

Process Mining & RPA

Find out how to combine Process Mining and RPA for lasting process improvement, what you need to be aware of and how the new **PAFnow RPA Edition supports you during all stages of your automation journey.**



Robotic Process Automation (RPA) can be huge benefit to companies as it is a powerful tool to increase efficiency and relieve employees of repetitive, mundane tasks.

According to **Gartner** the adoption of RPA will continue to grow for the next five years and will expand outside of IT departments. However, a lot of companies find that 30-50 percent of RPA projects that **fail to deliver** the expected results.

That is because RPA alone can only automate but not improve a process.

Combining RPA with Process Mining and Business Intelligence helps companies to define their automation strategy, find suitable starting points for automation projects, optimize processes before automating them, and keep track of the success of their efforts.

Four easy steps to lasting process improvement - ARIA

Analyze

Refine

Improve

Automate

When you use Process Mining in the first step to analyze your processes you learn how your actual processes look like, how many different variants of a process exist, where there is hidden waste or rework, if there are compliance violations, bottlenecks or other problems and optimization potential.

With Process Mining as part of their automation project, companies can identify which processes are actually suitable candidates for automation and which ones are way too complex or include too many variants and exceptions. Where are entry points for automation? Which areas could benefit from automation? What process would be suited for automation in theory but needs to be

improved first?

When you have a clear understanding of your processes, you can start to optimize them. After the initial visualization, you can use Process Mining to further analyze the process to find out why exactly issues occur, so that action can be taken to fix them.

When you have identified and optimized the processes suited for RPA, it's finally time to automate.

PAFnow is the first Process Mining tool built on Power BI and the only one that is fully integrated into the Power Platform.

The new PAFnow RPA Edition comes with dashboards specifically designed to support you during all of the ARIA phases of an RPA project and even to trigger and watch bots and workflows.

Microsoft users can simply combine PAFnow with Microsoft's Power Platform to analyze, improve, automate, and monitor their processes in their familiar working environment.





