

A kiosk solution for retailers and restauranteurs

Amicis Lifestyle | Self Service Kiosks
create endless aisle and customer
self-service opportunities



t: +1 (770) 753-6452

e: info@amicissolutions.com

w: www.amicissolutions.com

Why Amicis Lifestyle | Self Service Kiosk?

Amicis Lifestyle | Self Service Kiosk is a solution for retailers and restaurateurs with Dynamics 365 Commerce that adds kiosks to create endless aisle and customer self-serve opportunities that increase sales and speed of service and grow customer loyalty and engagement.



01

Key Features

- Intuitive, user-friendly interface for a seamless customer experience
- Centralized kiosk screen configuration that automatically populates button grids
- Tailor display of assortments or menus based on kiosk location and/or time period
- Manage assortments and menus by hierarchy, categories, availability, top sellers and more
- Customers can view order history and loyalty programs, receive personalized product recommendations, create wish lists and more when they enter an ID number, name and phone number, or scan a QR code linked to their account
- Take advantage of curated lists to drive sales: New, Best Selling, Trending, Frequently Bought Together, People Also Like, Picks for You
- Engage and advertise to your customer when the kiosk is idle with your own digital library via kiosk media server

02

Restaurant Self Service

- Raise check averages and improve customer throughput with an increased capacity for taking orders
- Customers can view menu, modify orders, view ingredients, nutrition and allergens, engage with loyalty programs, make payment and more
- As customer makes modifications and substitutions to their order, nutrition values and allergens are adjusted, and inventory is tracked and accounted for in the back office
- Centralized management of recipes, ingredients, combos, substitutions and modifiers
- Route orders directly to Kitchen Display System and customer order ready screens

03

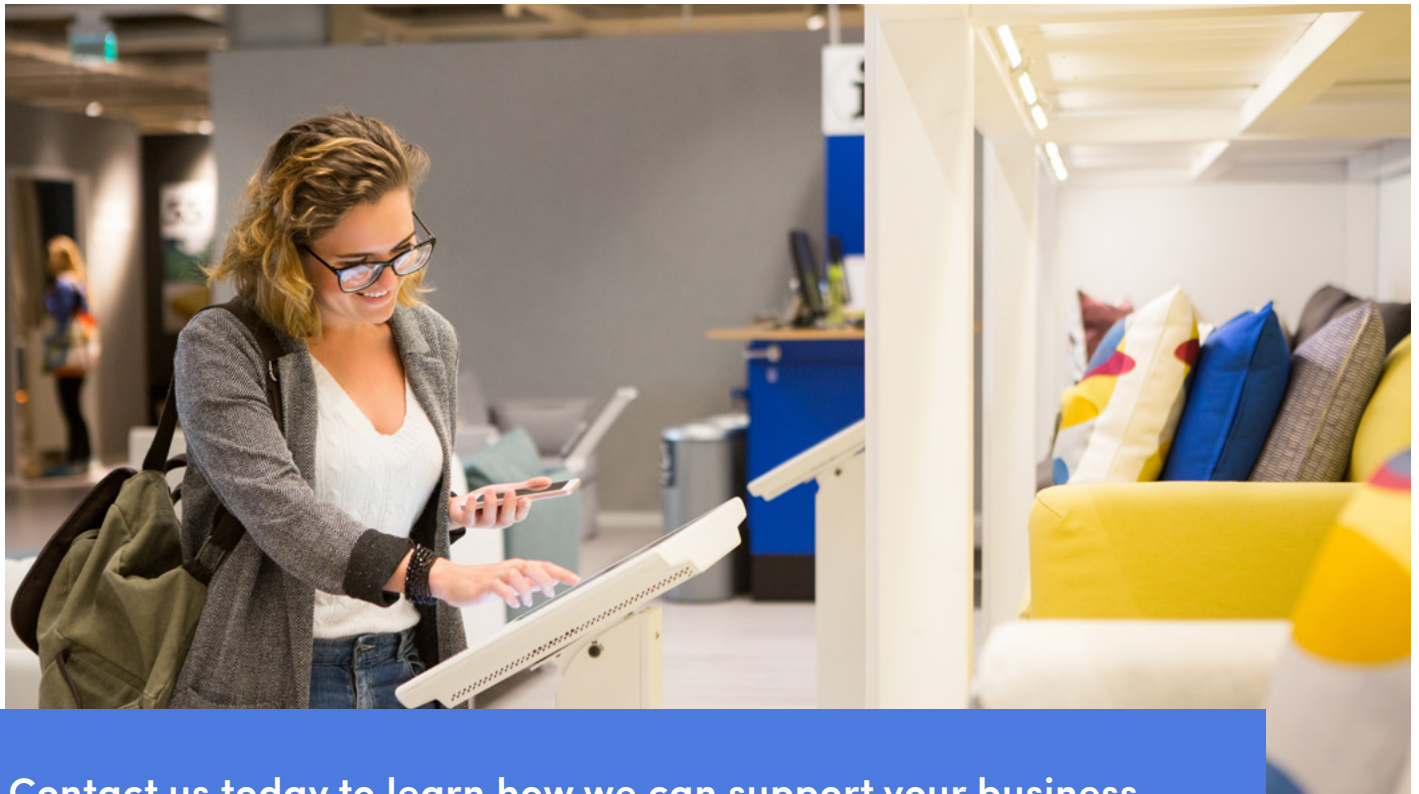
Retail Endless Aisle

- Retailers can offer a much more extensive selection of products than can be displayed in-store, with enhanced digital cross-sell and upsell opportunities from AI, machine learning.
- Customers can scan barcodes and view product information, browse the entire catalog, create wish lists, check product availability at other stores, get personalized product recommendations, order and pay at the kiosk for delivery to home or pick-up in-store.

Get the most from your software investment

Our solutions grow and adapt to new business needs as your customer demands change and new selling channels emerge. Having the right software in place is just part of the equation – you must be able to rely on expertise to guide the deployment of both the technology and the right processes to support it.

At Amicis Solutions, our Professional Services team has extensive experience serving businesses in the retail and hospitality industries. We bring knowledge of industry best-practices and a wide range of consulting services to projects of any size or level of complexity, and we support our customers comprehensively, with reliability and efficiency.



Contact us today to learn how we can support your business.

About Amicis Solutions

We are the go-to provider of services and support for [Microsoft Dynamics 365](#), a best-of-breed combination of ERP and CRM functionality, for the retail and hospitality industries. Our clients in North America rely on us to help them get the most from their [Microsoft Dynamics 365 Commerce](#) investment. Our suite of best-in-class, fully integrated proprietary solutions are robust yet flexible and easy to use, enabling businesses to meet and exceed customer expectations – all while helping them streamline operations and eliminate unnecessary costs.

Learn how we can support your organization by visiting www.amicissolutions.com today.

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