

Direct Routing for Microsoft Teams

Maximise your investment in Microsoft Teams with Enterprise-grade Voice



Prodec Networks is a leading provider of IT products, solutions and services which enable people to connect, communicate and collaborate without limitations.

Drawing on its wealth of industry experience and expertise, Prodec Networks is focused on making a difference and exceeding customer expectations. By blending a consultative approach to business with the best technology and industry know-how, Prodec helps businesses, of every size, to create modern-age, digital workspaces, that help them to realise their full potential.

WHAT WE OFFER



Prodec's bespoke Direct Routing architecture delivers full voice capability natively within the Microsoft Teams application. This architecture enables Teams to securely connect to local PSTN or SIP trunk providers via a Microsoft certified Session Border Controller (SBC) hosted by Prodec. This enables end-users to make and receive external calls whenever and wherever they like, on any device.



Prodec's Direct Routing architecture has been designed to provide customers with the option to integrate Mitel, Avaya and other legacy phone systems with Microsoft 365 to enable external calling within the Teams app. These hybrid platforms provide a smooth migration to Unified Communications whilst allowing customers to maximise the value of their existing system.



Hosted in the cloud, Microsoft Teams Direct Routing by Prodec Networks is fully-managed, with a 99.99% uptime SLA and 24/7 support from Prodec's highly skilled team of technical engineers. Prodec removes the worry, cost and complexity of managing an on-premises phone system, which allows customers to free up valuable resource and focus on other business priorities.

WHAT OUR CUSTOMERS ARE SAYING

"Paste in a customer reference quote about the application that will fill this column. Paste in a customer reference quote about the application that will fill this column. Paste in a customer reference quote about the application that..."

– Customer Name, Title, Company

LEARN MORE

Prodec Networks

www.prodec.co.uk

enquiries@prodec.co.uk

+44 (0)118 9602 500



Gold
Microsoft Partner



Direct Routing for Microsoft Teams

Microsoft Teams has become the ultimate tool for enterprise collaboration and productivity. By integrating it with outbound calling you gain the telephony features your business needs to take communication with colleagues and customers to the next level.



WHY DIRECT ROUTING FOR MICROSOFT TEAMS?



BE FUTURE-READY

Continuous innovation from Microsoft and Prodec Networks ensures your communications platform is always up-to-date and can support your development today, and your ambitions for tomorrow. By turning Microsoft Teams into your business phone system, you create a cloud-based unified communications platform that scales to support the demands of your business, whilst delivering all the tools your workforce needs to be able to communicate securely, from any location, on any device.



MIGRATE ON YOUR TERMS

You have choices. Prodec offers a range of options for Direct Routing to suit your exact requirements. Whether you are already using Microsoft Teams, looking for an integration for your existing PBX system to enable calling within the Teams app or are completely replacing your existing phone system, Prodec's team of expert engineers can ensure a smooth and seamless migration to a Microsoft Teams Phone System.



FULLY MANAGED & SECURE

Prodec Networks provides a fully managed solution for Direct Routing for Microsoft Teams. The Microsoft-certified Session Border Controller (SBCs) is hosted within Prodec's, highly-secure cloud and the services required to enable you to use Microsoft Teams to make and receive external calls is all managed for you. Prodec provide a 99.999% uptime SLA and 24/7 support from its dedicated support team of experienced engineers.



MAKE SIGNIFICANT SAVINGS

Prodec offers a lower cost alternative to Microsoft Calling Plans, with simple pay-per-user licences. Pricing is clearly structured and transparent with no hidden costs.

Learn more: www.teams-calling.co.uk/

prodec
NETWORKS

Gold
Microsoft Partner

