

# Compromise Recovery

Regain secure administrative control after a serious cybersecurity incident

## Microsoft follows a strict set of procedures and a methodology built on core principles

- Without a well-formed recovery plan results have limited effectiveness or are ineffective against adversaries.
- Security hardening, monitoring, and disruption events have proven time and time again to be an effective strategy for removing an adversary.
- Quickly regaining confidence in the identity directory and its administrative control is the focus of Compromise Recovery.

### Outcomes

#### Regain Control and Remove Persistence

Regain trust and confidence that your environment is under your control

#### Improved Detection

Increase the likelihood that new adversary activity will be detected

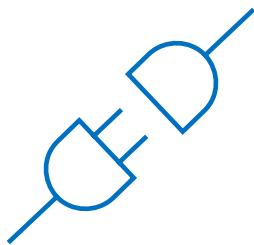
#### Critical Hardening Applied

High-impact controls to segment and harden your critical privileged identities

### Capabilities

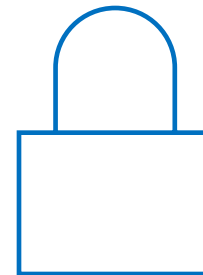
**Microsoft's Compromise Recovery** is built through years of experience successfully evicting adversaries throughout the globe.

**Our methodology** operates on four principles: scope the compromise, tactical monitoring, critical hardening, and rapid eviction.



#### Rapid Ransomware Recovery

**Optional:** Regain core identity functionality in the event the adversary is actively disrupting your identity services, which is often the case in human operated attacks



#### Compromise Recovery

**Mandatory:** Our methodology to regain secure administrative control of your environment and evict the adversary

Scope

Average Duration: 6-8 Weeks

Cybersecurity incident

Containment and recovery

Focused planning based on forensic results

Preparation for eviction

Rapid eviction

Secure administrative control

**Rapid Ransomware Recovery**

(Optional)  
Contain an active attacker, and/or bring directory functionality back online

**Planning**

Discovery and building a tactical recovery plan

**Staging**

Preparation tasks that do not alert the adversary

**Eviction**

Rapid removal of adversary control and application of critical hardening

Stats

5+

Years of experience delivering Compromise Recovery by Microsoft Industry Solutions Delivery

Hundreds

Successful recoveries over the history of Microsoft Industry Solutions delivering Compromise Recovery services

Additional information



**Scope Compromise:** Review incident response findings, indicators of compromise, and assessment of critical accounts and systems.



**Tactical Monitoring:** Utilizing Microsoft Threat Protection products, monitor for potential adversary activity.



**Critical Hardening:** Controls applied to reduce highly privileged attack surface and prevent the adversary from regaining control.



**Rapid Eviction:** Removal of adversarial control during a time-bound event, along with deployment of rebuilt systems.

**Next steps:** Contact your Microsoft Delivery account representative to engage with the Compromise Recovery pre-sales team.