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We are EQAT

Simple & Versatile Audit Management Software

ECAT - Electronic Compliance Action Tool

For quicker, insightful and accurate audits

What is ECAT?

- A simple, versatile, efficient, paperless auditing system
- The 100% cloud-based app can instantly generate reports
- The live dashboard allows data analysis & identification of smarter ways of doing things

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The benefits of ECAT

Straightforward set-up & modification	providing swift implementation & adaptation
Intuitive interface & user friendly	providing standardised and flexible audits
Full user accountability & traceability	providing operational efficiencies
Schedule management and notifications	providing support with resource allocation
NFC & barcoding	providing proof of presence
A real time reporting dashboard	providing analytical insights

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The applications of ECAT

General auditing	monitor in-house standards & KPIs
Cleaning patrols & sanitisation checks	a powerful verification tool
COVID-19 compliance checks	keep your workplace safe
Security patrols	allow officers to report issues along the way
Health & safety checks	maintain health & safety standards
Equipment & asset maintenance	schedule checks to maintain asset health
Vehicle checks	conduct pre-start checks to maintain standards

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The Setup - “It ain’t your problem”

- A setup with out the headache – send us the basic information and we do the rest
- Make changes to your sites audit while not impacting on global audits

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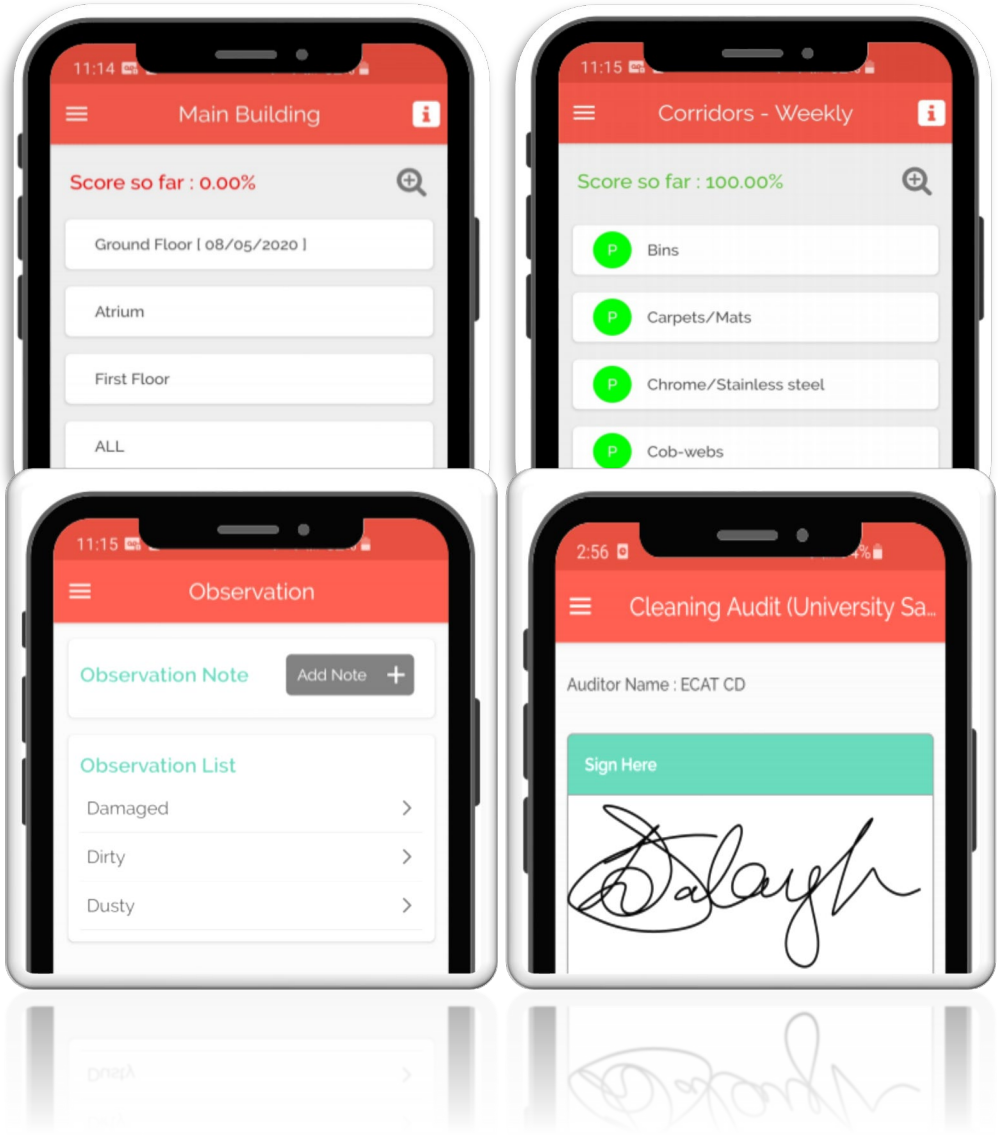
The user experience



- Conduct audits with ease via Mobile, Tablet or PC
- Intuitive interface guides you through your audit
- Capture specific data where required via drop-down menus, notes, GPS stamps, document uploads & more
- Complete your audit with a satisfying sign-off

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Audit Configuration

Audits/ checklists/ actions are completely configurable and customisable with:

- Question or ‘questionless’ auditing
- Scheduling
- Task Management
- Recheck functionality
- Live Audit Tracking & many, many more

You can request changes/updates/assistance at any time & ECAT Support will aim to have completed your request within the day (often within hours or less).

It’s recommended to work closely with ECAT Support & Account Management to maximise your value from the system, and to keep up with new features/additions to ECAT along the way.

General guidance and training will always be available from Account Management.

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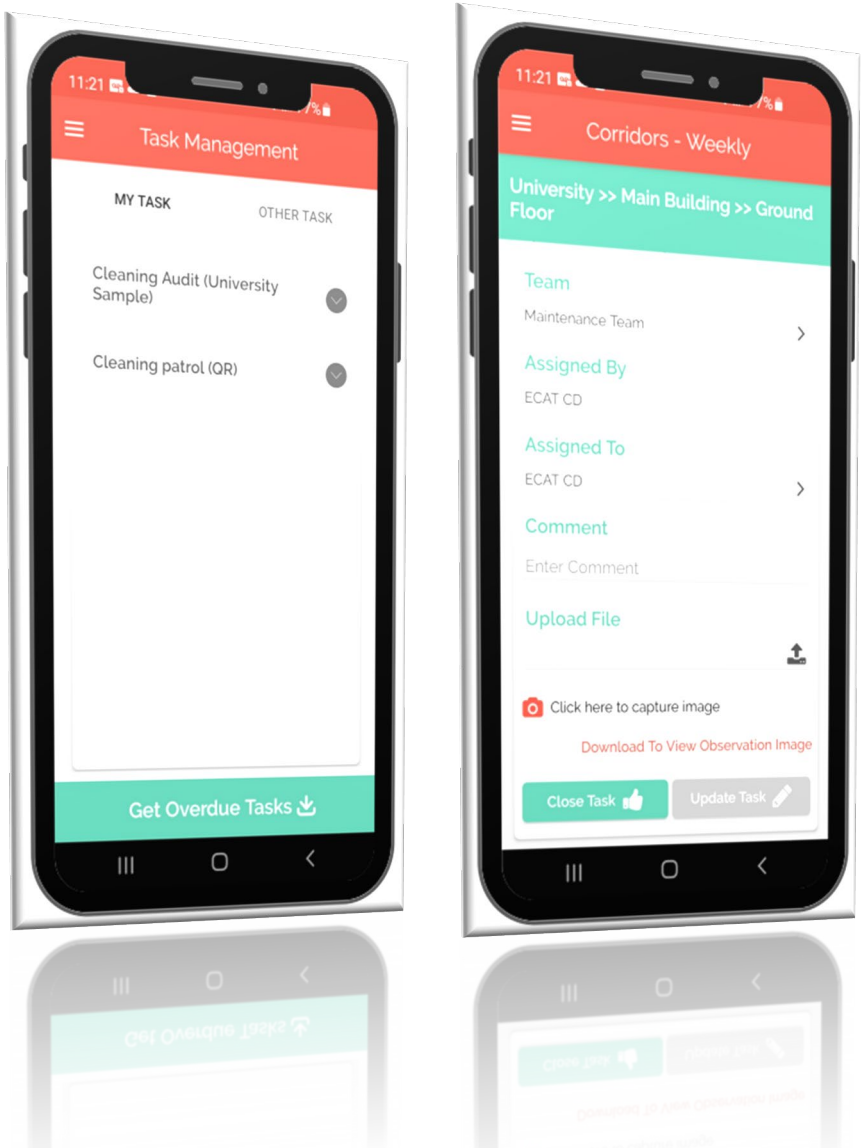
Task Management



Task Management can be enabled for any of the audits/checks on the system.

Upon reporting an issue, the user will be able to assign the issue to a specific user (*themselves, upper management, external maintenance etc..).* This user can then (*depending on their permissions*):

- Close/Update Task
- Re-assign Task
- Change Due Date
- ‘Approve’ Task

Task alerts can be sent via email, and there are a range of options for task reminders when they are about to become overdue, or once they are overdue. Task alerts have easy to follow links so the user can address the tasks online. Alternatively, tasks can be managed through the ECAT app

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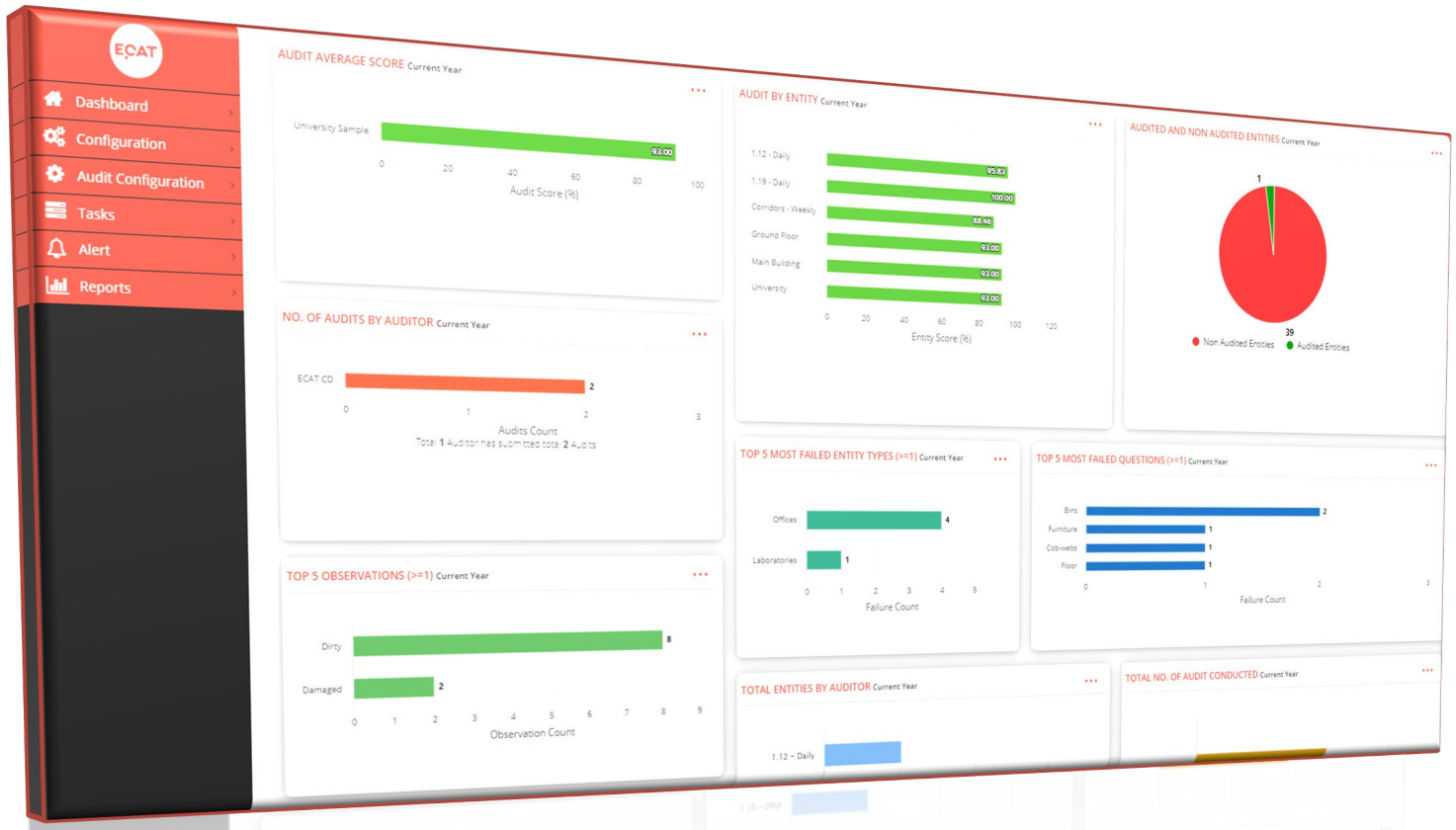
The dashboard



- Monitor and report on trends, issues, images taken, scores, performance by area, NFC scans and more
- Useful for improving process and increasing efficiency

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Reporting

- Interactive reports provide detailed analysis
- Reports at all levels are exportable via PDF, Excel and Word
- Save time by producing & sharing regular reports using automation
- We will work with you to develop & evolve tailored reports to meet your needs

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Live tracking

Entity Hierarchy	Entity	Signs	Audit Score	Entity Start Datetime	Entity End Datetime	Duration
Average Score 01			100%			50%
Building >> Room	Room 1		100%	14/10/2020 04:08 AM	14/10/2020 04:08 AM	00:00:00
Average Score 03			100%			60 %
Building >> Room	Room 1		100%	14/10/2020 04:05 AM	14/10/2020 04:05 AM	00:00:00
Building >> Room	Room 2		100%	14/10/2020 04:06 AM	14/10/2020 04:06 AM	00:00:00
Building >> Room	Room 3		100%	14/10/2020 04:06 AM	14/10/2020 04:06 AM	00:00:00
Average Score 01			100%			20 %
Building >> Room	Room 1		100%	25/09/2020 09:02 AM	25/09/2020 09:02 AM	00:00:00
Average Score 05			100%			100 %
Building >> Room	Room 1		100%	22/09/2020 07:36 AM	22/09/2020 07:37 AM	00:01:31
Building >> Room	Room 5		100%	22/09/2020 07:36 AM	22/09/2020 07:36 AM	00:00:00
Building >> Room	Room 2		100%	22/09/2020 07:36 AM	22/09/2020 07:37 AM	00:01:05
Building >> Room	Room 4		100%	22/09/2020 07:36 AM	22/09/2020 07:36 AM	00:00:00
Building >> Room	Room 3		100%	22/09/2020 07:36 AM	22/09/2020 07:37 AM	00:00:57

- Live tracking monitors audits and patrols in progress
- Useful for eliminating inefficiencies and ensuring the safety of lone workers

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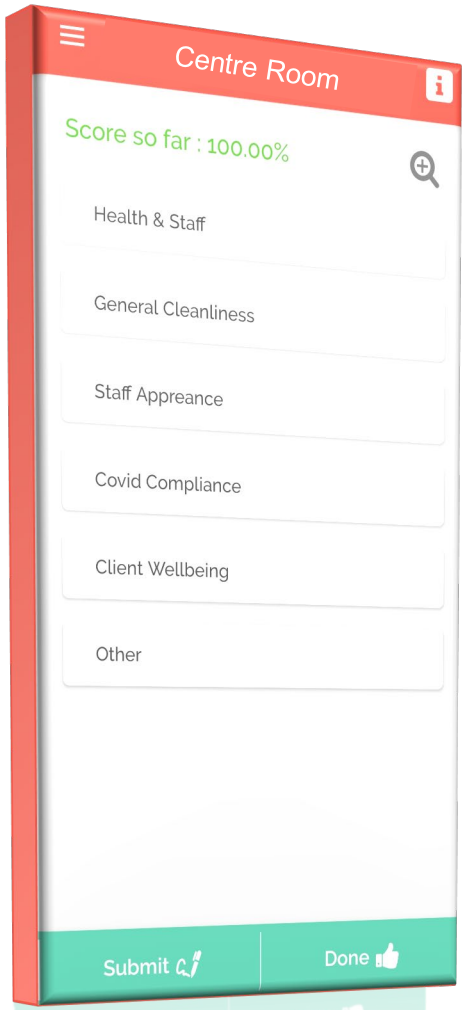
Observational monitoring



- Move away from monthly audits – continuously seek improvements with on-the-spot checks
- Empower staff with ‘question-less’ audits
- Extend this to senior management – while on site, assess overall state of location

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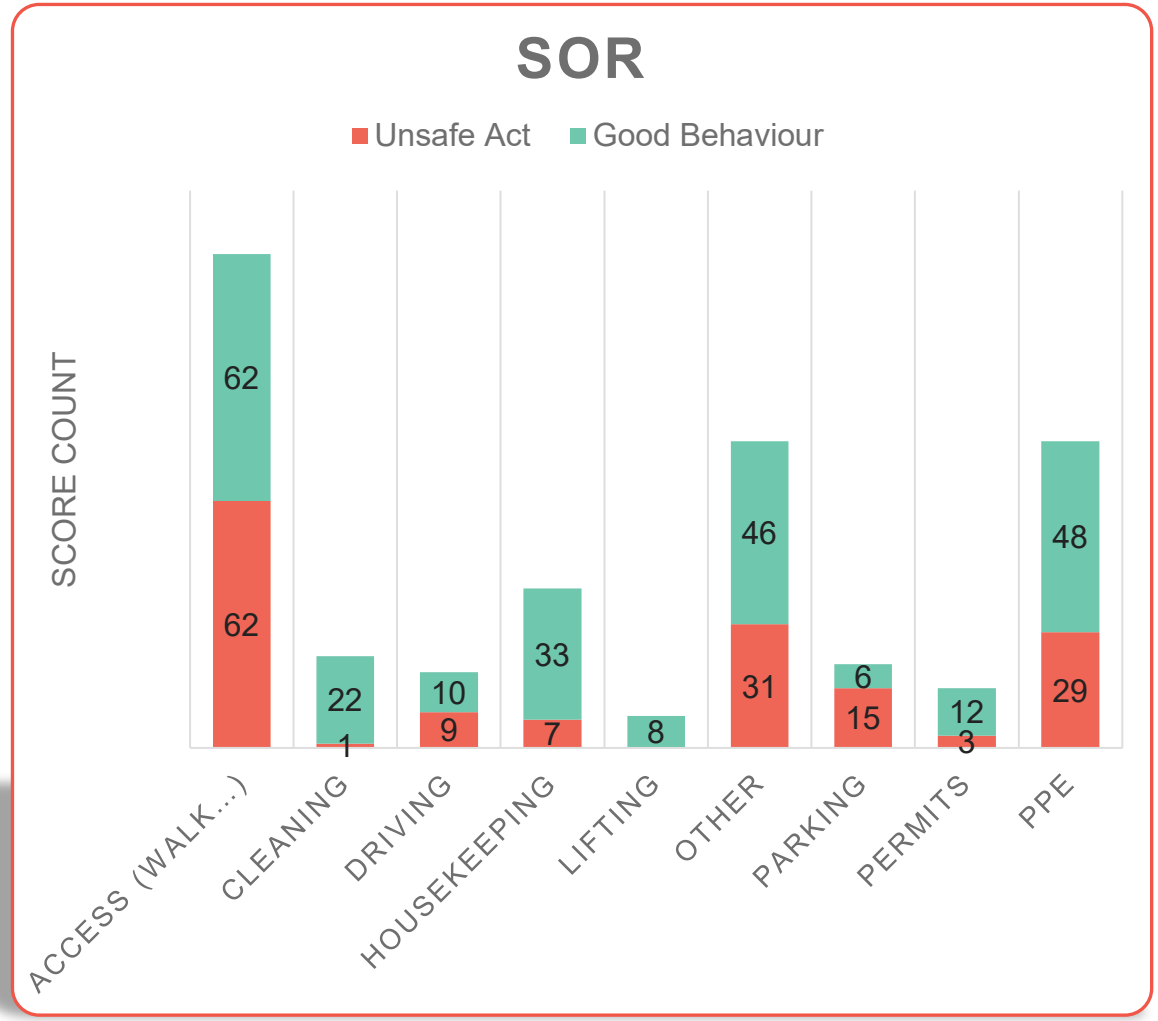
Observational reporting



- Auditing has grown to be more than just pass or fail
- Provide a framework to find both ‘good behaviour’ and ‘unsafe acts’

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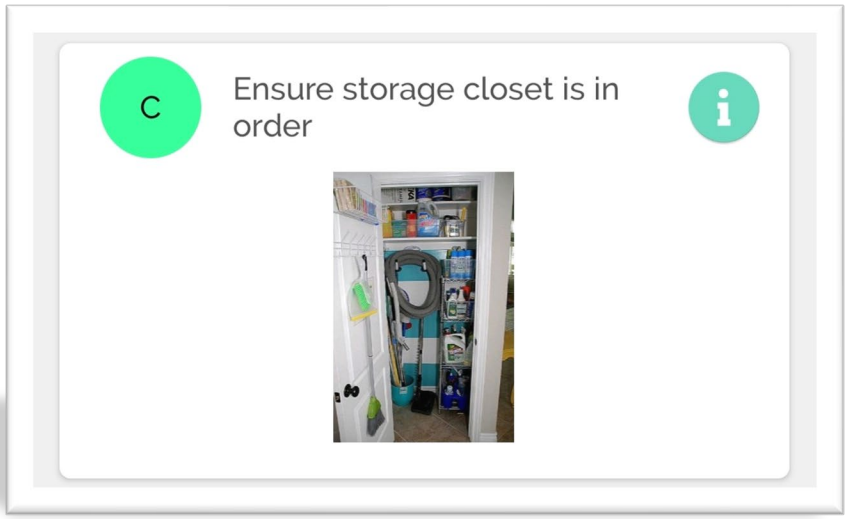
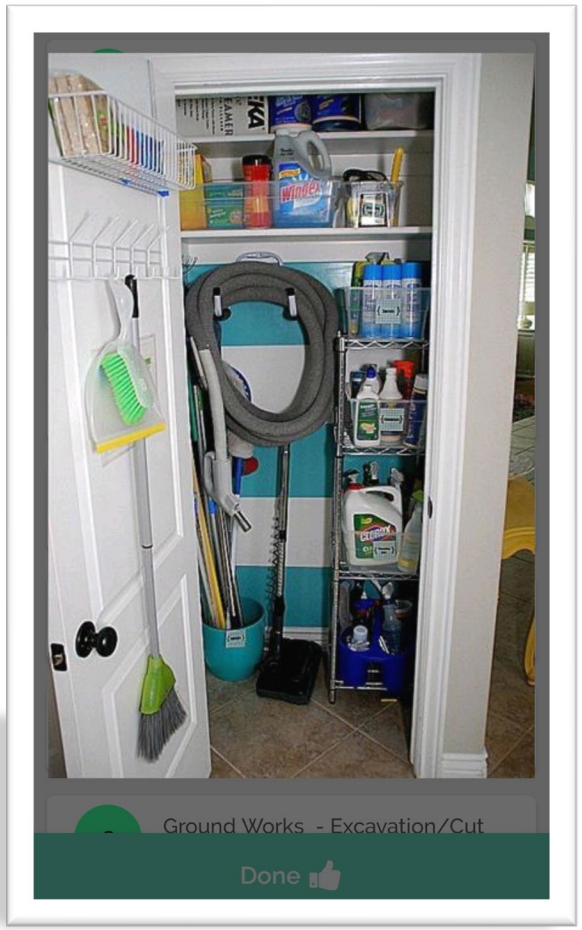
Show them





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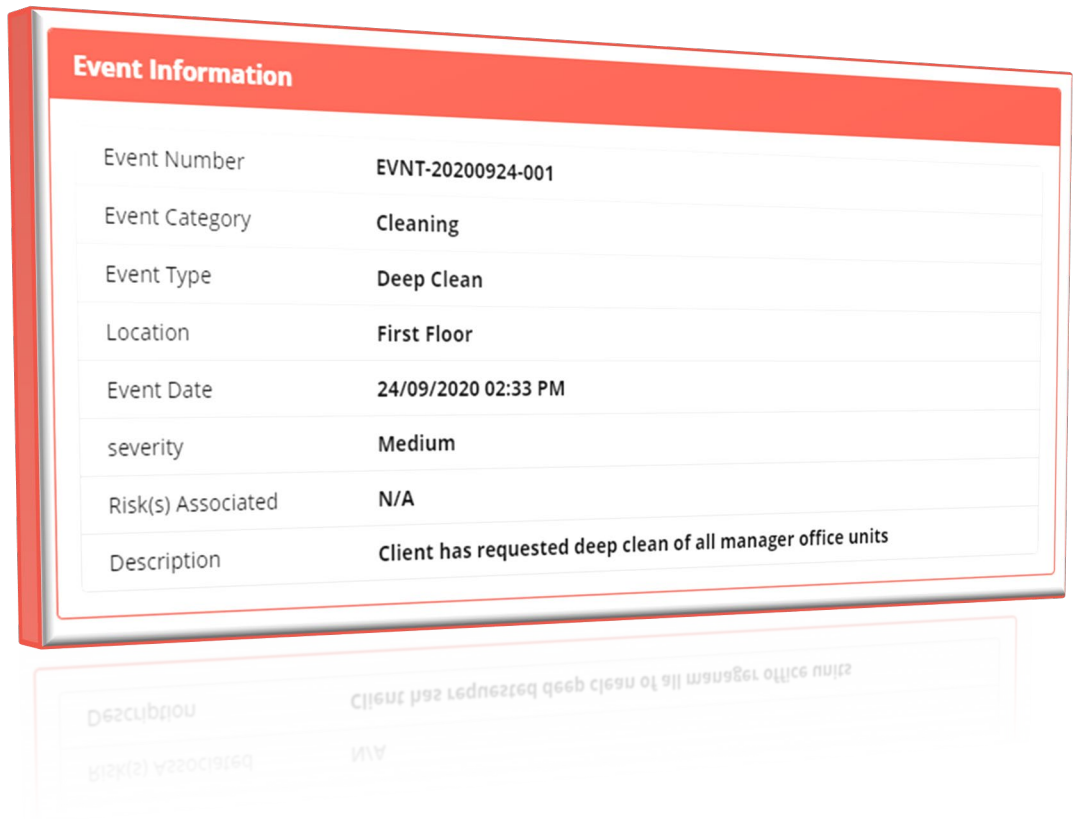
Event management



- Organise, plan and action in a timely manner with ECAT's event management
- Manage all accident/incidents forms and work requests in real-time - view pending requests in a single view
- Identify trends and root causes - drive down future incident rates
- Create automated workflows - assign approved maintenance requests to the right technicians based on asset or location and send email notifications
- Provide additional information - attach photos and supporting files at any time
- Effortlessly maintain an event register – and meet your legislative requirements

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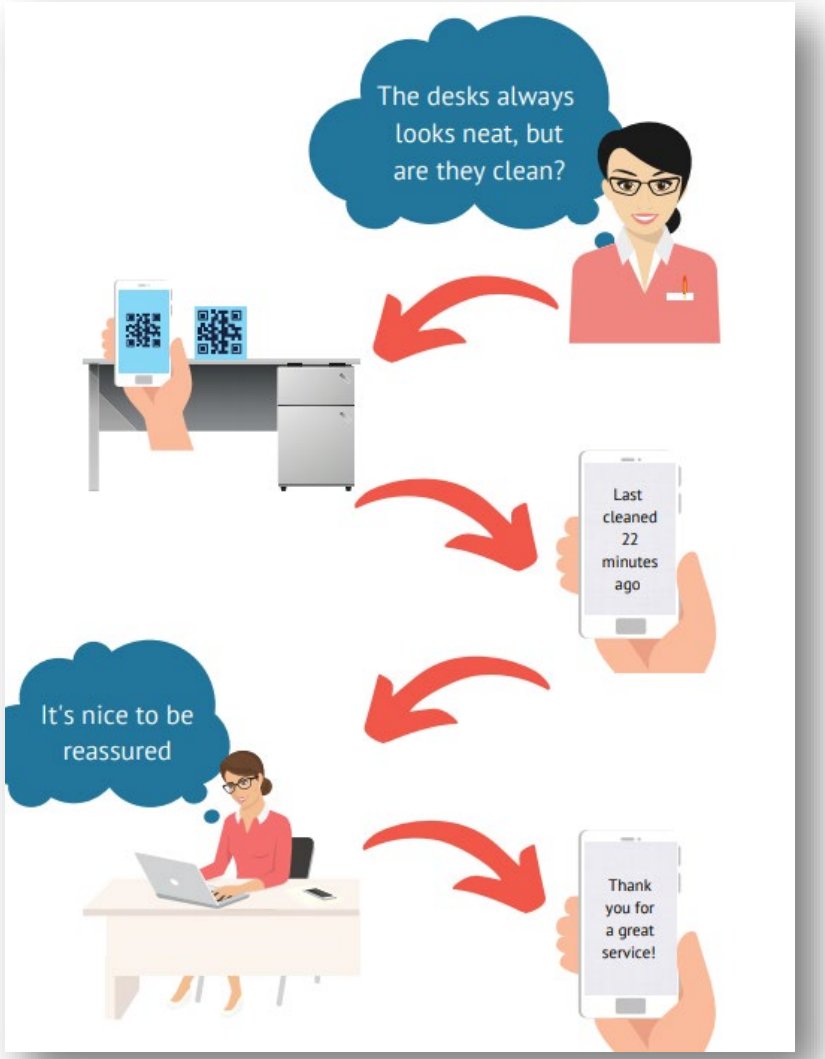
Active Feedback System



Relatively new to the world of ECAT is the new Active Feedback System

Somebody from outside of ECATs user list (*your clients or customers perhaps*), can use QR codes to provide you with feedback through ECAT

Furthermore, this feedback (depending on the feedback itself), can generate tasks for you, and also provide the person scanning with information (*when the area was last addressed, for example*)

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EASIER

- Simple to use
- Intuitive interface
- Send us basic information and we'll do the rest
- Hosted in the cloud
- Little or no training needed

FASTER

- Data instantly available via the ECAT Dashboard
- Interactive & automated reports
- Offline functionality
- Live Tracking
- Versatile & flexible system

SMARTER

- Needs based configuration
- Dedicated support – our team will take care of you
- Multi-lingual
- Customisable dashboard & reports

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The Philosophy

Our mantra: ‘Keep it Simple!’

It must improve the users day

It must add value

Distributed information must be relevant and informative

Let’s avoid ‘Death by Email’

The Future

AI, 5G, Internet of Things & remote auditing are included on the roadmap

Reduction in rostering & auditing

Continued development & creation of new features based on user feedback

The ultimate reason for using ECAT is to keep your client happy!

- What happens if you don’t keep your client happy?
- What does your client assume if they are not getting information?
- What happens at your client review meetings when you don’t have data to share?
- How do you push back if your client has an objection?
- What does it cost if you can’t show your client compliance?
- What happens if you can’t prove that you have reached the agreed service level agreements?
- What does it cost to work between multiple systems?

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