Azure Professional Services

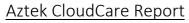


Aztek CloudCare

Aztek CloudCare is our individualized cloud-based service which offers our customers an end to end solution enabling them to stay at the forefront of technology, business continuity, and manage and optimize their Azure platforms within the guidelines and budgets set out.

Support Package	Basic	Standard	Premier
Hours of Operation and SLA			
Mon-Fri hours 18:00-09:00	•	•	٠
24/7 support upgrade		•	•
8 hour initial response time (SLA)	•	•	
4 hour response time upgrade (SLA)			•
Aztek CloudCare Report		•	•
Monthly Cost	Free	₪ 1,000	₪ 2,000

* For 1,200 additional NIS / month 2 hour initial response time (sla)



Monthly report of up to date cloud infrastructure to include:

Azure Backup/ASR backup checkup •

Overview of backup settings

Review of admin and subscriptions and account management

Recommendations for automatic start/shut off and other cost saving measures including resizing, pip and vhd files

Pricing and sku changes

Azure tech update and roadmap

