

# CALASTONE TRANSFERS

Calastone Transfers automates the transfer of client fund holdings between fund platforms without their investments being redeemed.

Developed in collaboration with firms and markets across the world, Calastone Transfers harmonises the transfers process with a fast and accurate straight-through process (STP) both at a domestic and cross-border level.

It has turned a typical two-week process into a task that is completed, on average, less than one business day.

Users of Calastone Transfers can reduce internal costs, refocus internal resource on to business critical activities and enhance their customer service.

## THE CALASTONE DIFFERENCE

**FLEXIBLE APPROACH** — One global transfers solution with one connection.

**OPERATIONAL EFFICIENCY** — Accurate, fast and reliable STP transfer process cuts costs, lets firms focus on business critical tasks and enhances the client experience.

**CERTAINTY AND TRANSPARENCY** — Oversight across the entire process protects investor interests.

**LOW COST, EASY TO IMPLEMENT AND USE** — Fast onboarding with the support of a dedicated service team.

**PROVEN SOLUTION** — Experience delivering fund transfer solutions in multiple countries.

# Enhance your client experience, operational efficiency and industry connectivity

Calastone Transfers is a fast, safe and trackable alternative to the slow, paper-based process that some firms still deploy. Calastone has standardised and automated the process so that it can be completed in less than one day, instead of weeks.

One connection to Calastone enables firms to better support their clients using either, or both, of the matched and single-leg transfer models. Calastone connects both transfer models so users can manage transfers in one format, regardless of the initiating model used. And, the seamless process provides one report at the end.

Firms choose to use Calastone Transfers for its:

- Growing network of market counterparties making the process faster and easier
- Automated matching and 'four eyes' checking for added accuracy
- Flexible connectivity, which helps to minimise technology spend
- Instant reporting on the status of all transfers helping to resolve issues quickly

## COST CONTROLLED

Calastone's dedicated support team manages the onboarding process. They can connect firms to their counterparties in just 48 hours. This means Calastone Transfers users are protected from future changes, such as counterparty connection updates. They are also able to refocus their teams on other business critical tasks.

## TRANSPARENT

Calastone Transfers enables firms to give their clients full visibility on the status of their transfer with real time monitoring/tracking of the process through to completion. Users can easily identify what actions are outstanding by whom as well as where and why a message has failed.

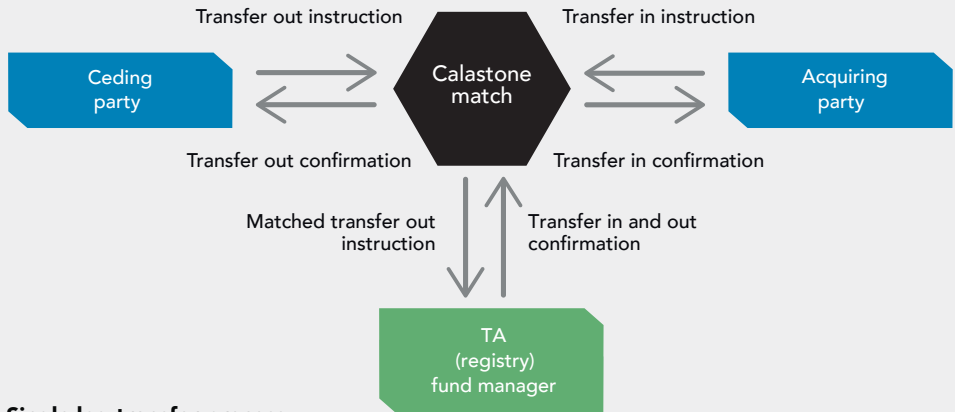
## How does it work?

The traditional, paper-based transfer process is resource intensive, prone to delay (e.g. postal system) and has a high potential for manual error.

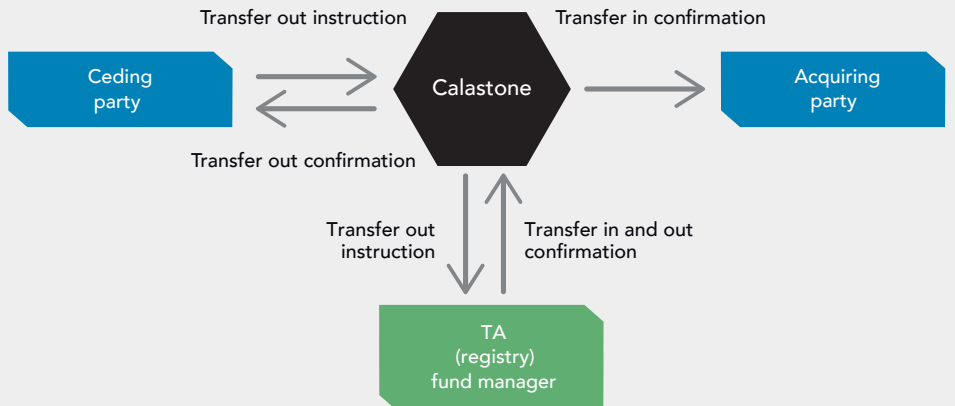
The Calastone process is automated and connects all counterparties seamlessly either via a direct or matched transfer, or by using a blend of both approaches depending on each clients' requirements.

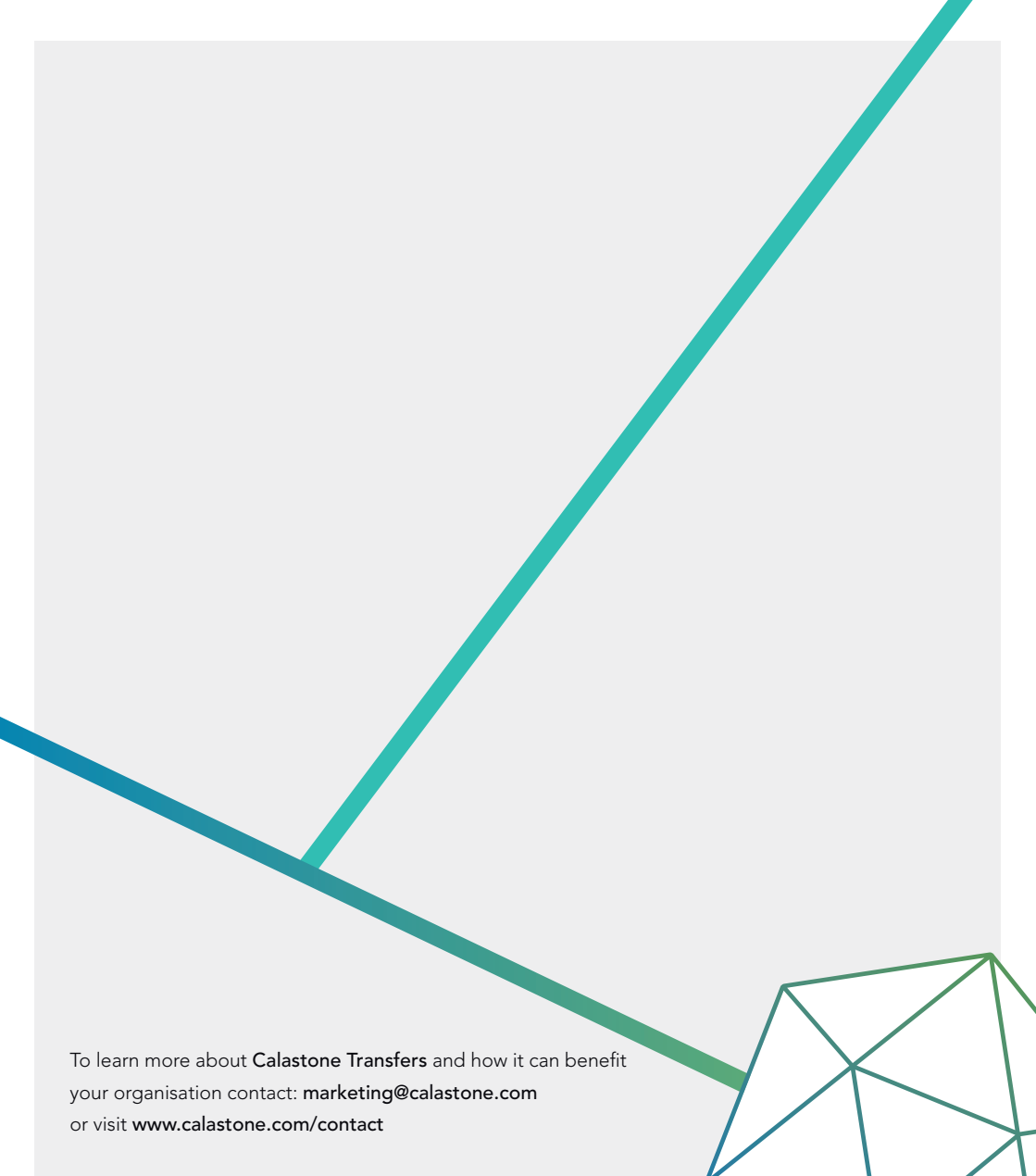
Calastone Transfers also supports the portfolio phase of the transfer process where individual customer accounts are transferred. This covers the following asset classes: cash, funds, securities (equities, ETFs, bonds, investment trusts etc.) and some other assets (e.g. property).

### Matched transfer process



### Single leg transfer process





To learn more about **Calastone Transfers** and how it can benefit your organisation contact: [marketing@calastone.com](mailto:marketing@calastone.com) or visit [www.calastone.com/contact](http://www.calastone.com/contact)

**W:** [www.calastone.com](http://www.calastone.com)



[@Calastone.Ltd](https://twitter.com/Calastone.Ltd)



[Calastone](https://www.linkedin.com/company/calastone)

Calastone is authorised and regulated by the Financial Conduct Authority.

Calastone is registered in England and Wales under company number 06298923 and have our registered office at Birchin Court, 20 Birchin Lane, London EC3V 9DU.

Readers must adhere to the following requirements (where applicable): [www.calastone.com/legal](http://www.calastone.com/legal).