# 

checkout-free shopping for every store

## **About Zippin**

Zippin provides autonomous checkout for leading brick & mortar retailers. Our solution leverages computer vision and sensor fusion to create the most convenient shopper experience. Shoppers can zip in and out with their purchases. No more checkout lines and no need for self-checkout scanners.

Zippin launched its first partner store in 2019 and today powers 5 publicly accessible stores.

Zippin is headquartered in San Francisco, CA with offices in India and Toronto.

The company was founded by industry veterans from Amazon, Apple, VMware and SRI.

Zippin has raised over \$15M from investors including Evolv, NTT Docomo, SAP and Maven Ventures.

#### San Francisco HQ

215 Fremont St #1, San Francisco, CA 94105

#### **Toronto Office**

359 Eastern Ave., Suite 110 Toronto, ON, M4M 1B7 416 458 7222



VISION

# Transform retail by banishing the checkout

process.





**Cashierless Shopper Experience** 

- 1. Enter with Zippin app or credit card.
- 2. You and your family shop.
- 3. Walk out. Receipt in app or email.



**Cashierless is the Future** 

- Better and faster shopper experience
- Less labor costs
- Streamlined inventory ops
- Person-level analytics



## Zippin is Proven and Reliable

- ✓ 99.87% accurate in 5 live publicly accessible stores in 4 continents.
- Accurate with all people and clothing; no facial recognition.
- Supports group shopping.
- ✓ 24x7 remote monitoring included.
- Eliminates shoplifting.
- Operational even during Internet outages of up to 4 hours.
- Inventory management and advanced analytics included.
- Custom integrate your app, payment processor, etc.

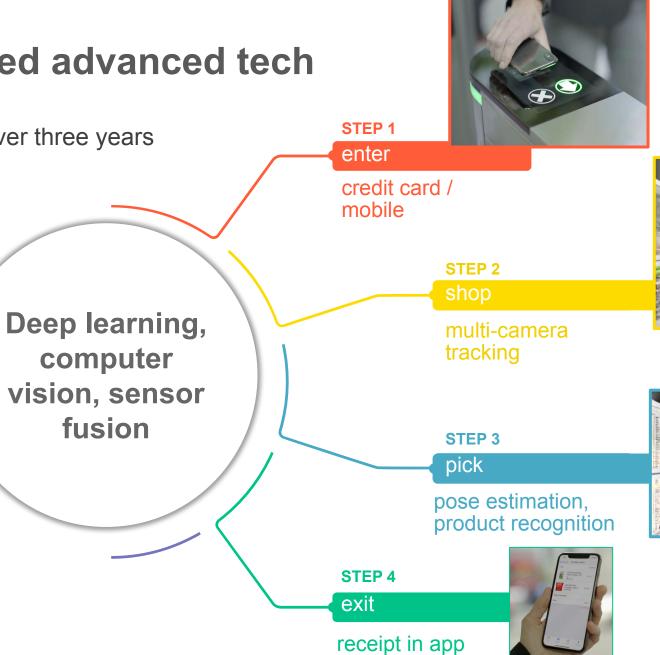


# Technology



#### Integrated advanced tech

Developed over three years









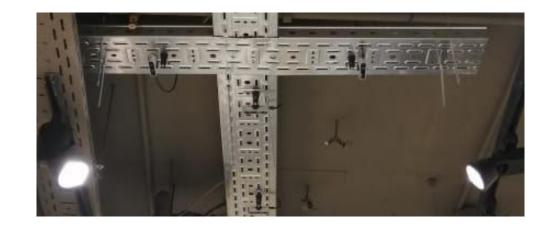
## **Key Equipment Overview**

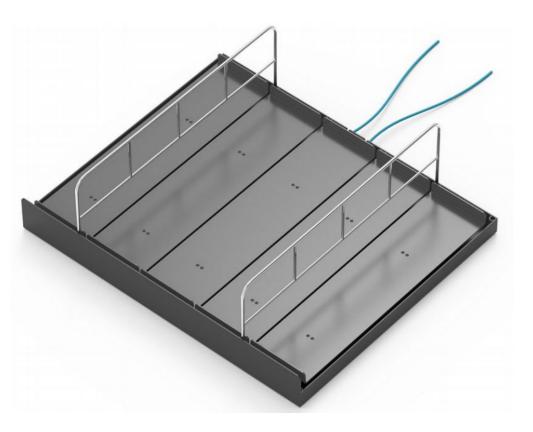
#### **Camera + Compute Bundle**

- Camera bundled with edge computer to speed up inference and reduce Internet and bandwidth usage
- Each camera covers an area of the store when mounted 12 feet above
- Standard mounting interfaces

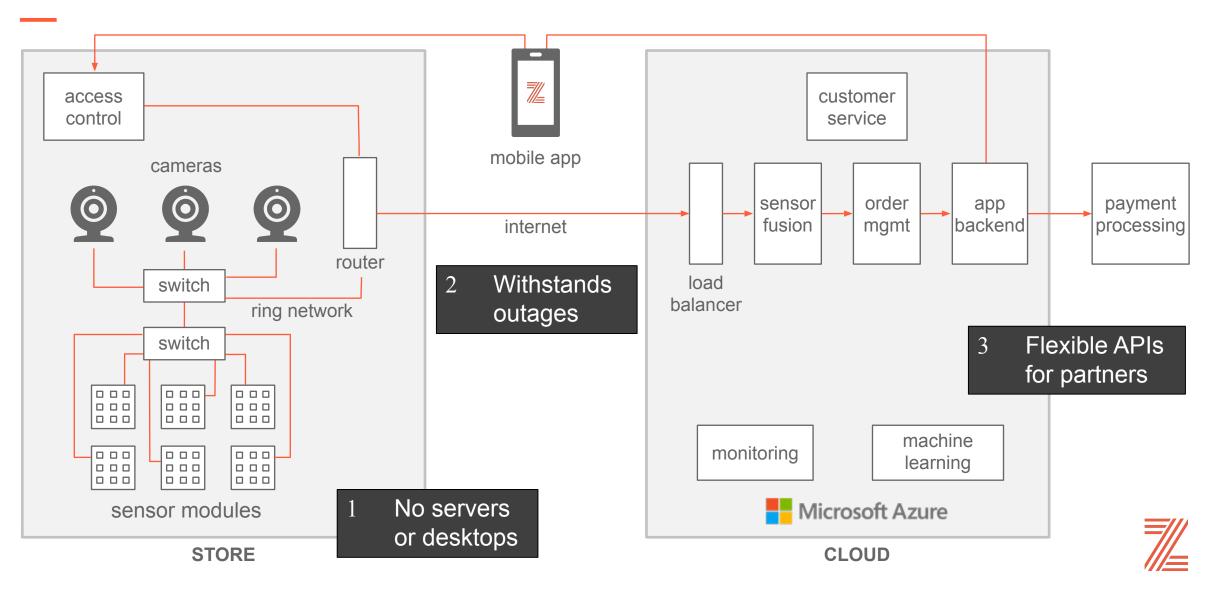
#### **Shelf Sensors**

- Custom sizes with 6-8 week lead time
- Dividers can be adjusted to fit products
- Works with existing shelving
- Coming soon with a display (electronic shelf labels)





#### **Platform Architecture**



# **Live Installations**



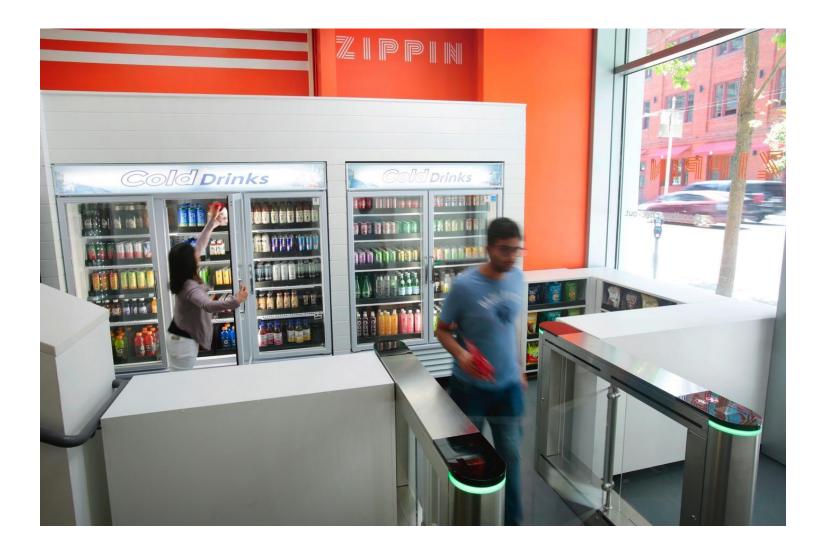
#### **Concept store launched in San Francisco**

Launched on Aug 20<sup>th</sup>, 2018

First checkout-free store in San Francisco

Food & beverage + convenience items





## First 3<sup>rd</sup> party store in Rio de Janeiro

Launched in Brazil on Mar 19<sup>th</sup>, 2019

First non-Amazon checkout-free store

Inside an office building

#1 supermarket. \$5B in annual sales

# LOJAS AMERICANAS



#### ...and in Sao Paulo

Launched On Nov 15<sup>th</sup>, 2019

Inside a residential building

Open 24x7

Major plans for expansion



powered by



#### In Japan

Launched Feb 18<sup>th</sup>, 2020

Large convenience chain in Japan with 14,000 stores

First checkout-free store with a palm reader entrance

Popular items: breakfast, lunch, beverages and snacks



powered by



#### In Europe

Launched May 20<sup>th</sup>, 2020

Azbuka Vkusa - Leading grocery chain in Moscow, Russia

First checkout-free store-within-a-store

Popular items: fruit boxes, lunch, beverages and snacks



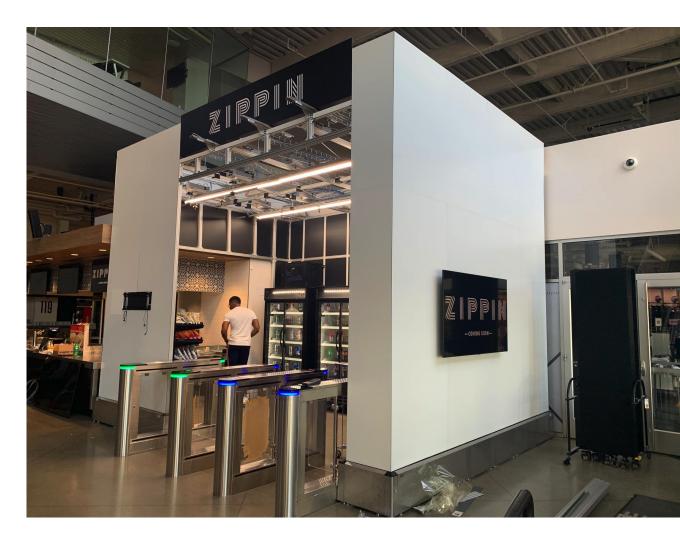
#### Zippin Cube: turn key solution for small format stores

Pre-fabricated option makes installation a breeze

Ideal for airports, stadiums, train stations, malls, etc

Designed for high-throughput stores in high-traffic areas

Suitable for store within a store



The Cube is live



Sacramento Kings Opened Oct 25th

<u>Selling</u>

Draft beer Canned beer Beverages Popcorn Snacks



# **Benefits**



#### Numerous benefits to retailers

Provide delightful customer experience while improving the business model



Retailer net profit goes up by ~3x

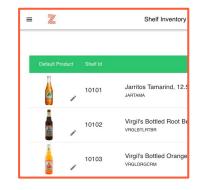


### Services & tools included with Zippin



#### 24x7 Remote Monitoring

Our dedicated 24x7 human-in-the-loop team responds to any errors our Al or system comes across in under 90 seconds.



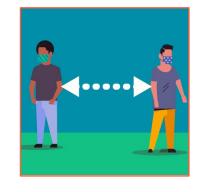
#### **Inventory Management**

Streamline inventory ops by restocking without scanning and using our real-time dashboard that knows when items are misplaced.



#### **Person-Level Analytics**

Increase loyalty and sales by tracking each shopper's dwell time, gaze direction, shopping cart and more in real time.



#### **Post-COVID Tools**

Manage the # of people in the store & enforce social distancing while offering a contact free shopping experience.



COVID-19 Microstore Popup



## **Covid-19 is stretching retail infrastructure to its limits**

Panic buying and hoarding are leading to major disruptions to store operations and the supply chain.

Compounded by health concerns for frontline staff and CDC guidelines on social distancing.



Exceptionally long lines

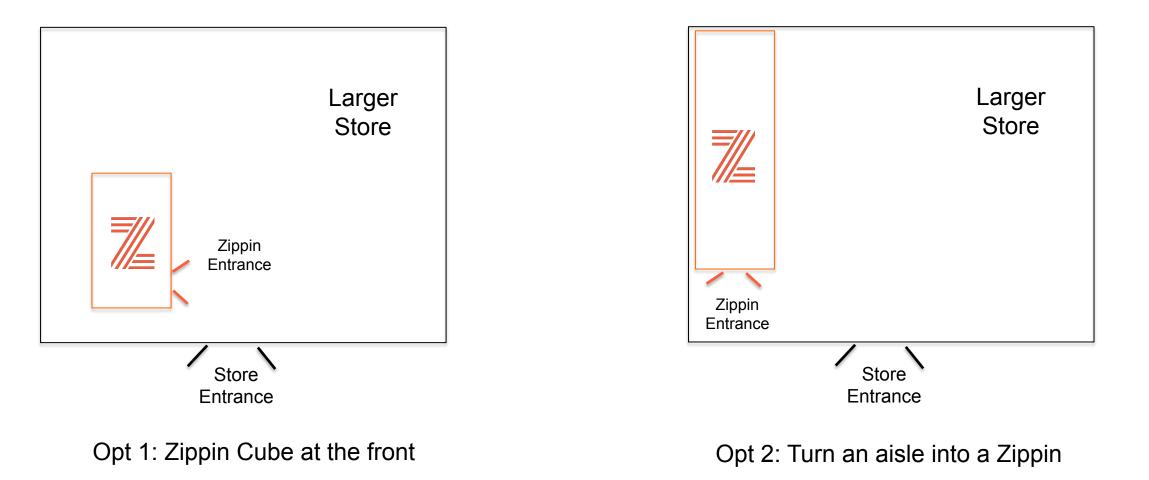


Stock imbalances



## Store-within-a-store for rapid deployment

Express section for popular essentials and rationed products





#### Improved shopper experience with a Zippin store

- 1. Shoppers that need only a few essentials
  - 1. Check-in at the Zippin store with a credit card or Zippin app
  - 2. Grab what they want
  - 3. Exit without waiting in line anywhere
- 2. Other shoppers get
  - 1. Shorter lines at the checkout counters
  - 2. Better social distancing, with fewer shoppers in the main store
  - 3. Remote product availability check (for essentials)



## Zippin kills multiple birds with one stone

- 1. High throughput shopping. No checkout bottleneck.
- 2. Real time inventory monitoring and restocking alerts.
- 3. Touch-free. Interaction-free. Frontline staff don't touch cash, cards or shoppers' items, and can maintain safe distance.
- 4. Automatic enforcement of quantity limits. 10x price for 2<sup>nd</sup> item, even if across visits.
- 5. Aid social distancing. Control # shoppers entering the store through the electronic access-controlled gates.
- 6. Know what's in the store before you drive to the store.



# Thank you

www.GetZippin.com



# Appendix



## **Company overview**

Founding Team ex-







HQ:

Offices:

San Francisco

San Carlos, CA Toronto, Canada Chennai, India Bengaluru, India

**Global Customers** 











MAVEN VENTURES







## **Current Zippin Stores**



Zippin Concept Store Aug 2018 · San Francisco, CA



Sacramento Kings Stadium Oct 2019 · Sacramento, CA



Lawson Feb 2020 · Japan



Lojas Americanas Mar 2019 · Rio de Janeiro, Brazil



Azbuka Vkusa May 2020 · Moscow, Russia



Lojas Americanas Nov 2019 · Sao Paulo, Brazil

