iCORE

Turning data into profit

iCore in the cloud!

iCore in the Cloud
iCore Cloud Services
Choise of solution!
The iCore cloud offer
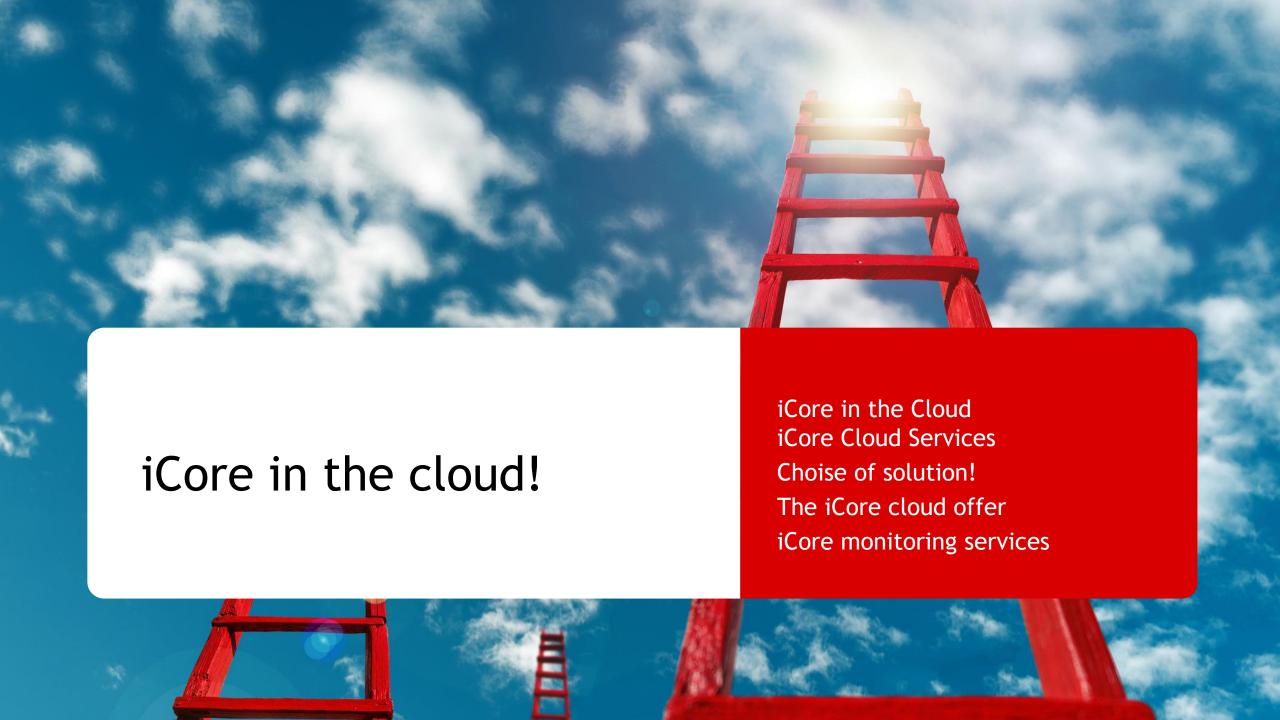iCore monitoring services

On what level do you want to work?

Anders Hasselberg

(MCSA: Cloud Platform)

Microsoft Azure Solutions Architect at Iver AB

" If a customer compares iCore with the building blocks in Azure then they must build their own iCore on top of Azure's building blocks"

One-stop-shopping for integration

iCore Private Cloud
- iCore PaaS
  Integration platform as a Service

- For bigger implementations with customer unique demands

iCore Flexible Cloud
- iCore PaaS
  Integration platform as a Service
- Körs i iCore Public Cloud
  (Multitennant)

iCore Integration Suite
- iCore integration platform
  in Customer managed hosting

iCore Standard Cloud
- Packaged integration services
  in iCore Public Cloud (Multitennant)
  - B2B Communication

- Standardized and price effective solutions

![iCORE]

Move to the cloud!

- Focus on your core business
- Always latest version
- Reduce risk & cost
    - No person dependecy
    - Rising complexity & demands on know-how/best practise
    - Resource bottleneck
    - Follow regulatory demands (e.g. GDPR & SOX)
    - High security level
    - TCO/ROI

Focus on your business!

What is the difference?

Between iCore On-premise and iCore Cloud Services

On-premise

- iCore resides in customer datacentre
- Customer responsible for end user support
- Operations are done by customer (hosting, up time, back ups, upgrades of server and iCore, scaling up/down...)
- Few, larger releases per year
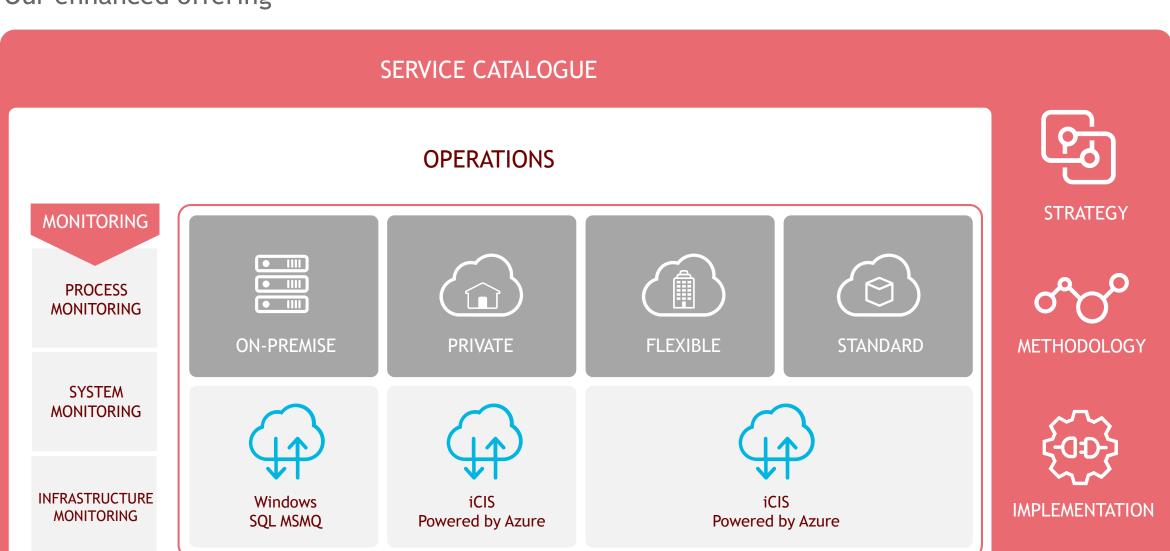- Traditional license/SLA

iCore Cloud Services
(Flexible/Standard Cloud)

- iCore resides in iCCS secure and highly scalable environment
- iCore responsible for support
  - Customer dashboards available
- iCore responsible for operations, continuous upgrades and 99,95 % up time
- Many small releases
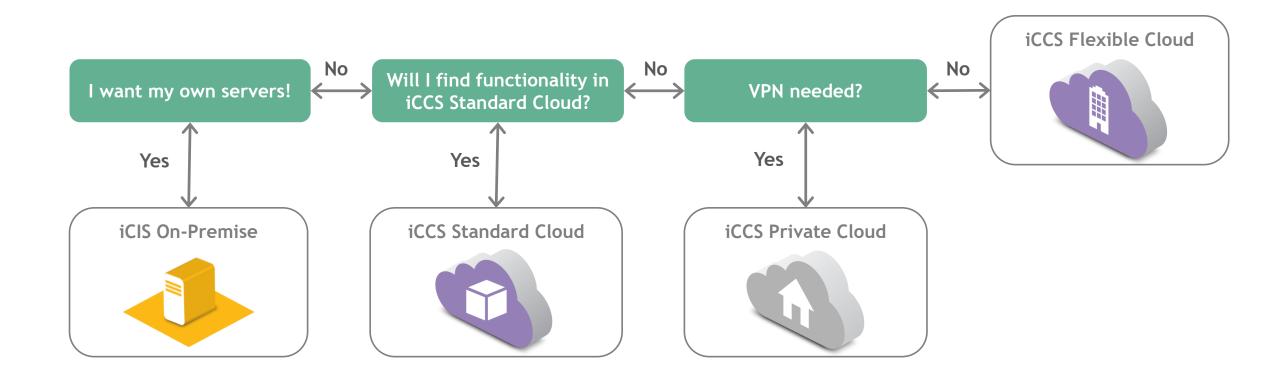- Subscription based pricing, pay for what you use

iCore Cloud Services

Our enhanced offering

SERVICE CATALOGUE

OPERATIONS

MONITORING

PROCESS MONITORING

SYSTEM MONITORING

INFRASTRUCTURE MONITORING

ON-PREMISE

PRIVATE

FLEXIBLE

STANDARD

Windows SQL MSMQ

iCIS Powered by Azure

iCIS Powered by Azure

STRATEGY

METHODOLOGY

IMPLEMENTATION

Choice of solution!

Which solution is right for you?

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| I want my own servers! | No | Will I find functionality in iCCS Standard Cloud? | No | VPN needed? | No | iCCS Flexible Cloud |

Yes — iCIS On-Premise

Yes — iCCS Standard Cloud

Yes — iCCS Private Cloud

iCore Cloud Services - Standard Cloud

Our standardized multitennant solution delivered as a function!

- iCore "owns" and manage the full solution
- Customer may monitor their integration flows in the iCore portal.
- All surveillance done by iCore (Option: Active Process monitoring).

Current available functions:

- iCCS B2B Communication (AS2, SFTP m.m)
- Dropzone
- FTP(S)

iCore Cloud Services - Flexible Cloud

- Our multitennant-solution delivered as iPaaS.
- iCore is responsible for up-grade.
- iCore is responsible for the scalable enviroment.
- Customer "owns" the integration solution.
- Possibility for the customer to monitor and maintaine the integration flows in the portal.
- Customer responsible for test scenario.
- iCore responsible for running the customer test scenarios for all types of changes.
- Surveillance of iCore (Options: Process monitoring Passive eller Active).
- Deploy of changes done by iCore.
- To be able to run iCore development "Local tools" is needed.

- VPN not available

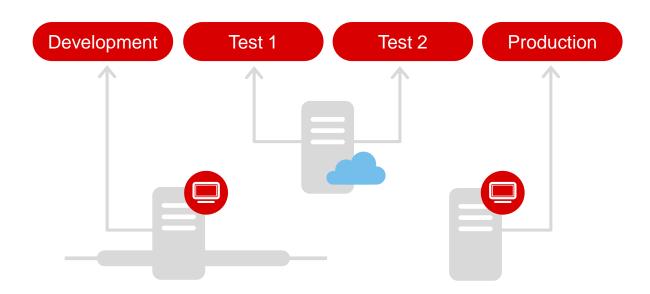# iCore Cloud Services - Private Cloud

- The customer have their own infrastructure in the iCore cloud.

- The customer is responsible for ensuring that sufficient infrastructure for iCIS exists.

- The customer own their integration solution.

- Possibility for the customer to monitor and maintaine the integration flows in the portal.

- Customer responsible for test scenario and UAT.

- Up-grade of iCIS has to be done at least once a year. The currrent product version of iCore must not be older than 12 months.

- Surveillance of iCore (Options: Process monitoring Passive eller Active).

- VPN is available as extra feature

iCore Monitoring Services

Our new and enhanced offering
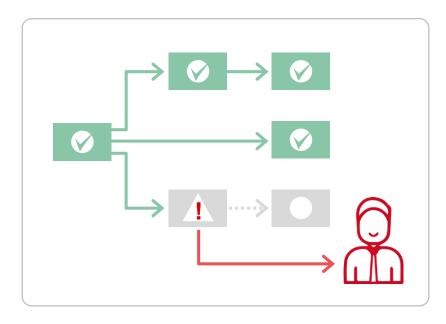

Infrastructure monitoring

The Infrastructure monitoring service is an automated preventive service which continuously monitors your server(s) health status. The service checks available disk space, RAM memory, CPU usage and reports back to the iCore Service Center.

If a problem is detected, the customer is notified and gets to decide what to do next.

Always included

System monitoring

System monitoring is an automated "is-alive" monitoring service that checks the availability of the iCore systems included in your integration solution. If any of the systems are unavailable or under heavy load, this will be automatically reported to the iCore Service Center. Before any actions are take, the customer is notified and gets to decide what to do next.

Always included

Process monitoring

The Process monitoring service ensures that all transactions and messages processed by your iCore systems are working correctly and that they reach their destinations. If any errors occur, the customer is notified and gets to decide what to do next.

Optional service: Active / Passive

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