



# Azure Data-Driven Scan

A Modern Data Estate Solution





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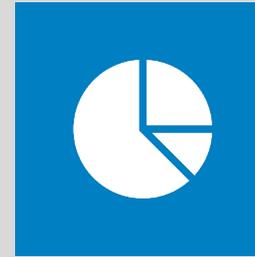
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# What is Data-Driven?

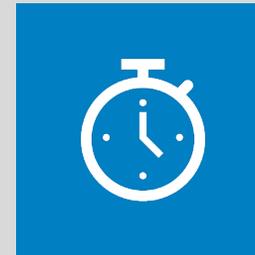
When a company employs a “data-driven” approach, it means it makes strategic decisions based on data analysis and interpretation.

A data-driven approach enables companies to examine and organise their data with the goal of better serving their customers and consumers. By using data to drive its actions, an organisation can contextualise and/or personalise its messaging to its prospects and customers for a more customer-centric approach.



## **<15% is data-driven**

Less than 15% of business say their organization’s culture supports data-driven decision-making



## **54% lacks time**

54% of businesses say that time is the resource they lack the most to process the data they collect to make data-driven decisions.



## **13% supports culture**

Only 13% of business say their organization’s culture supports data-driven decision-making

# » Why should I become data-driven?



## **30% growth annually**

Data-driven companies that harness insights across their organization and implement them are growing at an average of 30% annually



## **Seize opportunity**

You can seize a great opportunity. Most of your competitors don't have a data-driven mindset. By taking actions to start, you will be one step ahead.



## **Better decisions**

Making better decisions relies on our ability to process data.



## **Understand your customer**

To better understand one's customers and to improve products and services.

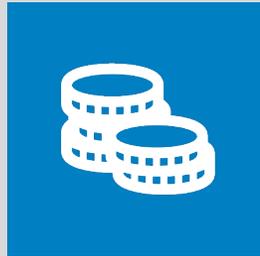
## **Overwhelmed with data**

It's tempting to think that your organizations is struggling through a lack of data, but the reality is that most of us have more than enough to make insightful decisions, but the data is poorly managed and exploited.



### **52% infra as challenge**

Percentage of organizations viewing IT infrastructure as one of the biggest challenges of AI initiatives



### **\$71 billion market**

The size of the global AI market by 2024



### **10x more efficient**

By 2025, companies that are AI leaders will be ten times more efficient and hold twice the market share of those that do not prioritize the technology



# Be ready for the AI revolution

Before diving into data science, machine learning, and artificial intelligence, it's the duty of organizational leaders to make sure they are ready for AI. To derive value from data to build a better organization, you've got to have the right data platform, the right people, the right processes and – more importantly – the right mindset in place.



# Challenges

Critical obstacles must be overcome before companies begin to see meaningful benefits from their big data and AI investments. Perhaps the pursuit of short-term financial goals pushes longer-term objectives like data-driven cultures to the back burner.



## Privacy regulations

Data-driven organizations are creating transparency and trust between businesses and the market. The risks of invasion of privacy is present. That's why data-driven organizations need to have a profound knowledge of new rules, like GDPR, to avoid steep fines and sanctions.



## Persistent silo thinking

While most companies agree that data should be at the heart of everything they do, the majority don't have a solid, company-wide data strategy in place and continue to keep information siloed.



## Lack of data integrity

Most companies already have ample data to make insightful decisions, but most of that information is poorly managed and exploited. In other words, there is a clear need for better data management and governance



## Having the right skills

Companies struggle to meet the data skills requirements they need. More than just number-crunching, there is a fine art to data science. Finding the data-savvy people who understand the company and have profound technological knowledge as well is not easy.



## Identifying the right technology

And finally, due to the overabundance of data solutions, many companies today are struggling to find a good fit for their specific case. Identifying the best-fitting technologies and implementing them successfully remains one of the top challenges on the road to data-driven greatness.



# Data-driven scan

To identify the challenges of your organizations and to determine the business goals to improve data-driven maturity, we use a 5 step plan.

01

## Maturity Assessment & Goals

A data-driven maturity assessment measures the current situation and is input for the workshop to determine the business drivers and goals to improve the maturity.

02

## Workshops & Scans

Based on the goals to achieve workshops will be held to determine the requirements for privacy & security. Another workshop is focussing on the current datasets and data sources to identify improvements and additions.

03

## Interviews

Interviews are held with key stakeholders including CIO, Architects, Operations and Business Stakeholders to identify opportunities, risks and possibilities.

04

## Blue prints & Feedback

A standard blue print will be selected from the Info Support Blue Print catalogue that matches the desired maturity. The concept version of the plan is presented to the key stakeholders and feedback is gathered.

05

## Roadmap & Presentations

Presentations of the proposed roadmap for the next design sprint is presented to the key stakeholders and the client.



**01**

# Maturity Scan & Goals





# Data-Driven Maturity Assessment

STEP  
01

Info Support uses her Data Driven Maturity Model to assess the current maturity of the organization. 10 dimensions are assessed and are input to determine the goals and drivers for the business.



**Data**



**Culture**



**Metrics**



**Strategy**



**Skills**



**Agility**



**Technology**



**Integration**



**Leadership**



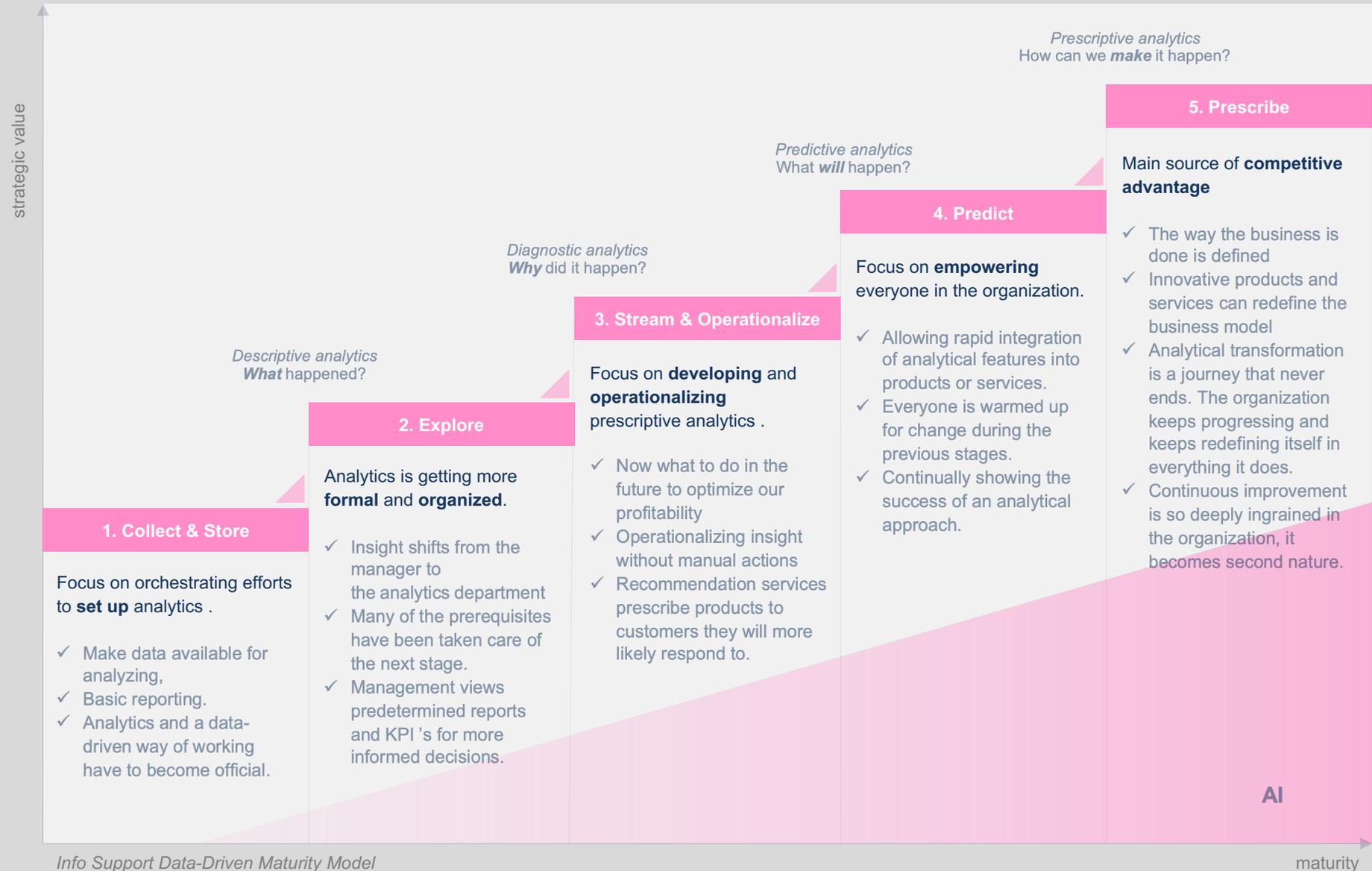
**Empowerment**



# Data Driven Maturity Model

The outcome of the Data-Driven Assessment will be mapped to the maturity levels of the Data-Driven Maturity Model.

Guidance is provided how to reach the next level of maturity



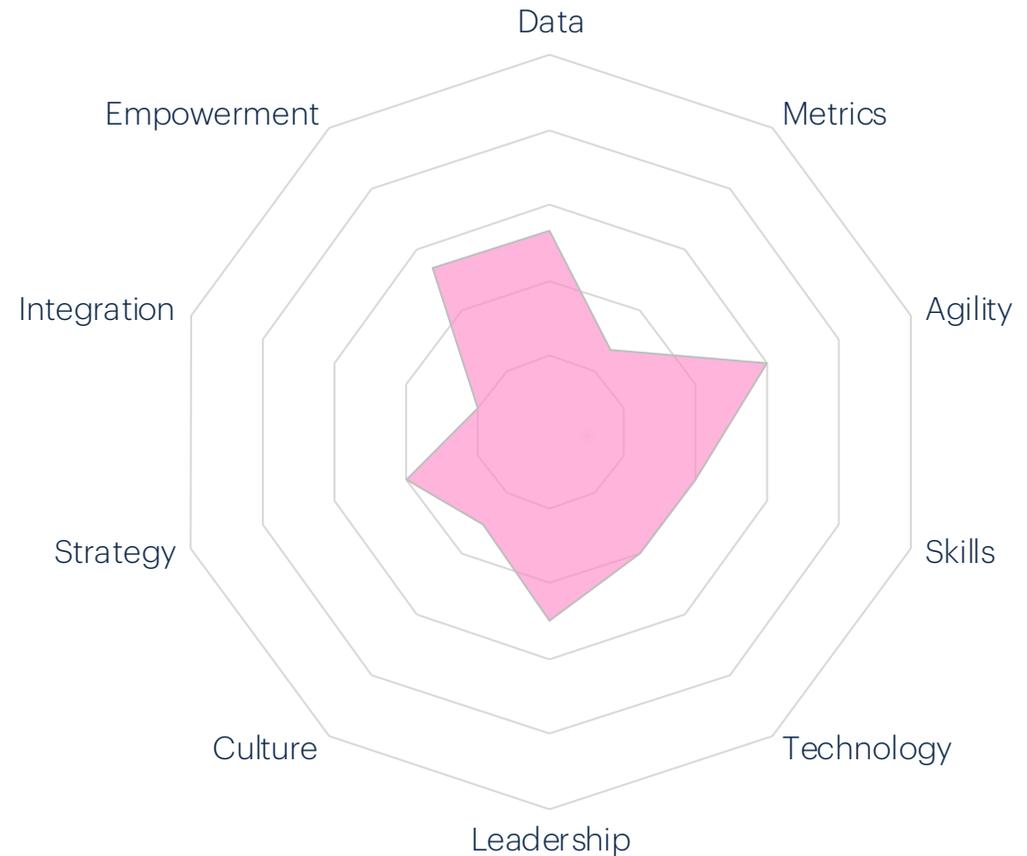
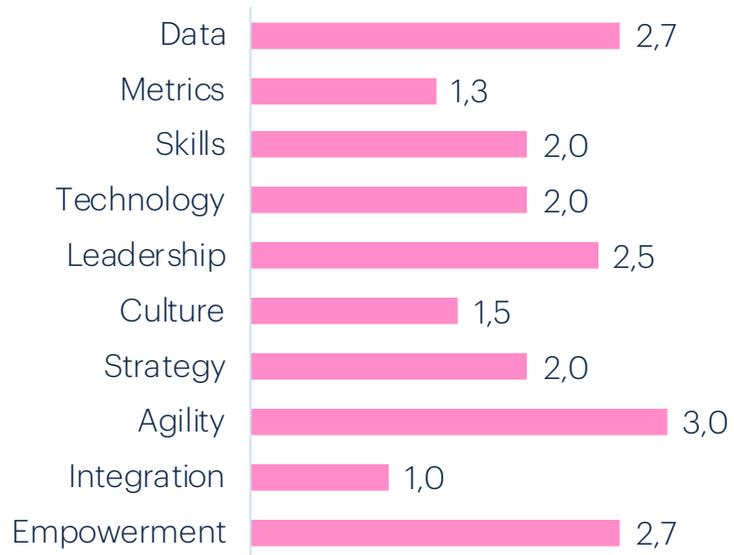


# Data-Driven Maturity

STEP  
01

Extensive reporting will give insight into the current maturity. The overall score determines the maturity level. Detailed scoring for each dimension provide input for selecting individual dimensions to approve on in the Design Sprint.

For each dimension there's guidance how to improve on that dimension.





# Workshop Goals & Drivers

Workshop to determine the business goals and what drives the business to improve on their data driven maturity. The data-driven maturity assessment is input for this workshop. The client and key stakeholders will be present during this workshop.

The assessment and the business goals and drivers are the starting point for the Azure Data-Driven Scan.

## Note

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The client and stakeholders are choosing the dimensions on which to focus on to improve. It's hard to improve on all 10 dimensions at once. So priorities are set at the end of the workshop.

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# 02

## Workshops & Scans



# Privacy Quick Scan

The privacy quick scan determines the risks and gaps in relationship to the GDPR. The quick scan is a good start for Privacy by Design and provides insights to improvements for Data & AI.



## Prohibitions

Consent and obligations to data processing



## Principles

Six data protection principles you must comply with



## Rights

Right to be informed, of access, to rectification, etc.



# CIA Rating Workshop

This workshop is to determine the CIA rating for the desired data platform. It's an important input for selecting the data architecture and for the design sprints roadmap.



## Confidentiality

Set of rules that limits access to information



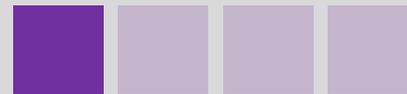
## Integrity

Assurance that the information is trustworthy and accurate



## Availability

guarantee of reliable access to the information by authorized people



Big data poses extra challenges to the CIA paradigm because of the sheer volume of information that needs to be safeguarded, the multiplicity of sources it comes from and the variety of formats in which it exists





# Workshop Data Sources

# &

# Consumption

The data sources and the consumption of data are relevant for the proposed data architecture. During this workshop we will cover important topics like:

- **Self-Service Business Intelligence**  
Form of business intelligence (BI) in which line-of-business professionals are enabled and encouraged to perform queries and generate reports on their own, with nominal IT support.
- **Data Quality Levels**  
Are there difference in data quality levels during data consumption?  
For instance real-time versus eventually consistent.

STEP  
02

**Modern Data Architecture Canvas (v1.0)** Designed for: \_\_\_\_\_ Designed by: \_\_\_\_\_ Date: \_\_\_\_\_

<b>What if?</b> What happens if we do nothing? What's going wrong? What are the main risks?	<b>Application landscape</b> Which infrastructure, tools and applications are used?	<b>Business Goal</b> What is the main goal of the new architecture? When is the effort a success?	<b>Skills &amp; Knowledge</b> Which skills & knowledge must be gained to support the modern data architecture?	<b>Architectural Impact</b> What is impacting the architecture? Are there cross-cutting concerns?
<b>Most important to improve</b> Which dimensions of the Data-Driven Maturity Model are the most important to improve on?	<b>Priority improvements</b> ✓ X Actions to improve on most important dimensions.		<b>Data Consumption</b> Which applications, departments or persons are consuming our data?	<b>Dependencies before information</b> What needs to be done before the start of the information?
<b>Data Sources</b> Which data sources can we identify?				

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03

Interviews





# Interviews

Interviews are held with key stakeholders to identify opportunities, risks and possibilities.

Chief Information Officer

Data, Software & Infra Architects

Operations

Business Stakeholders

STEP  
03

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The interviews give insights in the current situation of the client. It helps to get a clear image about the culture, the strong and weak spots and what really drives them. This helps to determine what needs to be done to reach the goal and desired data-driven maturity level.

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**04**

**Blueprints  
& Feedback**

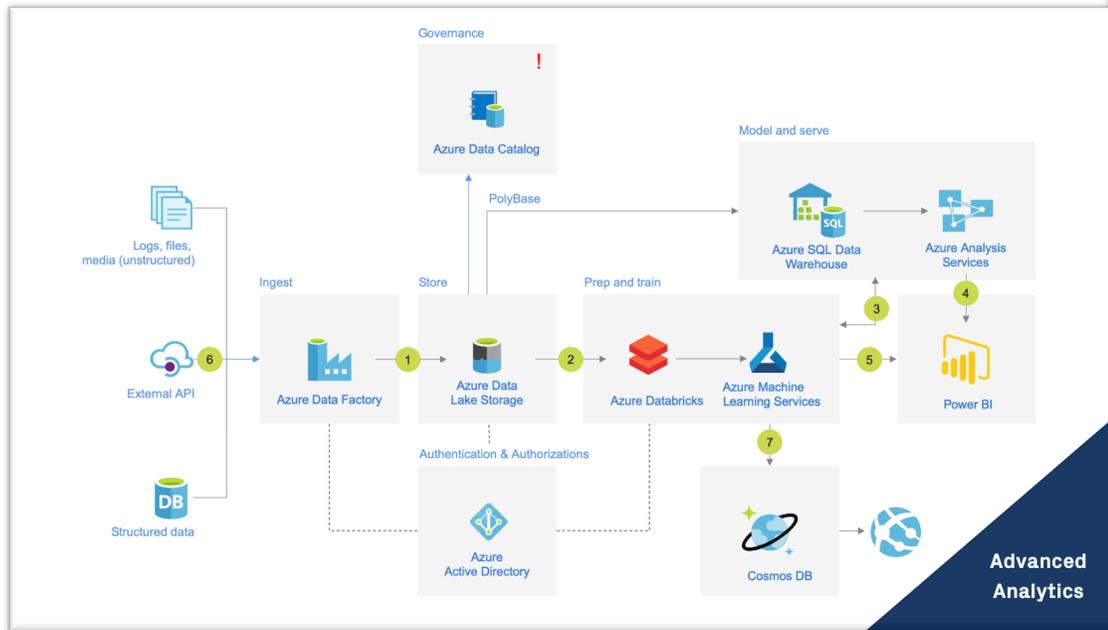




# Blueprints

Blueprints and guidance is provided for several use cases that matches the proposed maturity.

For every product and service in the blueprints, there's detailed guidance how to use the product or service.



**Ingest**

**Azure Data Factory**

Azure Data Factory is a hybrid data integration service that allows you to create, schedule and orchestrate your ETL/ELT workflows.

**Guidance**

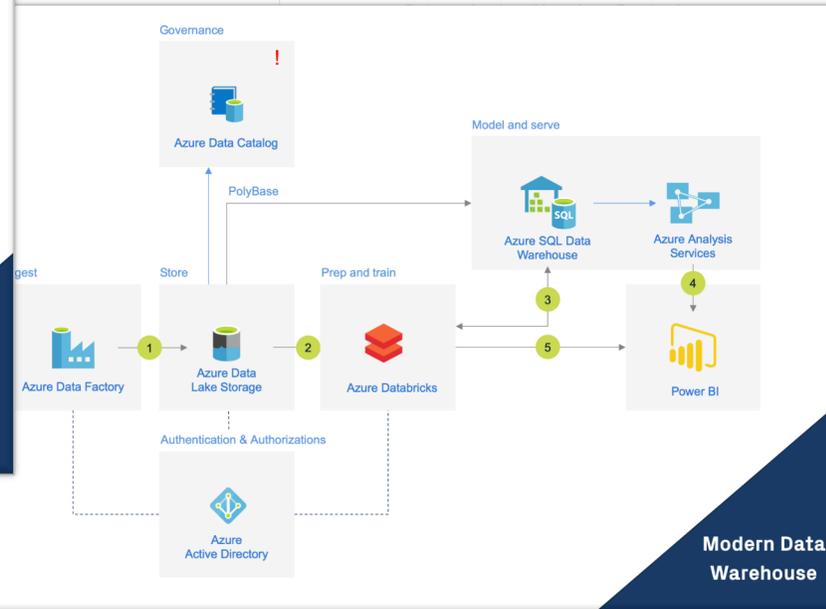
- Versioning: Bind to source control (will be blogpost)
- Testing data pipelines (will be blogpost)

**Tooling**

- Azure DevOps Pipelines
- Azure DevOps Source Control

**Alternatives**

- ELT / ETL Third party tools (Alterix, Talend, Informatica, etc.)
- Service bus
- Jupyter notebooks
- Databricks





# Feedback



Chief Information Officer



Data, Software & Infra Architects



Operations



Business Stakeholders

STEP  
**04**

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Preliminary results and a proposed data platform architecture will be presented to the key stakeholders. Their feedback will be processed and will be input for the final roadmap for the Design sprints.

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# 05

## Roadmap & Presentations

# ❖ Roadmap

Based on the data-driven maturity, the business drivers and goals and the interviews and scans a roadmap is presented for several Design sprints. It's an agile approach to improve on the maturity of the data platform and the dimension on which to improve on.



## 1<sup>st</sup> Design Sprint

Detailed planning and backlog for first sprint



## Future Work

High-level roadmap for next dimensions to work on



## Costs

Estimates of the costs for the roadmap



# Presentations

Final advise and roadmap will be presented to all stakeholders.

 Chief Information Officer

 Data, Software & Infra Architects

 Operations

 Business Stakeholders

STEP  
05

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Depending on the needs of the audience and stakeholders, the presentations may vary on content and level of details.

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# Schedule & Pricing





# Schedule Week 1

The Azure Data-Driven Scan has a duration of two weeks. This is the high level view of the first week of the scan.

Introduction, Data-Driven  
Maturity Scan &  
Workshop Goals

DAY  
**01**

Workshop Data Sources  
& Privacy Scan

DAY  
**02**

Workshop CIA Rating &  
Working out workshop  
and data sources

DAY  
**03**

Interviews & Working out  
interviews

DAY  
**04**

Interviews & Working out  
interviews

DAY  
**05**

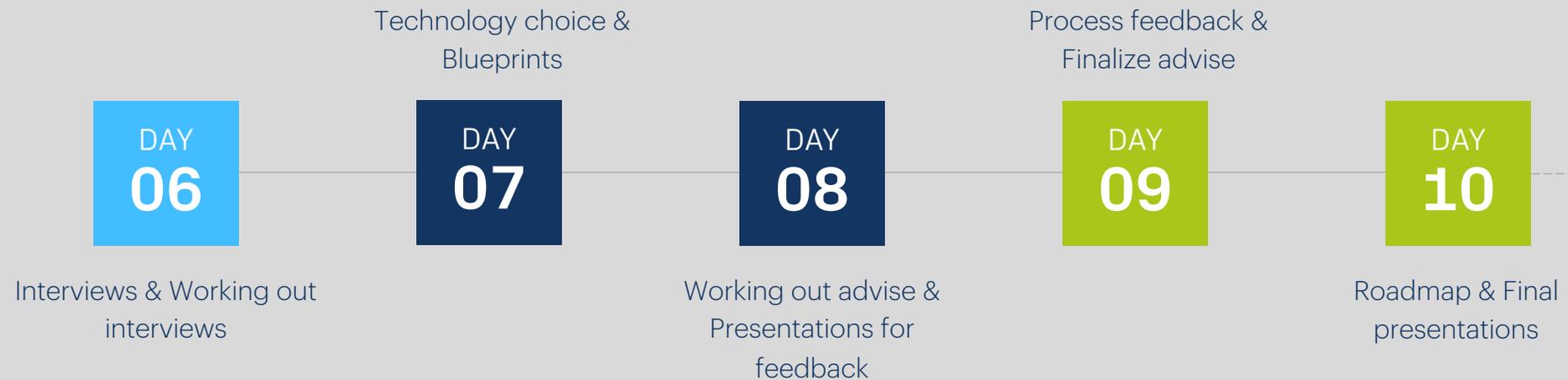


Days do not have to be connected and can be scheduled as desired.



# Schedule Week 2

The Azure Data-Driven Scan has a duration of two weeks. This is the high-level view of the second week of the scan.



Days do not have to be connected and can be scheduled as desired.



# One year later ...

After one year we can assess the progress made on the data-driven maturity.



Data-Driven  
Maturity Assessment



# Pricing



Lead time of 10 days



2 consultants



Roadmap to Data-Driven mindset

**€ 28.000**



**Ready to start?**





# We are Info Support

Info Support is a specialist in developing, managing and hosting custom software and Data & AI and integration solutions. Our instructors also train IT professionals in using the latest software development techniques and methods. Our more than 450 consultants help our clients in industries like financial services, government, healthcare, insurance and various industrial sectors become front-runners in their markets.



**IT services since 1986**



**450 IT consultants**



**The Netherlands & Belgium**



**5 Market Units**



**9.1 - Average score by trainees**



**50+ Data Courses**



We are proud to team up with these clients to make them more data-driven.



Belastingdienst





# Info Support & Microsoft

Info Support is a proud Microsoft partner since 1994 and with 5 MVP's and community leaders and board members it's contributing to the Microsoft community.



Artificial Intelligence



Azure



Visual Studio  
& Development



Visual Studio  
& Development



Community Leaders



Board member





# Ready to start?

Then please contact Dennis Joosten,  
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