PRODUCT SHEET
MICROSOFT TEAMS - RAPID DEPLOYMENT PROGRAM

A package of services and software to get your organisation leveraging Microsoft Teams collaboration and meetings capabilities, at speed.

MOVE TO MICROSOFT TEAMS QUICKLY AND SECURELY

Modality's Teams Rapid Deployment Program (RDP) is designed to quickly establish customers on a Microsoft Teams path for collaboration and meetings. Structured to be deployed within a short timeframe, it can be delivered in as little as two weeks with the correct customer engagement and approvals. The RDP takes customers through an accelerated journey of discovery, learning and best practice implementation.

The RDP has an agenda-driven, delivery-focused workshop structure, with discussion and guidance on all key topics. It provides everything required to enable the successful deployment of Microsoft Teams, including best practice configuration and go-live support.

BUSINESS BENEFITS

The RDP has special provision for Skype for Business users. Modality will assess your usage data and conference licencing and provide complexity ratings and a migration quadrant for the migration of your organisational entities. This ensures a smooth and seamless rollout to Microsoft Teams.

Against a challenging landscape of increased home-working and remote interactions, the value of Microsoft Teams has never been greater. The RDP provides a fixed-cost, predictable path for customers wishing to move into Microsoft Teams quickly.

Modality's Teams RDP:

Structured – With some flexibility to suit customers, the RDP prescribes a timetable of events across discovery, best practice guidance, and implementation support.

Data-driven – For transitions from Skype for Business Server, RDP includes an analysis of usage and an assessment of migration challenges.

Rapid – RDP can be executed in as little as two weeks subject to customer engagement and approvals.

Covers all major topics – RDP includes workshops covering your business requirements, Teams governance, Teams meetings and PSTN conferencing licencing. It also provides overview training on configuration options, and the Teams Call Quality Dashboard to troubleshoot call quality issues to optimise call performance.

Includes Modality software – Access to the TWA suite is available for one month, providing reporting and automation to drive usage and best practice.

Fixed price and predictable – RDP is a fixed price, set-piece engagement that onboards users with the knowledge and skills they need to make effective use of Microsoft Teams collaboration and meetings.

MICROSOFT TEAMS RDP COMPONENTS:

Assessments: Skype for Business to Teams migration (if applicable) and Network Readiness (paper-based)

Workshops: Meetings and collaboration requirements, Teams governance and compliance, and PSTN conference licencing

Overview training: Teams configuration and CQD dashboard/data

Implementation support: User enablement, deploying Teams client, day 1 go-live (remote) and TWA data

Software: TWA software (reports/CreateTeam/automation) for one month following go-live

WHAT IS TEAMWORK ANALYTICS?

Teamwork Analytics combines a family of apps for teams creation, governance and adoption, all powered by sophisticated power BI reporting and automation to provide a vital solution for the lifecycle management of Microsoft Teams. TWA's modules include:

- CreateTeam - To help control team creation, mitigate risk and limit sprawl.

- Automation - To drive compliance and best practices through automated messages to users.

- Power BI reports featuring comprehensive data on
  - Usage
  - Security and Governance
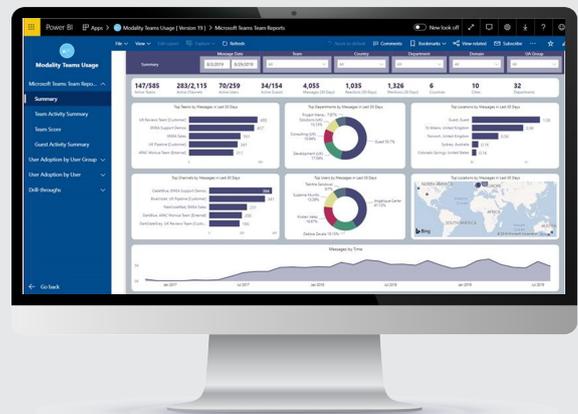
WHY MODALITY SYSTEMS?

At Modality, we understand the common pain points that can sometimes derive from digital transformation projects. We understand that workplace collaboration differs across organisations and generations and encouraging your teams to work together when they have conflicting priorities and preferred ways of working can be challenging. We're here to help.

Award-winning communication and collaboration organisation Modality have been delivering Microsoft

Intelligent Communication solutions to companies worldwide for nearly a decade. Backed by a comprehensive consultancy team of UC experts we will work with you to deliver the best solution for your business, ensuring the adoption, usage, security and governance of your systems is of paramount importance.

For further information on Teams RDP or to book a complimentary consultation, please contact enquiries@modalitysystems.com