

# Accelerate your customer 360 journey

**Hitachi Solutions & Dynamics 365 Customer Insights** 



### **Pilot**

Insights intended to empower every organization to augment customer experience, personalize interaction, and unify communication.

### **Pricing:**

Starting at \$55K

### **Service Type:**

Implementation

#### **Products:**

**Customer Insights** 

### **Supported Products:**

Dynamics 365 Sales Azure Power Apps

### 

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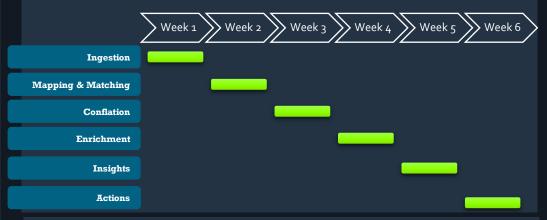
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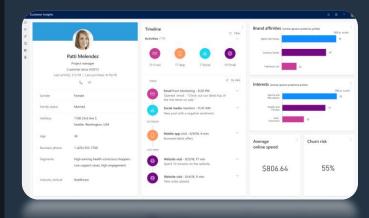
## CIpilot: Boost your customer journey

### **Summary**

Use Customer Insights as a jumping off point to gain better insight into customer behaviors and identify opportunities to enrich information and automate actions. Customer Insights is a powerful, scalable and user-friendly tool to unify customer information in a centralized location. Use Clpilot as an accelerator your customer 360 journey - starting at \$55k in as few as 6-weeks



# Solution Example





## **Key features**

- Empowers your business to make critical insight into customer behavior
- Powered with Microsoft Azure PaaS Technologies
- Production pilot solution designed to help you realize the value of CI
- Provides an entry point on which to build a robust data Customer Insights platform
- Investment can be partially credited against Cle+

### **Deliverables**

- 6-week duration
- Automated data ingestion of two data sources
- Establishes the Pilot for Customer Insights solution
- Enrich your data with up to two ML models or external data augmentations
- Up to two automated workflows