



Innovating Solutions in Healthcare Technology Management

JiwaMed provides industry-specific, end to end device management capabilities for healthcare device vendors, clinical engineers and biomedical device technicians. This allows healthcare technology professionals that operates medical devices on a daily basis to ensure that each device is safe, effective and available for clinical use.

Enhanced Customer Experience



Built in customer centric solutions that puts them at the center of all device service interactions, allowing companies to retain loyalty and advocacy of customers.

Optimized For Success



Minimize lead times, reduce delays, and improve productivity of each device.

Modernize and Transform Healthcare Device Management Processes



Get a clear overview of all device data in one place with built in predictive analytics and business intelligence to make smarter decisions faster than before.



GAIN 360° VIEW OF EACH DEVICE

Full asset lifecycle management – from pre-assessment through acquisition and support through final disposition.



RESOURCE SCHEDULING

Enabling device vendors with a complete multi-dimensional view of technician locations, technician capabilities & demand. Vendors can now streamline resource management and allocate technicians instantly.



REMOTE FIELD SERVICE & TECHNICIAN MANAGEMENT

Equip technicians with information to detect issues in real-time, troubleshoot issues remotely and resolve problems while keeping customers informed during every interaction of the service.



QUICK, EASY & ACCESSIBLE DEVICE CONFIGURATIONS & AFTERMARKET ENGINEERING

Accelerate sales with the ability to provide device customizations and aftermarket engineering.



IoT ENABLED EQUIPMENT DATA MONITORING

Gain complete control of each device while delivering reliable service using advanced analytics, machine learning and IoT capabilities.



EXPLORE NEW REVENUE STREAMS

JiwaMed provides an excellent technological platform and specialised rental/lease management modules that assist medical device vendors and OEM's in setting up subscription services for medical devices.



MANAGE ADJUSTABLE SERVICE AND FINANCE PACKAGES

Track, manage and monitor all the service work orders, cost of materials, labors and price variations associated with service packages.



PREDICTIVE & PREVENTATIVE MAINTENANCE

Reduce downtime, improve reliability, increase performance, and ensure the safety of all your medical devices.



HASSLE FREE MANAGEMENT OF WARRANTY PACKAGES

Improve customer retention, secure loyalty, and increase efficiency by managing and tracking standard warranties, warranty terms, warranty periods and extended warranties.



COMPLIANCE & REGULATORY MANAGEMENT

Ennsure secure, compliant, and auditable transactions for medical devices suited to meet the strict regulations in the healthcare industry.

visit us at www.jiwamed.com

Connect with us on 

- Access data from any device
- Manage device services anywhere, anytime
- Track and analyze maintenance and device expenditures
- Multiuser and multi-location support

- Automated Inventory management
- Minimized workflows
- Increased asset availability
- Improved patient experience