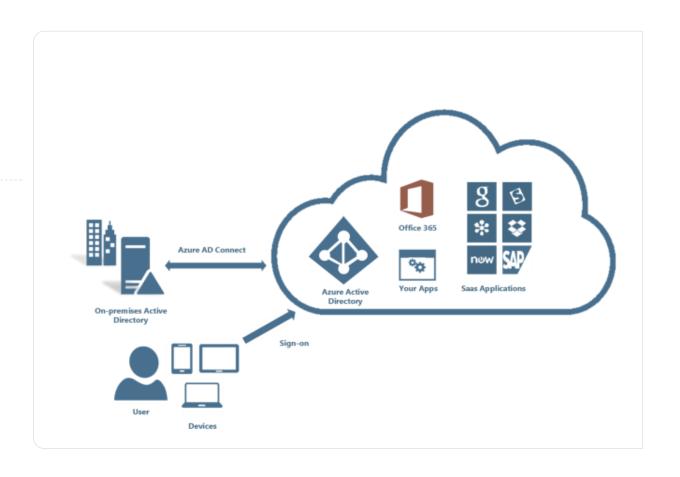


Azure AD



Windows Server AD on-premises, connected to Azure

- ExpressRoute or site-to-site Virtual Private Network (VPN) to Azure
- Azure AD Connect synchronizes identities



Gijima Microsoft WVD | Recommended for cloud-based

Everything that happens in Azure AD is automatically replicated to the domain controller that's being run for you as a managed service.

If a user changes their password, it automatically takes effect across all connected Azure services.

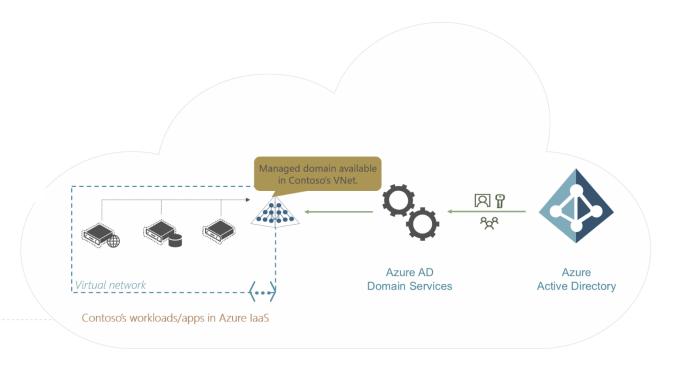


Azure AD



Azure AD Domain Services

- Windows Server AD run as a service by Azure
- Allows VMs to be domain-joined
- Users recognized both in Azure AD and Windows Server AD



Gijima Microsoft WVD | Security across ecosystem

Microsoft 365

Conditional Access

Multi-Factor Authentication

Role-based Access Control (RBAC)



Windows Virtual Desktop

Reverse Connect

Azure AD authentication

AD-joined virtual machines

Azure

>90 compliance offerings

>3,500 global cybersecurity experts

6.5 trillion global signals daily

\$1 billion annual cybersecurity investment



Gijima Microsoft WVD | Licensing



Client

Users with one of the following software licenses can use Windows Virtual Desktop to access instances of Windows 10 single, Windows 10 multi-session, and Windows 7:

- Microsoft 365 E3/E5
- Microsoft 365 A3/A5/Student Use Benefits
- Microsoft 365 F3
- Microsoft 365 Business Premium
- Windows 10 VDA per user
- Windows 10 Enterprise E3/E5
- Windows 10 Education A3/A5

Customers can access Windows Virtual Desktop from their non-Windows Pro endpoints if they have one of these user licenses



Server

Customers are eligible to access server workloads with Windows Virtual Desktop if they have one of the following user or device licenses:

RDS CAL license with active Software Assurance (SA)

Gijima Microsoft WVD | Pricing

Calculating your costs

An Azure user account and subscription are required to deploy and manage a virtual machine. Pricing factors include:

- Virtual machines and operating system (OS) storage
- Data disk (personal desktop only)
- User profile storage
- Networking

Making it work for you

- We offer pricing options such as <u>one-year or three-year Azure</u>
 <u>Reserved Virtual Machine Instances</u>, for savings of up to 72 percent versus the pay-as-you-go plan
- Monthly payment plan is now available upon request
- Reserved virtual machines can be exchanged or returned

Only infrastructure cost with BYOL

Windows Virtual Desktop session host virtual machines (including Citrix Cloud and VMWare Horizon Cloud on Azure deployments) are charged at Linux compute rates for Windows 10 single, Windows 10 multi-session, and Windows Server.

Customer only needs to bring appropriate Windows license



Pay only for the virtual machines (VMs), storage, and networking consumed when the service is in use.



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