



## CRM ADMINISTRATION SERVICES

Spend more time growing your business and zero time managing your CRM.

### CRM Admin by TrellisPoint helps you manage Dynamics 365 with ease.

CRM systems are a wonderful asset to business operations. They help you stay connected to customers, streamline processes, and improve profitability. However, many companies struggle with ongoing support and maintenance for their Dynamics 365 solution for two main reasons:

- Many partners fail to offer ongoing support and maintenance contracts. On-demand support leaves you spending extra dollars and losing precious time.
- The skills required to maintain your system are very broad making it difficult to find that perfect full-time resource to assist with all of your needs.



TrellisPoint has become an integral business partner to our firm. Their support and maintenance services have paid dividends for us through the expert-help we receive from the team."

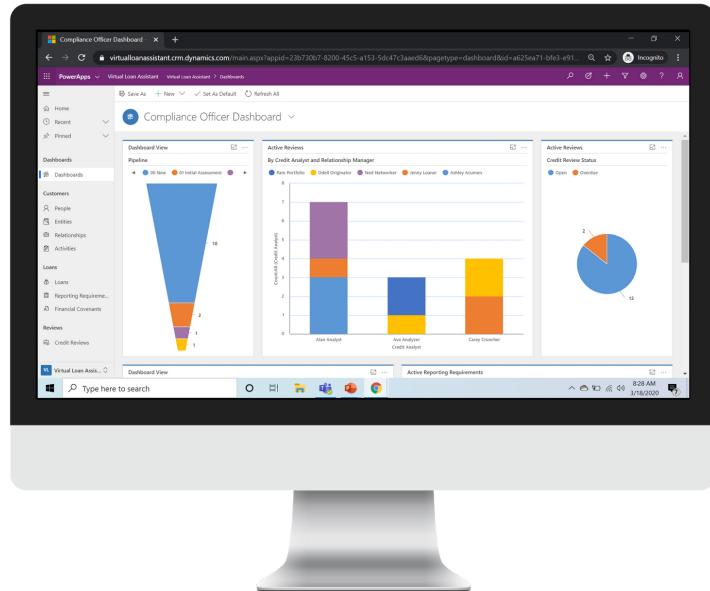
**Jeremy Bilsky, Senior Director & General Manager - Advance Partners**

TrellisPoint's CRM Admin support and maintenance packages are ideal for businesses who want to manage their CRM more strategically. With cost structures tailored to meet the needs of most small to medium sized businesses, CRM Admin is a turn-key service for your Dynamics 365 configuration, diagnostic, troubleshooting, and training needs.

# Your Dynamics 365 Concierge is a click away!

You'll have access to our entire support team of Microsoft Dynamics 365 experts to assist you in the most efficient way possible. The list below outlines common requests that fall under a typical support and maintenance contract.

- Functional and process issues
  - Troubleshooting
  - Documentation and training
  - User management
  - Security administration
  - Reports and dashboards
  - Business process support
  - Configuration updates
  - Usage monitoring
  - Release management
  - System job creation



## Leverage speed, lessen overhead.

We developed CRM Admin to give Dynamics 365 lovers like us an effective solution to their maintenance headaches in a cost-friendly way. Annual subscriptions start at \$1,600/per month and are designed to keep your system running smoothly – 24/7/365!

# Your business is our business.

The key to successful relationships is mutual understanding and trust. If we don't already know your business, we'll dive into it and learn so we can provide you the highest level of support and account management possible.

**Schedule a free consultation today!**

Visit [www.trellispoint.com/crm-admin](http://www.trellispoint.com/crm-admin)