

Microsoft 365 and the capabilities of Teams offers Frontline workers transformational value through an ability to work more efficiently, increase service quality and stay connected to amn organization's culture. AMTRA's Frontline Worker Value Mapping for Teams begins with opportunity mining and value mapping, enabling organizations to understand their best candidates to drive Frontline worker transformation.

Once specific functions, processes and services have been identified, AMTRA guides organizations through a prioritization process, then gets you started with solution prototypes in the most impactful areas. Through prototyping, adoption change management and value measurement services, your organization can understand the value of enabling Frontline workers through Teams, and chart a course forward.

#### **BENEFITS**

**The Right Tools** | Tailored technology to address your organization's evolving business needs.

**Cost effective** | Maximize your licensing and Microsoft investments with the right solution.

**Integrated Technologies** | Unified technoligies to save costs and minimize process alteration.

**Experienced Guidance** | Expert prototype methodologies to save your organization time and money.

**Address Corporate Culture** | Engagement of disparate workers through connectivity and collaboration.

#### FRONTLINE WORKER VALUE MAPPING SAMPLE TIMELINE



# Week 1 Week 2

Educational workshops, Opportunity Identification

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### Week 2

Guidance & Candidate Prioritization, Prototype Planning



#### Week 3

Ideation & Design Sessions, ACM Panning



#### Week 4

Prototype Build (Variable)



#### Week 5

Prototype Build (Variable) & ACM Training for Prototype Participants



#### Week 6

Deployment, Usage & Feedback Gathering (Variable)

#### WHY INNOVATE WITH AMTRA

- ✓ Leaders in innovation.
- Accelerate time to value.
- ✓ Maximize your business & technology investments.
  - Streamline and digitize workforce processes.
- ✓

Optimize operational processes.

✓

Deliver security and compliance.

**✓** 

Customize business apps to automate processes.



Track & manage key performance indicators.