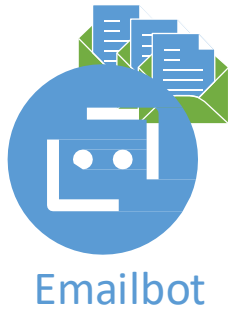




# Simplifai

Artificial intelligence  
for the future workforce

# Presentation of Simplifai's Emailbot



A solution that can open, read and understand emails, extract key data for use elsewhere and send information or perform tasks in other systems. It can also communicate with sender, to confirm receipt of case or if information is missing.

## What does Emailbot do?

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Emailbot can:

- Handle external and internal emails
- Classify emails and extract key information for process automation
- Communicate with inquiry sender
  - To confirm receipt of information
  - Reply if missing key information
- Dispatch mail to colleagues
- Execute tasks in other systems – Full automation from A to Z



Email-bot

# Customer benefits



## Always available

An email bot is always on call and can work 24/7 with the tasks at hand.



## Speeds up case handling

It works faster and can handle more load than humans. The key is setting up the right tasks.



## Consistent handling and replies

It will handle the cases after a given «recipe», and with the level of confidence you set.

# Company benefits



## Higher productivity

Your productivity will increase as much as 5 times, and potentially more due to redesign of the process and better use of human intelligence



## Motivated employees

Your employees will be relieved of the prepp tasks and the «boring» parts of case work.



## Satisfied customers

With faster process time and better motivated employees your customers will notice 😊

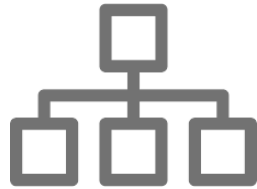
# Why use an Emailbot from Simplifai?

English & Nordic languages



Language engine that learns continuously

Classify and extract



Understands context of email and classifies as a document type. Reads email text and can extract requested data.

Perform tasks



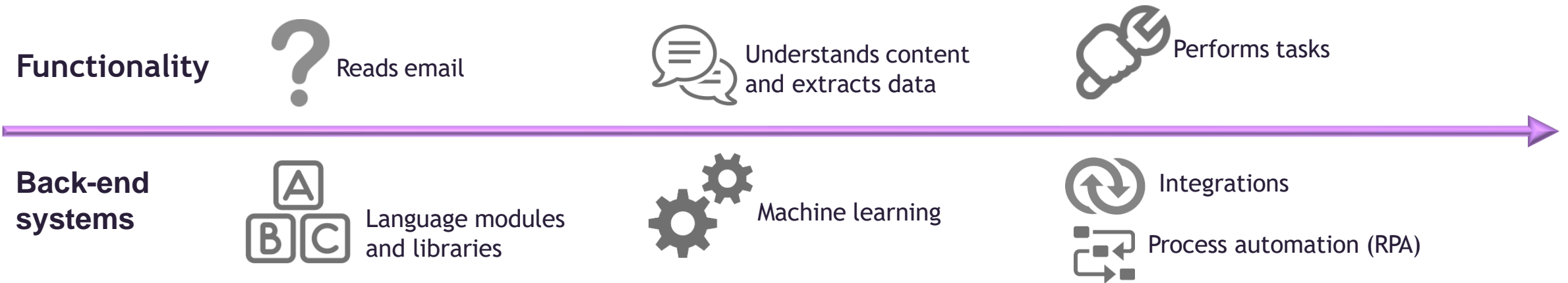
With automation solutions the emailbot becomes a digital employee, capable of performing tasks requested by user

Flexible

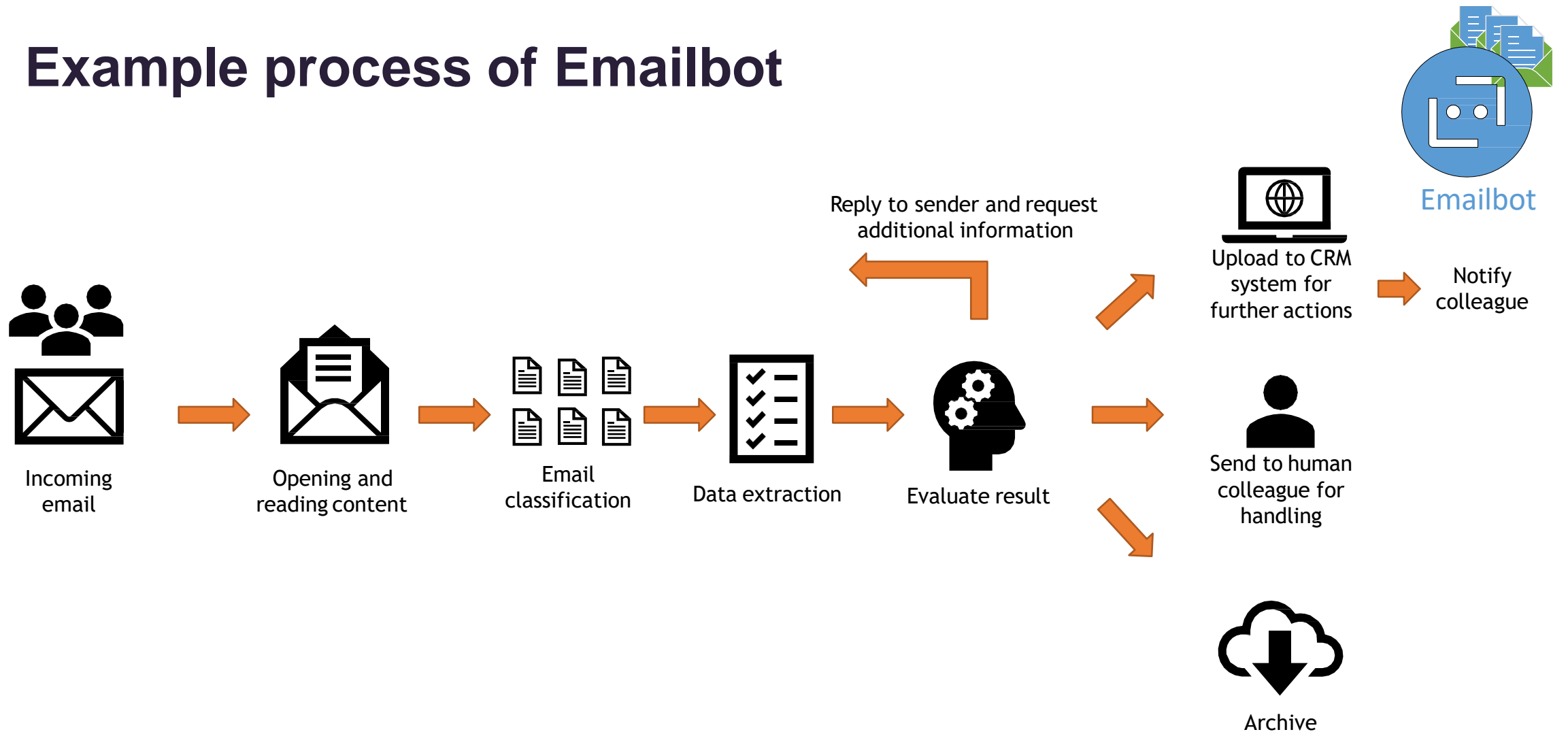


Fully configurable to customer request

# Differentiated layers of complexity in the digital employees

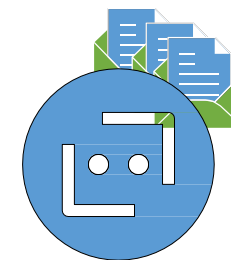


# Example process of Emailbot





# Pre-trained data fields and document knowledge



Emailbot

## General

Buyer  
Seller  
Address  
Firm  
Firm Tel

## Insurance

Agent  
Damage Description  
Category  
Type  
Policy number  
Project number  
Car make  
Car model

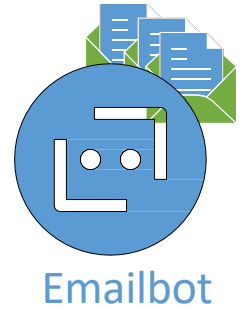
Example from email from firm:

Vår referanse: 1339\*\* REKLAMASJON ETTER KJØP AV BOLIG - **TÅSENVEIEN 3333 B**, GNR. **53**, BNR. **52**, ANDEL 70 I OSLO KOMMUNE **Jacoben** og **Emilie ABC** har kjøpt ovennevnte eiendom av **Marie Olav** og **Bikash Agrawal**. Det er avdekket skjevgkre i boligen. På vegne av kjøper reklameres det overfor selger og eierskifteforsikringselskapet vedrørende dette. Det er ikke gitt opplysning om ovennevnte ved avtaleinngåelsen og denne side anser dette som en kjøpsrettslig mangel. Vi vil komme tilbake til kravets størrelse. Selgers egenerklæringsskjema ligger vedlagt slik at dere kan identifisere forsikringstaker/selger og opprette sak. Selger/selskapet oppfordres til å besiktige eiendommen og ta stilling til rettingsadgangen. For ordens skyld understrekes det at retting må finne sted innen rimelig tid, og at fristen løper fra tidspunktet for denne reklamasjonen. Dersom selger eller eierskifteforsikringselskapet ønsker å besiktige forholdene, og eventuelt benytte utbedringsretten, bes det om at undertegnede kontaktes for nærmere avtale. Det forutsettes at vi hører fra dere innen to uker dersom dette er aktuelt. Vennlig hilsen **Tommy Olason** Advokatfullmektig Tlf. **22 99 98 23** [to@teller.no](mailto:to@teller.no)

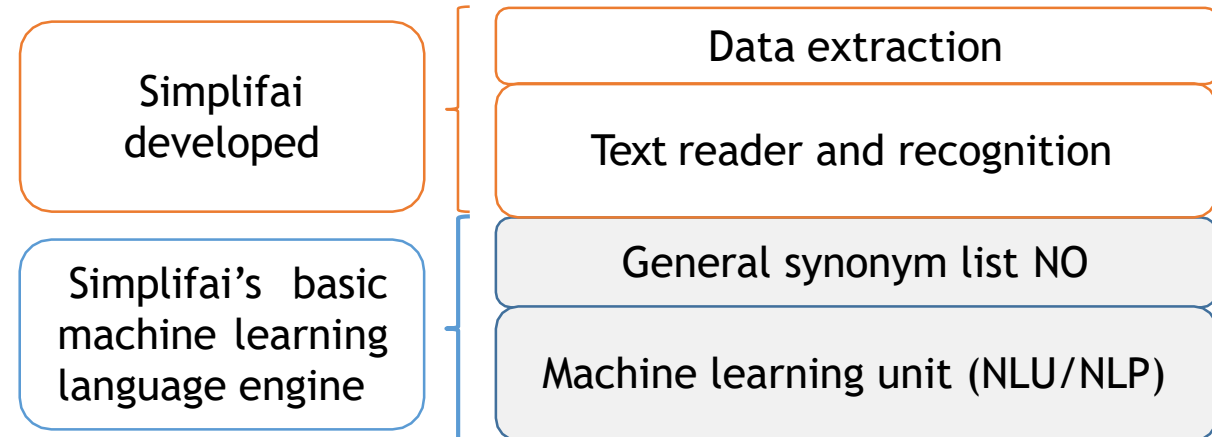
Entity Mapping here is :

Buyer : **Jacoben** og **Emilie ABC**  
Seller : **Marie Olav** og **Bikash Agrawa**  
Address: **TÅSENVEIEN 3333 B**,  
**GNR: 53**  
**BNR: 52**  
**KOMMUNE: OSLO**  
Firm: teller.no  
FirmTel: **22 99 98 23**  
Agent: **Tommy Olason**

# Components of the Simplifai Emailbot



- All basic modules are included
- We configure what data to extract
- Define what sorts of emails too expect and how to recognize and classify them
- We train and teach the email-bot with existing email
- We connect the email-bot to the process it is in and how to interact with others



# How to train the Emailbot

Emailbot can be trained to work effectively in as little as a week

- Acquire a set of sample emails (about 100 as a start, the more emails, the more accurate it becomes)
- Define different email inquiry types
- Define key information needed for extraction for each type of inquiries
- Define actions to perform for each type of inquiries
- Mark each sample email with the correct inquiry type and key information
- Press “Train”

# Contacts



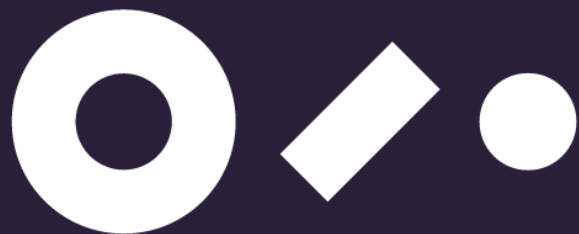
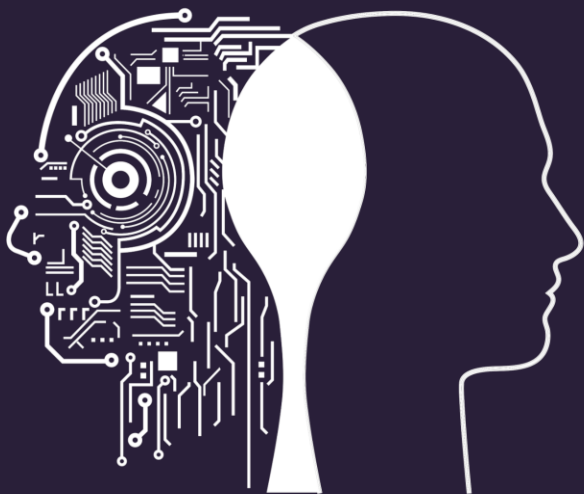
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