# EbiBot

http://ebicom.pl/en/







## Always be available for your customers.

In the era of Internet access and instant response, customers expect immediate answers instead of waiting in the queue for a consultant. With EbiBot, you will provide them a truly

exceptional customer service available 24/7.



#### Challenges

Today, clients expect customer service to be available anytime, anywhere and with instant response.

They want to do their business when they have the time, without unnecessary delay.

#### Ideal solution

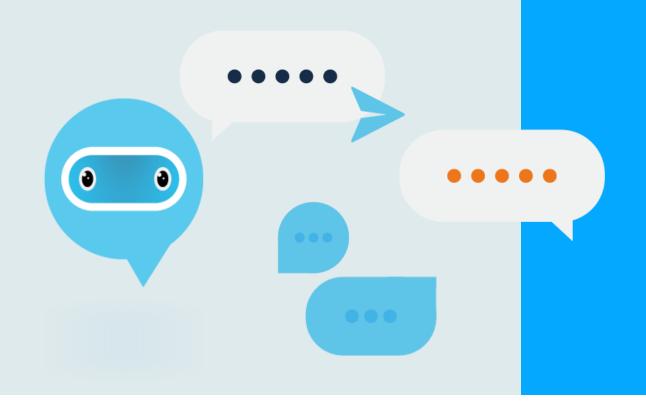
The ideal solution is dedicated customer service available 24/7 from any device with access to a web browser.

That's what EbiBot is like.

#### **Desired outcomes**

EbiBot provides excellent customer service, available 24/7 from any device with access to a web browser.

He is ready to answer any questions, receive a request or offer to buy new products.



### **Ebicom**

EbiBot - the way you communicate with your customers

Expand your communication with customers in a new, more engaging way. Give them access to your company 24 hours a day, 7 days a week.

#### Outstanding customer service

Engaging conversations and easy way to get things done anytime?

Thanks to EbiBot's artificial intelligence it is possible.

#### Availability 24/7

EbiBot loves its work and that's why it does it all the time. It's available to your customers anytime, 7 days a week.

It doesn't need breaks and never gets tired, no matter how many customers it helps at the same time.

## Azure & dynamics365 integration

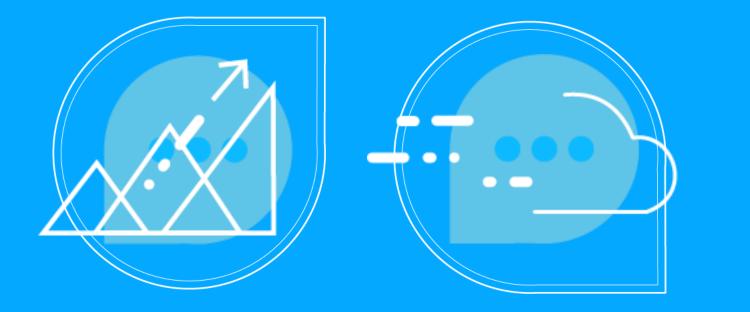
Thanks to the integration with Azure, EbiBot can freely increase its capabilities. Regardless of whether it supports 10 or 10,000 clients at the same time.

He can also integrate with Dynamics365 where he will help you with your daily tasks.

## **Ebicom EbiBot + Azure services**

The scalability of the solution thanks to Azure services is a completely new dimension of possibilities. No matter how big your business is, EbiBot and Azure always adapt to your needs.

The whole is supported by the latest, cutting edge technologies such as artificial intelligence, machine learning and natural language.



## Human interaction thanks to artificial intelligence

With Microsoft AI solutions, talking with EbiBot is like talking with a real consultant.

## Constantly better with machine learning

EbiBot constantly develops new skills through machine learning. With every interaction, it gets better and better.

## Understands intentions through natural language

We all know how important it is to be understood. EbiBot understands your customers' intentions and responds in an accessible way through natural language.

## Try Ebicom's EbiBot now!

Try it out on our website: <u>www.ebicom.pl</u> Call for more information: +48 512 054 961 Ask a question via email: <u>maciej.urbanke@ebicom.pl</u> Learn more: <u>https://ebicom.pl/en/produkty/chatbot/</u>





