

# l'm Otto Your Artificial Intelligence Employee

- Increase revenue.
- Improve satisfaction.
- Reduce expenses.
- Refocus staff.
- Differentiate services.
- Gain competitive advantage.



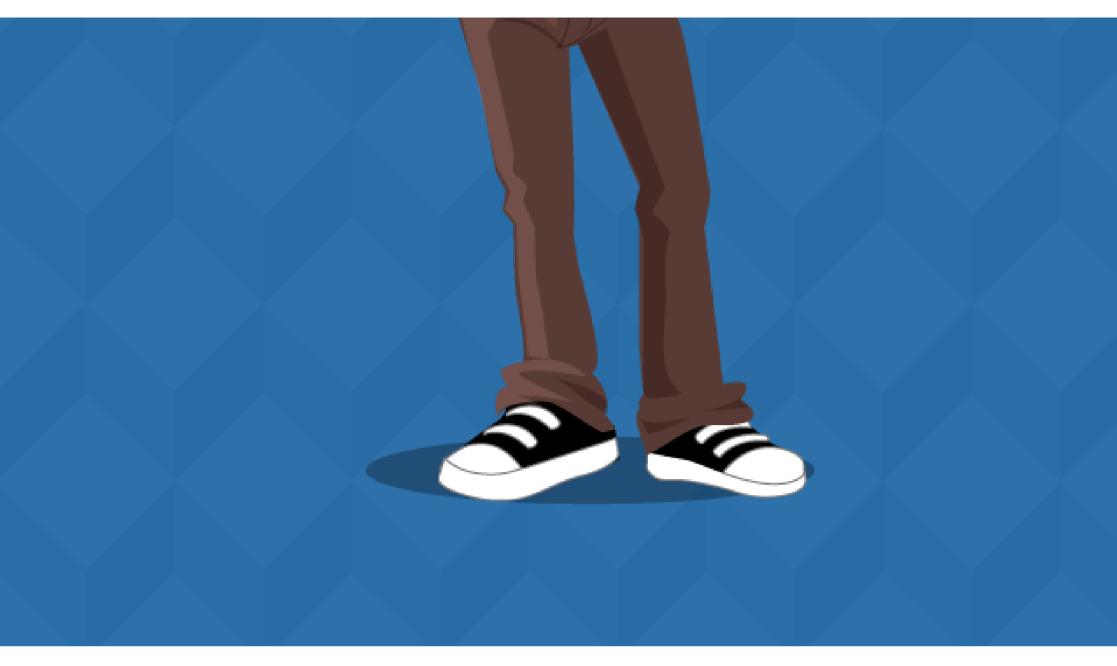
Otto web app is available for mobile \$ desktop!

**CONTACT** 



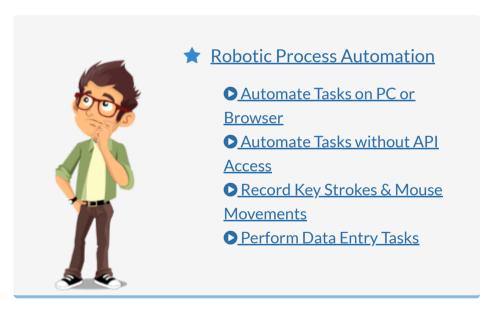






# How Otto Helps













- Concer Dun
- ▶ Inform Buyers
- ► Help Select Products
- **○** Guide Sales Experience



**Vendors** 

▶ Provide Customers with Requested Info

▶ Automate Almost Anything!

More questions?

Get in touch **①** 

### **Features**



24x7x365

Otto works 168 hours every week without overtime, vacations, or sick time. This allows your employees to obtain help around the clock even if you only staff 40 business hours each week. Otto works every evening, all night, weekends, and holidays.

Find out more



#### Mobile App & Browser Bot Access

Otto Bot can be accessed through iOS, Android, and desktop browsers and the conversations are synced if you start on one device and switch devices mid-conversation.



#### **Customized for Your Needs**

For tasks specific to your line of business applications, Otto can be customized for your organization to offer 'Otto'mated solutions to problems that are specifically tailored to best serve your users.



**Bot Personalities** 



#### Language Understanding Engine

Employees can experience true self-service by making requests just like they're chatting with a person. Language Understanding interprets user goals (intents) and distills valuable information from sentences (entities), for a high quality, nuanced language model.



#### 'Otto'mated Fixes

Otto can address many of the top service issues, including password resets, slow PC troubleshooting, providing instructions to users, training and can even open support tickets.



#### Enterprise-grade administration and security

Get secure bot messaging, user authentication, as well as granular control of permissions with departments, categories, and subcategories.





## What do people think?

I have been working with
Enterprise Clients along with
MSPs for years, and as soon as I
saw it I knew the AI Bot is a
game-changer. Your IT Techs are
going to love the added freedom
and flexibility it gives them. Your
end-users will be happier as
their problems are addressed
significantly faster and at any
time. Business owners are going
to LOVE it as you achieve your
SLAs and obtain Higher Net
Promoter Scores. Point blank,



the **ป็นให้เกิStone** IMS360 Group 90% of the world's captured data in history has been recorded in the last 2 years.
With so much data at hand, the only way we'll be able to sift through it and organize it in meaningful ways is through Machine Learning and Artificial Intelligence. Utilizing tools like Otto.bot's AI Bot is the wave of the future to providing valuable insight in a quick and easy way.



Terry Stein Microsoft Corp.

Also featured in...

Mashable WIRED techradar.



### Story behind the app

We had agents servicing what seemed like a never-ending wave of repetitive tasks. Password resets, software updates, and many other similar tickets piled up in a queue. Availability became a driving factor in how long it took to resolve an issue. There had to be a better way. Why not automate where possible? With the help of cloud computing and advancements in Artificial Intelligence, it is now possible to provide excellent service instantly! What we ended up with was an internal solution that was providing excellent service at a fraction of the cost in a fraction of the time. Clients started seeing immediate resolution to issues and the impact on our bottom line was noticeable.

That's when Otto was born. Otto is an Ai Support bot solution that can be customized to reduce costs, eliminate ques, and improve service levels at any company. Otto allows companies to provide world-class support 24/7/365.

Otto doesn't sleep or take breaks and most importantly, Otto performs all



Neil Issa

CEO & Lead Architect





# Contact Us

We'd love to hear from you. Please contact us if you would like to schedule a time to discuss

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NAME:			
EMAIL:			
MESSAGE:			
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