



Electronic health record (EHR) In-Basket Automation with Microsoft Teams

Automate EHR In-Basket message pools with Microsoft's AI and machine learning capabilities to help reduce administrative burden so clinical staff can focus on what matters most – delivering exceptional patient care. As patient messages have risen 157% above pre-pandemic levels¹, streamline day-to-day operations for care team members by accessing the EHR system directly from a single hub in Teams, which supports the industry's stringent security, compliance, and data privacy needs.

Minimize administrative overhead

Accelerate patient care to improve health outcomes

Mitigate patient care delays with priority messaging and quicker responses to patients resulting in improved patient outcomes and greater patient satisfaction.

Reduce burden on clinical staff

Increase job satisfaction and reduce clinician burnout by streamlining messages with automated technology so clinical staff can spend less time on administrative duties and more time focusing on patient needs.

Create greater return on investment

Optimize resource management by decreasing time spent filtering EHR messages to the appropriate departments thus reducing the number of allocated staff, saving health organizations time and money.

Supported by Teams' industry-leading security and compliance posture

HL7 protected

HIPAA compliant

HITECH certified

and more



Patients



Providers



Care team members



Registration staff



IT clinical support



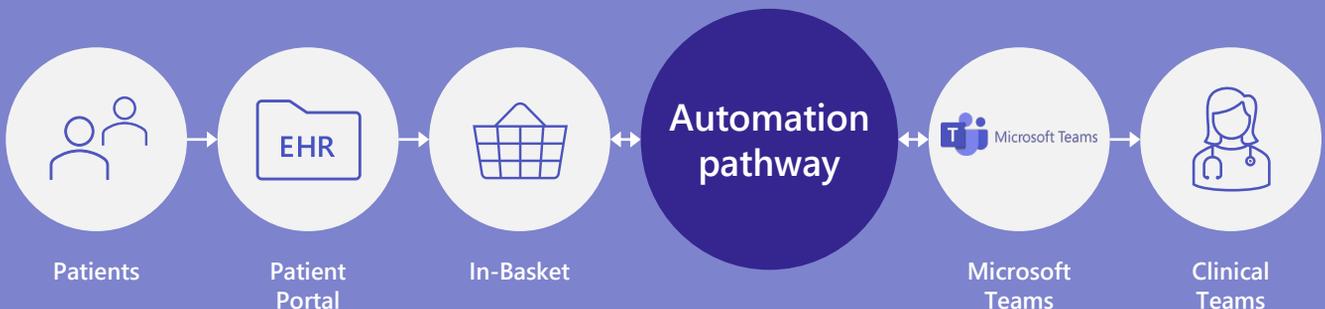
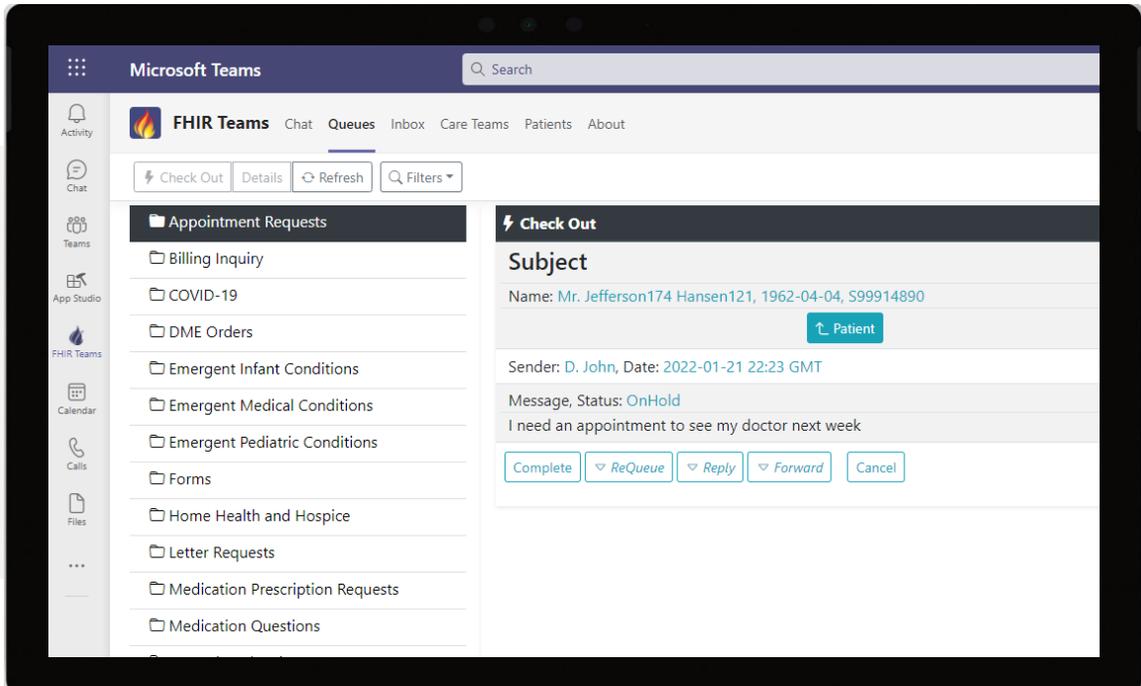
Administration



Streamline administrative overhead by automating EHR In-Basket messages directly in Teams

Unlock new benefits with the Teams EHR In-Basket Automation features

Reduce clicks and save time by receiving In-Basket messages and responding accordingly from a single Teams application hub. With access across your entire enterprise, collaborate with any of your colleagues, specialists and more. The EHR In-Basket also provides priority messaging where messages tagged urgent trigger notifications every 20 minutes until someone in the pool responds.



[Learn more](#)

Contact your Microsoft Account Executive or Customer Success Manager for assistance >

[Learn about privacy, security, and compliance in Microsoft Teams >](#)