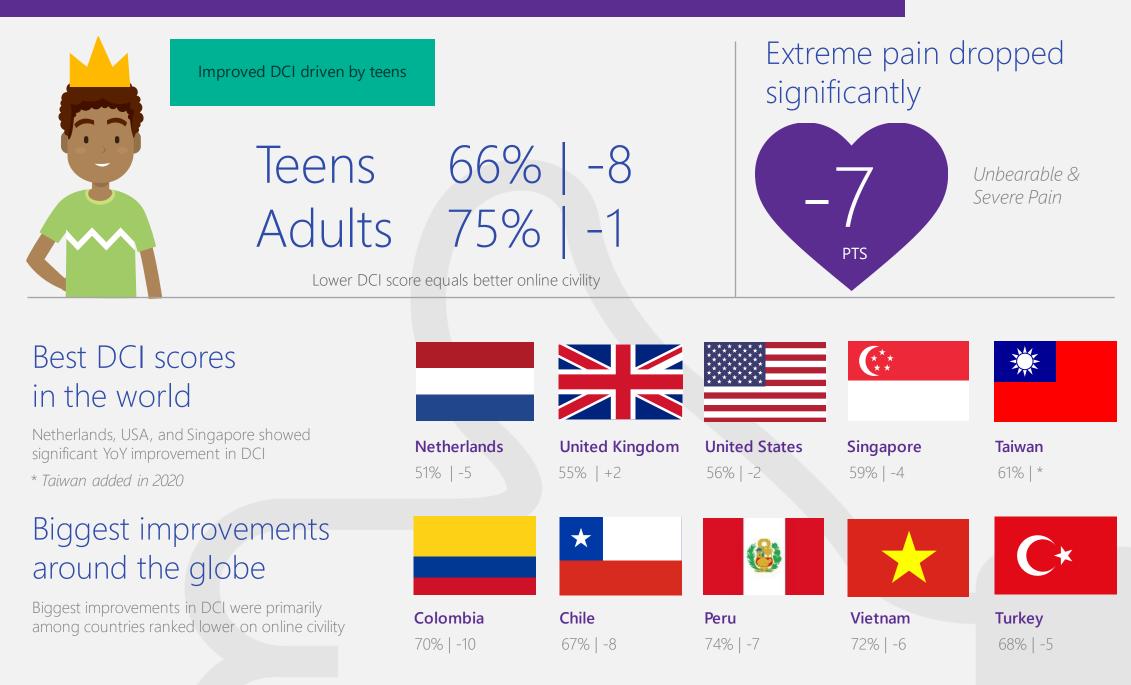


February 2021

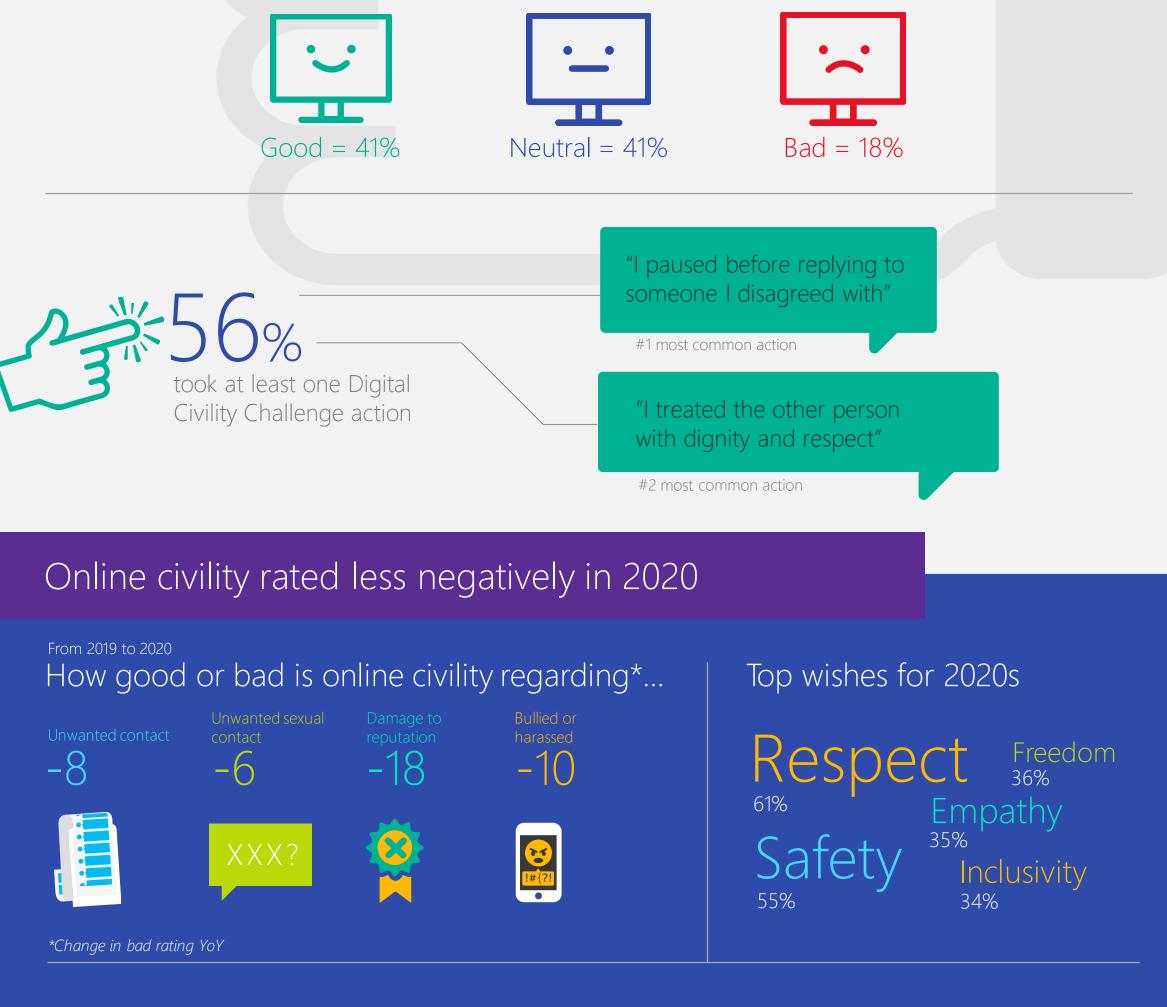
Civility, safety & interaction online: Argentina

In an effort to promote safer, healthier, and more respectful online interactions among all people since 2016, Microsoft has been surveying teens and adults around the world about the state of digital civility. This latest survey marks the fifth straight year of that research, where we again asked respondents about their exposure to 21 different online risks across four categories: behavioral, sexual, reputation, and personal/intrusive. In total, over 16,000 respondents in 32 countries participated (500 in Argentina), equally divided between teens and adults The research was completed in April and May 2020. Read on for a summary of the latest results, some of which may surprise you.

Digital Civility improved by 5 points to 71



Rating overall online civility



News media expected to make biggest contribution to improving online civility in 2020s



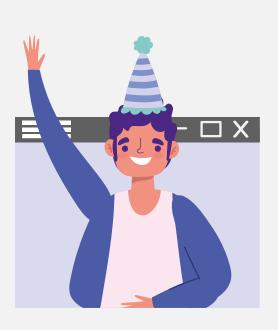
Discrimination

21% | +4%

Three in ten said civility online was better during Covid-19

Hate speech

22% | +1%



Hoaxes, scams & frauds

38% +7%

* Changes since 2017



said online civility was **better** during the pandemic

Better online civility was attributed to people helping



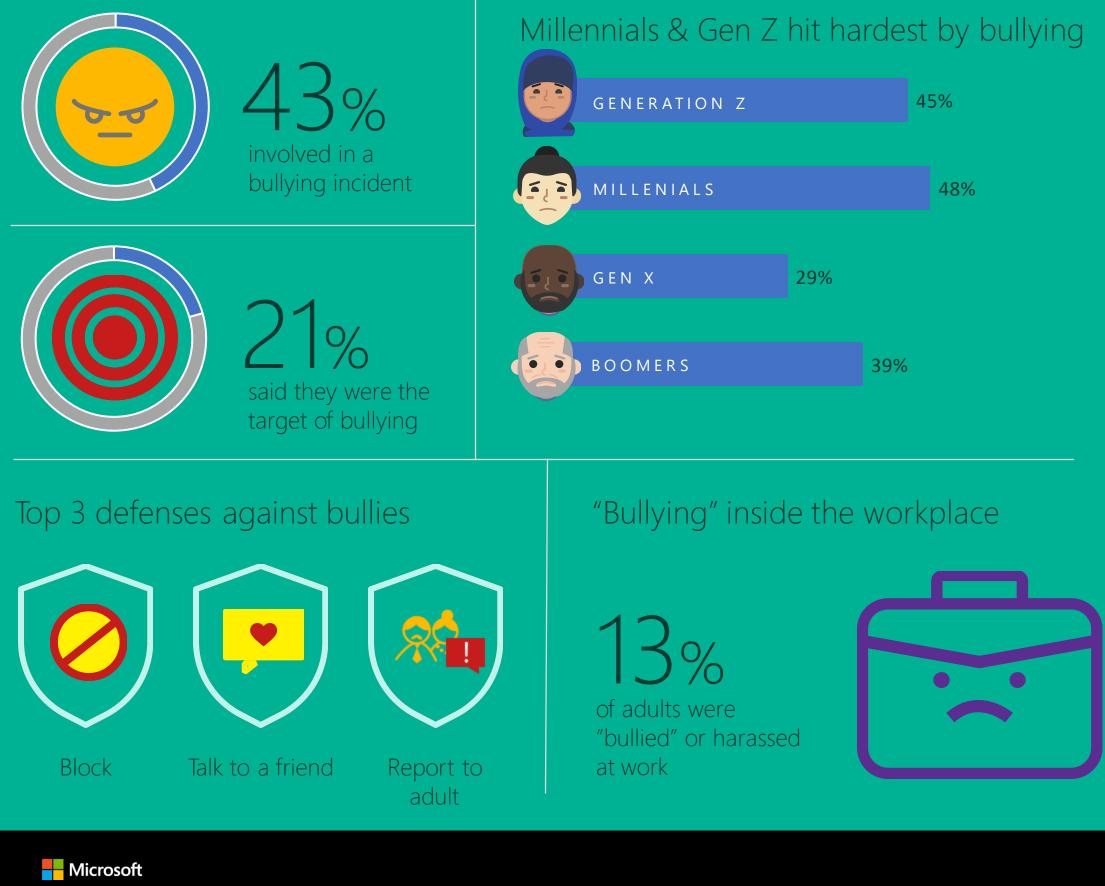
said online civility was **worse** during the pandemic



Greater spread of false and misleading information was

experienced a risk in the past week

4 in 10 involved in a bullying incident



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