

## General FAQs

**1. What does MailChimp Integration Do?**

MailChimp Integration gives you an integrated platform to manage entire MailChimp campaign activity into the Dynamics 365.

**2. Will you integrate with our software / servers?**

No.

**3. Do I Need MailChimp License?**

Yes, to sync your data from the MailChimp Dynamics you need MailChimp license.

**4. Do you guys provide the MailChimp License along with this Solution?**

You have to procure your MailChimp subscription.

**5. Which Entity from Dynamics 365 we are synchronizing with MailChimp?**

At this moment we are only synchronizing the Contact entity. This integration can be extended for other entities as well. Please [contact us](#) or call on **(888) 257 – 4274**.

**6. Can I map my custom fields with the MailChimp?**

Yes, but for that you also create the field in your MailChimp Account as well. Then you can map your custom field data.

**7. How does MailChimp Integration guarantee my data is secure?**

We are a PCI compliant system, so all your data is secure.

**8. What does it cost for customization?**

Contact us on **(888) 257 – 4274** for Pricing info.

**9. What browsers do you support?**

It is supported by Microsoft Edge, Safari, Chrome and Mozilla Firefox browsers.

**10. Is MailChimp Integration free?**

Please contact us on **(888) 257 – 4274** to get the free demo and pricing information.

**11. What kind of Dynamics 365 licenses needed to install MailChimp Integration?**

You would require Power Automate and Common Data Center licenses for MailChimp Integration.

**12. How do you configure it?**

Please refer to the User Guide document to view more information on Configuration.

**13. I need to customize MailChimp Integration further. Can you help me?**

Yes, Our CRM consultants will help you to customize the MailChimp Integration further to suit your specific needs. Kindly contact us on **(888) 257 – 4274** for more information.