Hitachi Solutions

Accelerate your customer 360 journey

Hitachi Solutions & Dynamics 365 Customer Insights

Enterprise+

Insights intended to empower every organization to augment customer experience, personalize interaction, and unify communication.

Pricing:
Starting at $185K

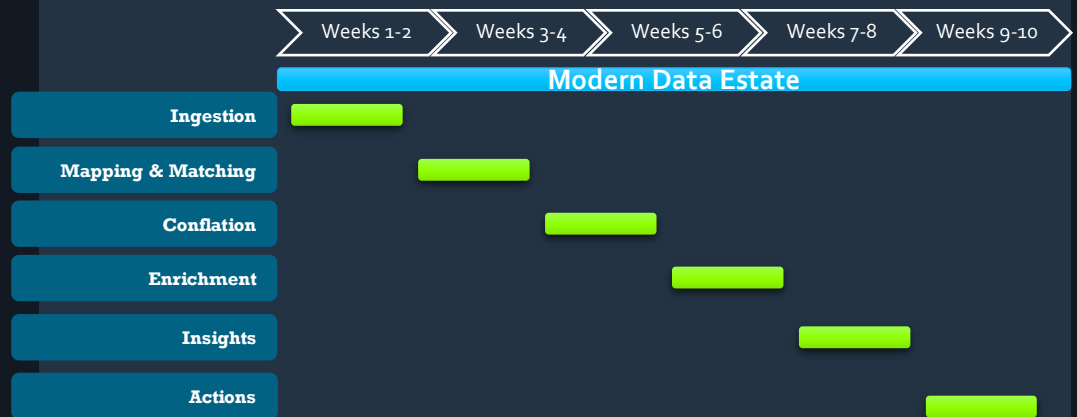**Service Type:**
Implementation

Products:
Customer Insights

Supported Products:
Azure
Power BI
Power Apps

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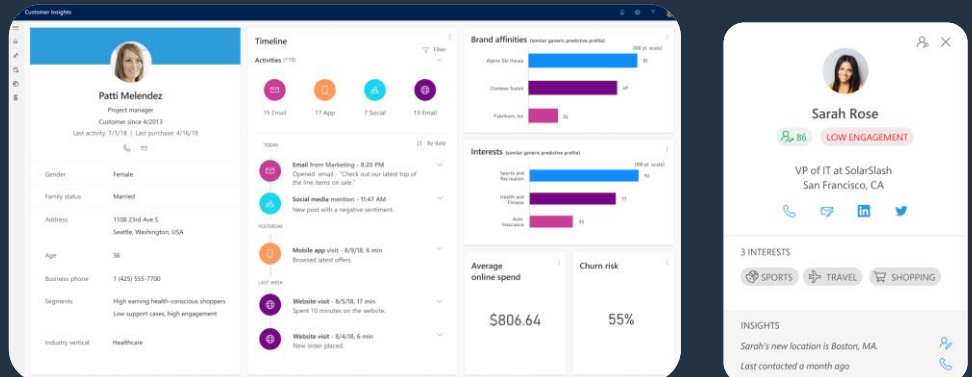**in** **LinkedIn**
linkedin.com/in/hitachisolutions

CIe+: Enrich your customer journey

Summary
Use Customer Insights as a jumping off point to gain better insight into customer behaviors and identify opportunities to enrich information and automate actions. Customer Insights is a powerful, scalable and user-friendly tool to unify customer information in a centralized location. Use CIpilot as an accelerator your customer 360 journey - starting at $55k in as few as 6-weeks

Weeks 1-2	Weeks 3-4	Weeks 5-6	Weeks 7-8	Weeks 9-10

Modern Data Estate

- Ingestion
- Mapping & Matching
- Conflation
- Enrichment
- Insights
- Actions

Solution Example

Key features

- Powered by the Modern Data Platform
- Production enterprise solution designed to help you realize the value of your customer data
- Built with DevOps, Modern Data Architecture, IaC and full automated deployments with three environments
- Provides a comprehensive platform on which to build a robust enterprise data environment

Deliverables

- 10-week duration
- Automated data ingestion of up to 5 data sources into the Data Lake
- Establishes production environment Customer Insights solution
- Enrich your data with up to eight ML models or external data augmentations
- Up to five automated workflows