



Smarter Solutions. Better Outcomes.

Burwood Group helps forward-thinking IT leaders design, use, and manage technology to transform their business and improve outcomes.

The rapid pace of technology change has created a world that grows smaller and yet more complex every day. From automation to multilayered security to employee collaboration, technology buyers are challenged to evaluate new advances while maximizing current investments.

Burwood Group's services in consulting, technology, and operations are rooted in aligning IT investments to business priorities. Whether you are developing strategy, deploying technology, or creating an operational model, Burwood is a dedicated partner.

Burwood consultants are experts in using cloud, network, security, and collaboration technologies to create user-centric, automation-driven environments. To support our professional services expertise, we maintain a 24x7 cloud services organization and robust procurement team to manage hardware, software, and maintenance needs.

Our unwavering commitment to project success combines deep technical expertise, peerless program management, and a relentless focus on outcomes improvement. Visit burwood.com for our latest blogs, news, and events.

Consulting

- Assessment, Planning, and Strategy
- Adoption and Change Management
- Project and Program Management



CLOUD AND NETWORK

- Cloud Transformation
- Software-Defined Infrastructure
- Digital Workspace

Infrastructure

- As-A-Service / On-Premises
- Design, Implementation, and Testing
- Technology Procurement and Tools



COLLABORATION

- Contact Center
- Voice and Applications
- Video Transformation

Operations

- 24x7 Operations Management
- Governance and Compliance
- Cost and Resource Optimization



SECURITY

- Data Governance and Incident Response
- Cyber Security: Cloud, Network, and Endpoint
- Security Operations

Our Differentiators

SOPHISTICATED PROGRAM MANAGEMENT

We believe in assigning a dedicated project manager to every professional services engagement to manage tasks, risks, and budget. Our PMO includes several PMP-certified consultants with years of experience managing IT infrastructure, system integration, and end-user facing engagements.

TRANSFORMATION AND ADOPTION PRACTICE

Many service providers and VARs provide post-project knowledge transfer. We go above and beyond. Burwood's certified professional trainers create customized end-user training programs and materials to ensure technology investments are adopted and engrained at the individual level.

ROBUST CLOUD SERVICES ORGANIZATION

We support our project and procurement services with two 24x7 operations centers and a dedicated cloud services team, encompassing governance, operations, and devops expertise. Our tiered support structure ensures maximum problem-solving efficiency, from NOC staff to highly-skilled architects.

DEDICATED VERTICAL EXPERTISE

True industry expertise cannot be imitated. Burwood is the only SI with a complementary healthcare team providing expertise in patient experience, facility transformation, and clinician adoption. We maintain vertical competency in higher education, financial services, and manufacturing.

Strategic Partners

Burwood Group is proud to partner with best-of-breed manufacturers. We undertake a rigorous vendor analysis process for every partner we select to ensure technical excellence and alignment. For a complete list, visit burwood.com/partners.



Unified Contact Center Enterprise Specialist
Telepresence Video Master Authorized
Advanced Collaboration, Data Center,
Enterprise Networks, & Security Specialist
Lifecycle Advisor Partner



Platinum Solution Advisor Partner
2016 North America Services Partner of the Year
2017 SMB Partner of the Year
2017 Marketing Excellence Award



Gold Cloud Platform Competency
Gold Datacenter Competency
10+ Individual Expert Certifications



Platinum Partner Level
Managed Security Service Provider
Traps Endpoint Security Specialized Partner
30+ Individual Expert Certifications

Burwood Group has developed a strong reputation among our partners and clients for excellence in client service; furthermore, we are nationally-recognized for our employee culture, camaraderie, and development. Here is a sampling of our recognition in partnership, technology, and culture:

OUR OFFICE LOCATIONS

Illinois: Chicago (Headquarters), Lombard, Normal (24x7 Operations Center), Peoria **Minnesota:** Minneapolis
California: Irvine, San Diego (24x7 Operations Center)

Contact Us

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