



# Microsoft Teams for shared devices and workstations



Microsoft Teams wins Best in KLAS as the 2021 top video conferencing platform for healthcare. [Read more >](#)

## Streamline care team coordination and collaboration across shared devices while adhering to compliance needs.

Utilize Teams on the workstation equipment you already have to empower frontline healthcare workers with centralized shift scheduling, secure messaging, and more efficient workflows.

### Support an inclusive workplace

Empower roles across the organization to share and utilize **centralized learning, best practices and resources**, and **bring teams together** with events like virtual town halls. Uncover new insights regarding **employee wellbeing and productivity** to better inform how support is provided to **reduce clinician burnout**.

### Coordinate and schedule efficiently

**Simplify shift management** and automate schedule notifications to keep care teams informed while delivering proper care to patients by **leveraging direct EHR integration on shared devices** for real-time visibility into relevant patient information.

### Save time and minimize admin processes

Automate business processes and information retrieval with **intelligent bots and automated workflows** to help **alleviate administrative burden** for clinicians to enable more time spent with patients while creating operational efficiencies.



### Communicate over a HIPAA-compliant platform

Help **protect PHI data**, support evolving compliance needs, and empower employees with **on-the-job tools for secure messaging and sharing**. Easily prevent data storage on a mobile device or local drive.

## OUTCOMES **A study conducted by Forrester Consulting\* found that:**

**4 hours**

Microsoft Teams users save **4 hours per week** from improved collaboration and information sharing.

**45 mins**

Microsoft Teams saves users **45 minutes per week** collaborating with colleagues.

# Teams for shared devices and workstations in action

## Support an inclusive workplace

- Automatically organize content across apps and teams, surface expertise in apps employees use every day, and glean **workplace analytics** through the [Microsoft Viva](#) platform.
- With Viva integrated directly in Teams, prioritize **employee wellbeing outcomes** tailored to your organization to help **reduce care team burnout**.
- Conduct company-wide town hall meetings, **leverage interactive capabilities to engage with employees**, and share updates with your entire organization on Teams.

## Coordinate and schedule efficiently

- View real-time patient data and existing histories to coordinate treatment plans with **direct EHR integration from EPIC and Teams**.
- Use **file sharing in Teams** to easily collaborate on and share documents with **1:1 or group chat** capabilities.
- Create, update, and manage shift schedules across care team members through **Shifts in Teams**.
- Include a range of care team members in the **patient care conversation with Teams** including **physicians, nurses, pharmacists, social workers, nutritionists**, and more.

## Save time and minimize admin processes

- Save time with natural language and **intelligent bots with Azure Bot Service** and connect in Teams to reduce admin burden, consume content on the go, and quickly get vital information where it needs to be.
- Automate repetitive day-to-day tasks and workflows in [Teams with Power Automate](#).

## Communicate over a HIPAA-compliant platform

- Document and store patient information securely and review medical procedures, care information, and treatment outcomes in a **unified, collaborative space**.
- Alert care team members from anywhere with secure messaging features such as **priority messaging, role-based tagging, targeted messaging, and read receipts** to ensure the information was received in real time.
- **Capture, annotate, and share images over Teams** and prevent storage on a mobile device or local drive.



Northwell Health improves patient treatment and care team coordination using [Microsoft Teams](#) as a platform

“Through **NORA and Teams**, we can get vital information as soon as it is available, which makes us more efficient. Shortening a patient’s stay by a few hours decreases patient anxiety, the need for staff in the emergency room, and shortens wait times.”

– Dr. Deborah Mensch

Site Chief Medical Information Officer  
Cohen Children’s Medical Center, Northwell Health

Read the full story [here](#).

**Extend security across workstations and devices with Azure Active Directory (AAD) and InTune:**  
Enable your shared workstations to support multiple users using Azure Active Directory (AAD) and InTune for features like authenticated login, time-out, and global sign-in. Click [here](#) to learn more.

## Learn more

[Learn how to empower healthcare professionals with Microsoft Teams >](#)

[Learn about privacy, security, and compliance in Microsoft Teams >](#)

[See how other healthcare organizations are benefiting from Microsoft Teams >](#)