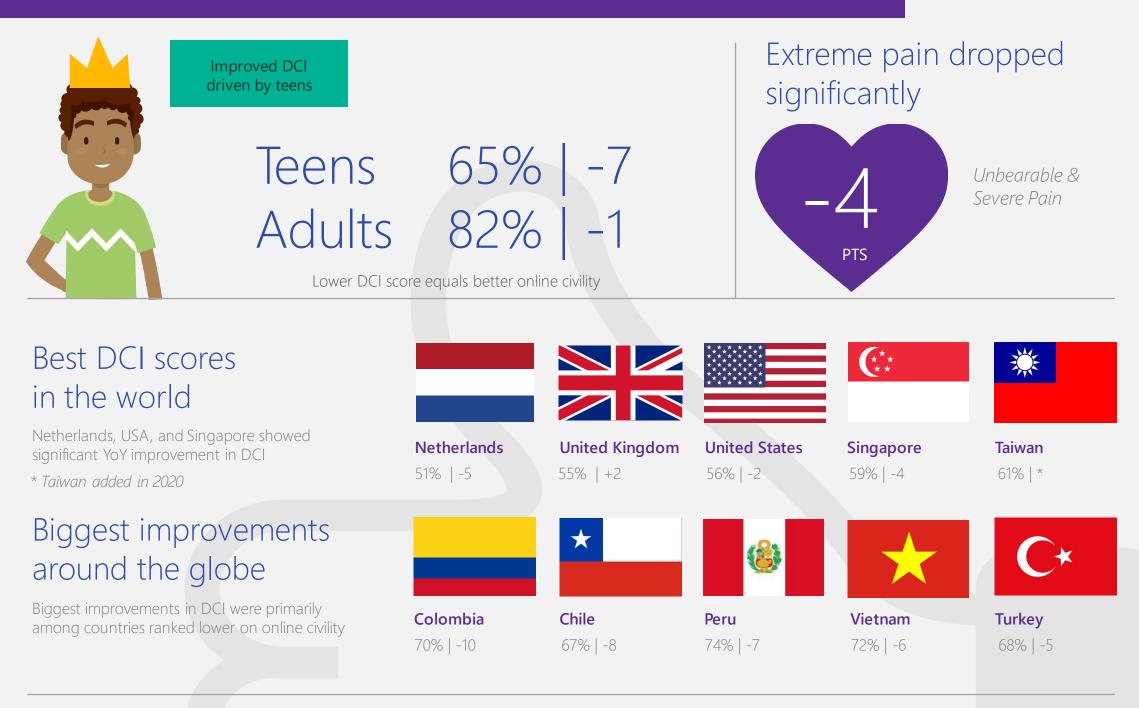


February 2021

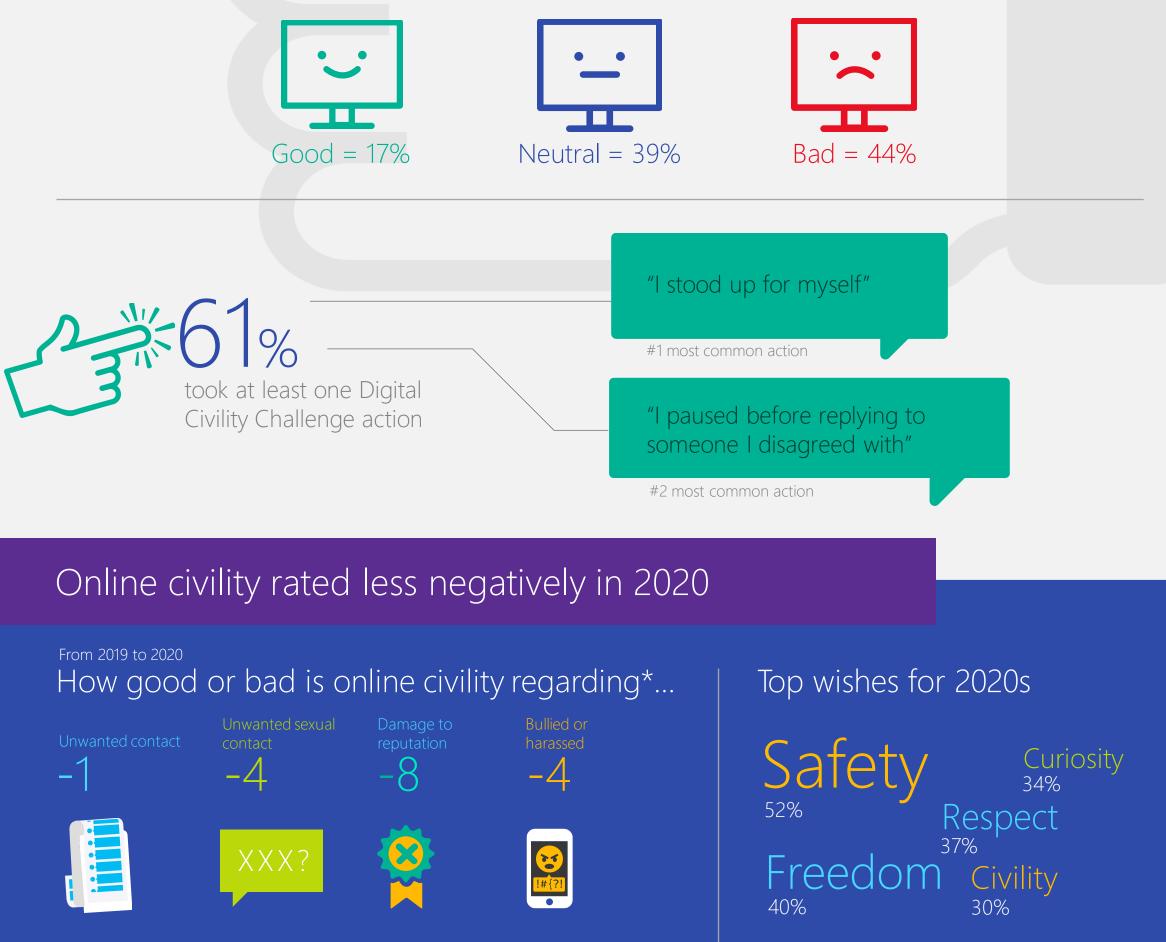
Civility, safety & interaction online: Hungary

In an effort to promote safer, healthier, and more respectful online interactions among all people since 2016, Microsoft has been surveying teens and adults around the world about the state of digital civility. This latest survey marks the fifth straight year of that research, where we again asked respondents about their exposure to 21 different online risks across four categories: behavioral, sexual, reputation, and personal/intrusive. In total, over 16,000 respondents in 32 countries participated (501 in Hungary), equally divided betweenteens and adults The research was completed in April and May 2020. Read on for a summary of the latest results, some of which may surprise you.

Digital Civility improved by 4 points to 73

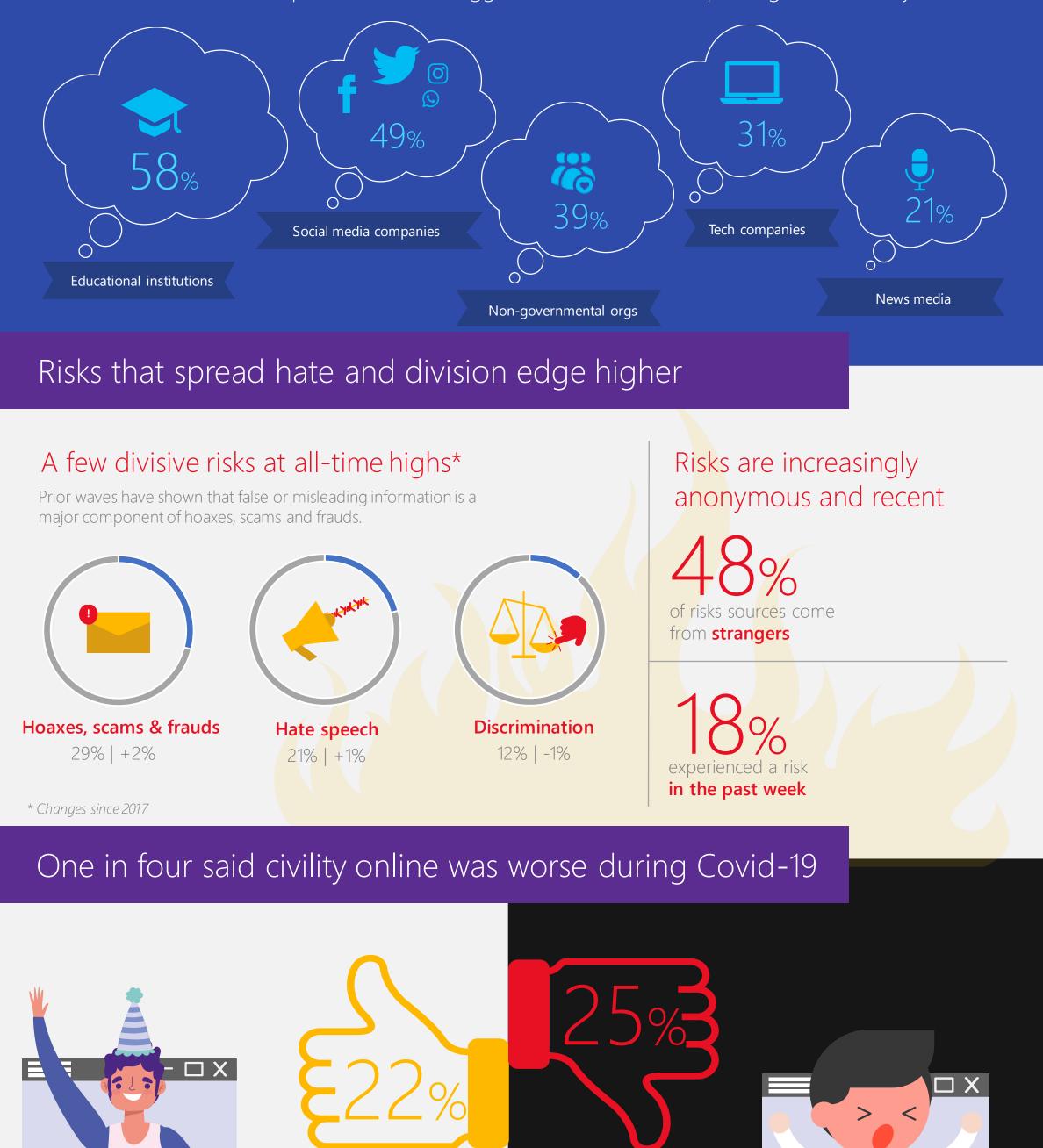


Rating overall online civility



*Change in bad rating YoY

Educational institutions expected to make biggest contribution to improving online civility in 2020s



said online civility was **better** during the pandemic

Better online civility was attributed to having a greater sense of community and that we are all in this crisis together

Greater spread of false or misleading information and

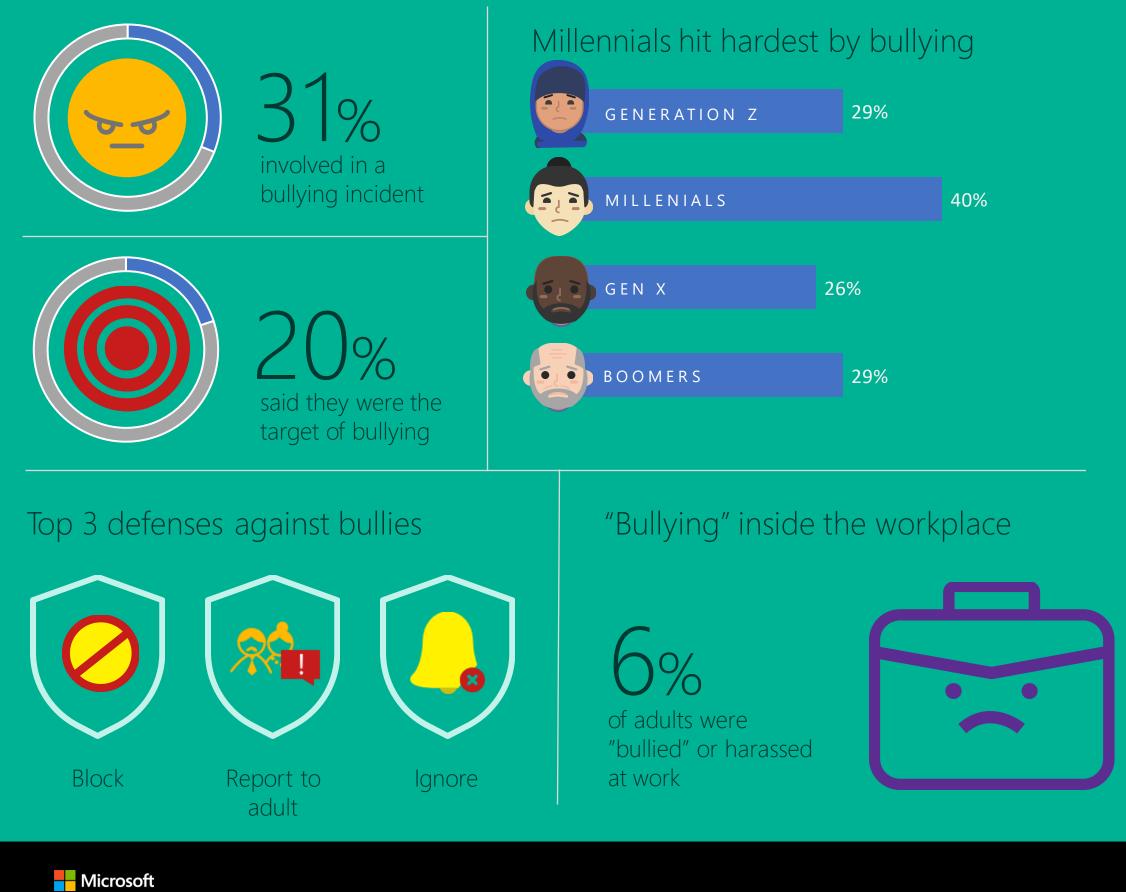
said online civility

was worse during

the pandemic

more people taking out their frustrations online were most often cited as how online civility had worsened

3 in 10 involved in a bullying incident



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